

经济 Economy(Y)	灵活 Flexi	Y,B,E	700	350	免费 FOC	免费 FOC	700	700	100%	Y	Y	35kg	+20kg	+2件 +2 pieces	+1件 +1 pieces	前舱区域和标准座位 免费 超大腿部空间座位 收费 Complementary Forward Zone and Standard Seats, Chargeable Extra Legroom Seats		免费 FOC
	标准 Standard	M,H,W	1,400	1,050	350	150	700	700	75%	Y	Y	30kg				标准座位 免费 前舱区域和超大腿部空间		
	精简 Lite	Q,N,V,K	不允许 No Allowed	不允许 No Allowed	1,400	350	2,100	700	50%	N	Y					收费 Chargeable	标准座位 免费 前舱区域和 超大腿部空 间座位 收费 Complement ary Standard Seats Chargeable Forward zone and Extra Legroom Seats	

*以具体价单规则为准

*Depends on specific fare's condition

a 长线 :任何涉及欧洲,美洲,西南太平洋,南非的航班 (除 MEL-WLG vv 和 DME-ARN vv)

a Long Haul: any flights involving EUR, AME, SWP, South Africa (excluding MEL-WLG vv / DME-ARN vv).

b 短线 :任何涉及东南亚, 南亚及印度次大陆, 中国/台湾/香港, 日本, 韩国, 墨尔本-威灵顿, 莫斯科-斯德哥尔摩的航班

b Short Haul: any flights involving SEA, SAS, CN/TW/HK, JP, KR, MEL-WLG vv / DME-ARN vv)

c 座位提前选择:经济舱座位分为标准,前舱座位和超大腿部空间座位,具体座位分布请查看座位图。

提前购买座位需在www.singaporeair.com 和 www.silkair.com完成,且座位收费标准视具体行程而定。

所有经济舱乘客于航班起飞前48小时办理网上值机选取座位时,任意可选的经济舱座位则为免费。

c Advanced seat selection : Economy class seats are defined as Standard ,Forward Zone and Extra legroom.For more detail please refer to seat map.

Paid advance seat selection to be done only on www.singaporeair.com or www.silkair.com.Advance seat selection fees vary according to itinerary.

All economy passengers may select a seat for free within 48 hours to scheduled departure, subject to availability.

3 相关票务方面条款及适用条件:

General Terms & Conditions for Fares and Ticket Issuance:

3.1 票价类型的首字母要与所定舱位保持一致,且付款项用"IATA No -QS--".

During issuing ticket, please ensure the first letter of "Fare Basis" to be same with the "Booking Class". Please key in "IATA No -QS--" into Payment box.

3.2 所有票价仅适用于SQ / MI机票, 且不得签转。

除非价单另有说明, 航班适用SQ/MI/TR实际承运航班, 适用于SQ / MI与 TR
的代码共享的四字航班, 不适用于SQ / MI与其他航空公司代码共享的四字航
班。

Tickets issued at above fares are "Non-endorsable"; "Valid on SQ/MI operated flights, SQ/MI codeshare flight operated by TR, and SQ 4200 - 4500 codeshare flight operated by NZ only", unless otherwise stated.

3.3 本价单中的所有价格均为散客电子客票净价。不包含销售税、机场税、保险费以及其他附加费用。

All fares are net fares for ET only; Sales Tax, Airport Tax and other charges are not included.

3.4 本价单中没有的航线及价格, 请使用公布票面运价, 票面价格、条款及出票规则以系统公布为准。对于公布运价及新航票面价格, 所有舱位及航线均无代理费。

If net fares are not available in this faresheet, published fares will apply. Please refer to system for the rules of full published fares. Published fares are non-commissionable.

3.5 价单上所有价格的有效期限是以最后一个航段的出发日期为准进行计算。

The ticket validity is based on the departure date of last segment.

3.6 电子票不允许OPEN。

Open ticket is not allowed for e-ticket.

3.7 机票必须按顺序使用。

Flight coupons must be used in sequence.

