More flights, more destinations: Lufthansa Group Airlines significantly extend June timetable

Slowly the world is opening up again. Step by step, travel restrictions are being lifted and more and more destinations will become available for the summer. Isn't this news that makes you want to travel?

The June flight schedule: More than 130 destinations worldwide

With these developments, the airlines of the Lufthansa Group are significantly expanding their flight offer. The focus is on summer leisure destinations, for example in Croatia, Italy, Portugal and Spain. However, the long-haul offer is also being expanded with attractive holiday and business destinations. Starting in the second half of June, for example, we will again fly to Beijing, Cairo, Montreal, San Francisco, San José, Seoul and Shanghai.

With the coordinated flight schedules of the Lufthansa Group airlines we provide travellers with reliable connections to European and intercontinental destinations via our hubs in Frankfurt, Munich, Vienna, Zurich and Brussels.

- Currently, all Lufthansa, SWISS and Eurowings flights for
 1 to 30 June 2020 have already been published in the reservation systems
- Austrian Airlines will resume flight operations starting 15
 June 2020 after a break of almost 90 days and will offer flights to 37 destinations in the first two weeks

- The new Brussels Airlines flight schedule (15 June to 31 August 2020) will be published in the reservation systems by the end of the week
- Air Dolomiti will resume flights from Florence to Catania and Palermo from 5 June 2020 and from 19 June 2020 to Bari and Cagliari and also evaluating other domestic Italian routes

» To the June flight schedule

Further flight cancellations and flexible rebooking options

Despite the significantly expanded flight schedule, the Lufthansa Group airlines must cancel additional flights from 15 to 30 June 2020. The flight cancellations will be gradually implemented in the booking systems on 28 May 2020 and will appear in your queue.

You can rebook passengers affected by the flight cancellations according to the Flight Irregularities Policy (OS/LH/LX), SN INVOL Rules or EN INVOL Rules. Alternatively, you can make a rebooking free of charge for passengers who wish to change their routing based on the goodwill rules.

- » <u>To the rebooking options for new bookings</u> (tickets issued from 16 May to 30 June 2020)
- » <u>To the rebooking options for existing bookings</u> (tickets issued on/before 15 May 2020)

Reference notes on reconfirmation for bookings affected by flight cancellations

With today's flight cancellations for the last two weeks of June, in addition to the UN or UN/TK, an SSR element ("PLS VERIFY IF PAX DEF TRVL AND INSERT OSI YY PAX DEF TRVLG") will be entered into all PNRs in which at least one Austrian Airlines, Lufthansa or SWISS flight segment is cancelled and/or automatically

rebooked. If your customer wants to use the remaining flights as booked, please confirm this by entering an OSI element ("PAX DEF TRVLG"). To give you more time to process these PNRs as part of your standard flight irregularity handling processes, the deadline for reconfirmation has now been extended to 21 days.

For PNRs that are not affected by a flight irregularity, nothing changes. No SSR element is entered into the booking and therefore no reconfirmation (OSI element) is required.

The reconfirmation process helps us to offer you realistic availability in the reservation systems for the next weeks.

» All the details about the reconfirmation process

More luggage? Now 33% less for an additional piece of luggage

Do your customers need to travel with more luggage? With Austrian Airlines, Lufthansa and SWISS they can now receive a 33% discount* on an additional piece of baggage – for travel starting 1 June 2020. This discount is valid for all Economy Class tickets issued between 18 May and 30 June 2020.

* The discount for an additional piece of luggage (XBAG or ABAG) does not apply to travel to/from/via Japan, Canada and the USA. For Austrian Airlines and Lufthansa, the fees for excess baggage can only be paid at the departure airport. For SWISS this is also possible via swiss.com. Please note that excess baggage must be reserved in advance to ensure that the excess baggage can be transported.

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