

Commercial Policy for Qantas Customers – Change Fee Waiver for Qantas International Excluding TASMAN

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All customers with an existing QF (081) booking for travel in August, September and October 2020 are entitled to:

- Cancel and retain the value of the ticket in credit
- Upon rebooking, Qantas will waive the change fee

Conditions

- Waiver is valid for tickets cancelled and held in credit between now and 30 June 2020.
- Ticket can be held in credit until 31 December 2021 (ticket must be reissued and travel completed by 31 December 2021).
- This waiver can be applied only once per booking.
- If applicable, customer will pay any fare difference.
- This does not apply to refund, no show or cancellation fees.
- For Classic Flight Reward bookings (includes Qantas, Jetstar and partner airlines) customers may change/rebook without penalty

Authority number **628181** must be entered into the endorsement box to avoid ADM.