4 关于混舱销售: RBD Combination

4.1 前往新航所有目的地的F/A/Z/C/J/U/D/S/T/P/L/R/Y/B/E/M/H/W 舱位之间允许混舱销售并使用二分之一RT票价算法,此项适用于开口行程。

SQ allows mixed-RBD sale for F/A/Z/C/J/U/D/S/T/P/L/R/Y/B/E/M/H/W classes with 1/2 RT fare calculation. Open-Jaw itinerary is applicable.

4.2 除非价单另有说明, Q/N/V/K 允许之间或与 S/T/P/L/R/Y/B/E/M/H/W 混舱;

Unless otherwise stated, Q/N/V/K is allowed to mix with each other or with S/T/P/L/R/Y/B/E/M/H/W RBD;

- 4.3 TBF票价只允许与其他TBF票价混舱销售。
For TBF fares, mixed-RBD is only allowed with other TBF fares.
- 4.4 混舱后, 机票有效期, 改期费, 退票费, no show费以及其他条款, 以较严格的限制条件为准。
Mixed RBD booking, ticket validity, change/ cancellation / no show fees and other fare conditions will apply by fare basis with the stricter rule.
例如: 出发航段PEK-SIN为Y舱, 回程航段SIN-PEK为H舱, 则PEK-SIN改期时按照严格的H舱的条款, 应收取改期费CNY150
Example: If PEK-SIN is on Y RBD, and SIN-PEK is on H RBD, then CNY150 flight/ date change fee applied when need to change flight on PEK-SIN .
- 4.5 在SIN断开的3段的开口行程适用, 价格等同于4段的往返行程, 票价条款与相应目的地舱位一致。
The RT fare and conditions of the respective destination apply.
- 4.6 除非价单另有说明, 以上是指整个航程仅限“去程”和“回程”之间允许混舱销售。不允许同一方向各航段间混舱。
Mixed RBD selling (1/2 RT calculation) only applies to per direction route between origin and destination. Mixed RBD of various sectors on one direction is not allowed, unless otherwise stated.

5 退票费(包括只退税)

Refund Fee (Including tax refund)

- 5.1 所有非中国区出发机票的退票手续费以系统票价规则为准;
Refund fee for SOTO ticket is subject to fare rule in GDS.
- 5.2 若允许, 未使用部分航段的机票退票时将扣除已使用航段净价(以单程价为准而非全程价除以2)、已使用航段税金、及退票费。
If allowed, refund of partially used tickets should deduct away the net fare (based on one-way fare instead of return fare divided by 2) of used sector, tax of used sector, and refund charge.
- 5.3 完全未使用或部分使用的D/R/Q/N/V/K舱, 只允许退税, 不收退票费。
For totally unused or partially used D/R/Q/N/V/K RBD, taxes are refundable, no charge refund fee.
- 5.4 以下情况不予退票:
No Refund for below cases:
I SQ或MI航段未使用, 其余航段已被使用的机票
Tickets which interline sectors are used but not SQ or MI sectors.
II 过期一年以上的机票(从开票日期算起)
Tickets that are expired for more than 1 year (from the date of ticket issuance)
- 5.5 婴儿票价(无座位)不收取退票费。
No penalty for refund fee for infant without seat.

6 误机费:

No-show Fee

- 6.1 乘客若未能在原定航班起飞之前通知航空公司取消定位或更改航班/时间, 因此造成的误机(no-show), 新航将收取误机费。
No-show fee apply when customers fail to cancel or change their travel itineraries before scheduled flight departure time.
- 6.2 "No-Show Fee Apply" 加到价单所列所有价格的签注栏。
Remarks of "No-Show Fee Apply" to be added in fares endorsement box of any RBDs.
- 6.3 乘客No-show后若要求更改航班/日期, 收取No-show费和change费中的高者。
No-show + change: charge higher of no-show or change fee.
- 6.4 乘客No-show后若要求退票, No-show费和退票费都要收取。
No-show + refund: charge sum of no-show + refund fee
- 6.5 婴儿票价(无座位) No-show后不收取No-show费。
No penalty for no show for infant without seat.

7 改期费

Rebooking Fee

- 7.1 代理人可自行换开客票。任何有票价变动的更改(如更改行程或改期从平季到旺季出发等), 需收取相应差价换开客票, 但不另收取换开手续费。
Agents can perform ticket reissuance. For any ticket change causing different prices, fare difference to be collected. No admin fee apply.
- 7.2 如在新编码中重新预订航班, 请先用STN格式输入使用的票号后再进行换开
If new itinerary is booked in a new PNR, original ticket number should be inputted in STN format. Then reissue ticket.
- 7.3 婴儿票价(无座位)不收取改期费。
No penalty for change fee for infant without seat.

8 其他类型手续费/服务费:

All other types of admin/service fee

- 8.1 新加坡航空公司所有客票代理人可以使用1E系统进行手工或自动换开。新航不对此收取费用。

Reissue function is available on 1E system for appointed agency of Singapore Airlines. Singapore Airlines do not impose charges for this.

- 8.2 直接通过SQ/MI办事处购买机票，将收取人民币400的服务费。
Ticket purchase directly through SQ/MI office is chargeable at CNY400 service fee
- 8.3 如果旅客或代理人通过SQ/MI办事处直接进行机票更改和处理(例如改行程，延期等)，将另收取人民币400元手续费。
Admin/service fee of CNY400 will be charged if agents or passengers contact SQ/MI office directly for date change or other services.
- 8.4 代理或通过代理预定机票的客人联系SQ或MI办事处进行相关预定服务(如餐食预定，机位预定等)将收取人民币400元手续费。
Service fee CNY400 is chargeable for reservation of additional services (eg. request of special meal, seat etc.) if agents or passengers who purchase ticket via agent contact SQ or MI office directly.
- 8.5 如果旅客通过SQ/MI办事处来预定/购买环球机票，将收取服务费USD150(换成当地货币)
For RTW ticket booking/issue by SQ office, service fee of USD150 to be collected (converted to local currency)
- 8.6 新航网站出票的旅客，对于完全未使用的机票，客人自行通过新航网站更改；如果旅客通过SQ办事处做机票更改，收取人民币400。
如果已部分使用的机票，客人无法在新航网站更改，可通过SQ办事处做机票更改，免收服务费。
For online ticket, if totally unused, pax need to make changes online. A service fee of CNY400 to be collected if changes are made through SQ/MI offices.
For partially-used online ticket, where pax is unable to make changes online, pax could make changes through SQ/MI offices without service fee
- 8.7 旅客通过境外的SQ或MI办事处进行机票更改，此办事处将根据当地规则收取相应服务费。
Pax booking change through non-China SQ or MI office, that office would collect relevant service fee based on local fare rules.

9 儿童/婴儿票价

Child/Infant Fare

- 9.1 儿童票价适用于12岁以下的乘客。
婴儿票价适用于2岁以下的乘客。婴儿必须与父母或监护人同坐，否则以儿童票价计算。
Child fare is applicable for passengers below 12 years old.
Infant fare is applicable for passengers below 2 years old. Infant must share seats with their parent or guardian, otherwise it will be charged at child fare.
- 9.2 平季儿童票价为平季成人相应舱位净价的75%，允许儿童折扣的舱位为Z/C/J/U/D/S/T/P/Y/B/E/M/H/W (F/A/Q/N/V/K/G 不适用)
旺季儿童票价为平季成人净价的75% + 相应旺季附加费(经济及优选经济舱)
Normal child fare is 75% of applicable normal adult fare of RBDs Z/C/J/U/D/S/T/P/Y/B/E/M/H/W (F/A/Q/N/V/K/G not applicable).
Peak period child fare is 75% of applicable normal adult fare plus peak surcharge (Economy and Premium Economy Classes)
- 9.3 出儿童票时Fare Basis后需要加"CH"，否则将按成人票价计算。如：M13CNRCH。
When issuing child fare, a suffix "CH" must be added to the Fare Basis, otherwise it will be computed as adult fare. E.g. M13CNRCH.
- 9.4 无人陪伴儿童机票无儿童折扣，必须付成人票价。
Child discount is not available for Unaccompanied Minors, adult fare is applicable.
- 9.5 平季婴儿票价(无座位)为平季成人相应舱位净价的10%，允许婴儿折扣的舱位为F/A/Z/C/J/U/D/S/T/P/Y/B/E/M/H/W/Q/N/V/K。
旺季婴儿票价(无座位)为平季成人净价的10% + 相对应的旺季附加费(经济及优选经济舱)。
Normal infant fare (without a seat) is 10% of applicable normal adult fare of RBDs F/A/Z/C/J/U/D/S/T/P/Y/B/E/M/H/W/Q/N/V/K。
Peak period infant fare is 10% of applicable normal adult fare plus peak surcharge (Economy and Premium Economy Classes)
- 9.6 出婴儿票时Fare Basis后需要加"IN"，否则将按成人票价计算。如：M13CNRIN。
When issuing infant fare, a suffix "IN" must be added to the Fare Basis, otherwise it will be computed as adult fare. E.g. M13CNRIN.
- 9.7 请在预定同时预定婴儿餐食，否则飞机上不会另备婴儿餐食。
Please indicate "baby meal" while making flight booking; otherwise SQ will not prepare relevant special meal onboard.
- 9.8 儿童预定定时，须以SSR_CHLD_SQ_HK1/DDMMYY格式输入儿童出生信息后才能预定儿童餐食。
information to ensure successful reservation of child meal.
婴儿预定定时，须以SSR_INFNT_SQ_HK1/DDMMYY格式输入婴儿出生信息后才能预定相关婴儿摇篮等服务。
SSR_INFNT_SQ_HK1/DDMMYY format is requested to input infant's birthday information to ensure successful reservation of infant bassinet and infant meal.
- 9.9 婴儿票价(无座位)不收取退票费和改期费。
No penalty for change / refund fee for infant without seat.

10 学生票价及额外行李

Student Fare and extra baggage

- 10.1 从SQ/MI中国大陆站点始发并持有Y/B/E舱机票的留学生将可额外携带15公斤行李;持有M/H/W舱机票的留学生将可
出票时，机票上仍注明原本行李限额。
Students studying abroad and departing from SQ/MI China points are entitled to extra 15kg baggage allowance for Y/B/E RBDs ;10kg baggage allowance for M/H/W RBDs.
Passenger should present relevant documentary proof at the airport check-in counter.
When issuing ticket, ticket should reflect the original baggage allowance.
- 10.2 学生额外行李仅限中国大陆至目的地的去程航段。回程无学生额外行李。
Extra baggage applies to outbound journey from mainland China only. No extra baggage is offered for return sectors.

- 10.3 学生票价等同于正常成人票价，无儿童折扣。无特别学生票价。
Student apply normal adult fare, not applicable for child discount. No student fares eff from NS18.
- 10.4 持学生机票的乘客和代理必须将学生签证复印留底以备查验。
Please keep the proof of student identity for check both for pax and agent.

**11 GV价格
GV Fares**

- 11.1 GV2/GV4/GV6的价格须最少2,4或6成人乘客，要求所有乘客必须同去同回。
GV2/GV4/GV6 fares require a minimum of 2 or 6 adults respectively. All pax must travel on the same itinerary, on outbound & inbound segments

**12 返回出发地以外航站
Return to other points**

- 12.1 回程返回非始发的其他中国大陆新航/胜安站点，票价根据两个站点至目的地的价格，使用1/2 RT票价计算法来计算。
For return to a different SQ/MI Mainland China station, fares will be calculated on 1/2 RT basis of both stations' fare to the destination.
- 12.2 返回北亚区（香港，台湾，日本和韩国航点），将适用以下附加费：
For return to Hong Kong, Taiwan, Japan and Korea, the following surcharges will apply:
返回北亚区（香港，台湾，日本和韩国航点），无论在出票还是换开客票时，附加费手工计算。
Return to N. Asia points, surcharge has to continue to be manually priced.

返回: Return to:	经济/优选 经济舱附 加费 Surcharge for Economy / Premium	商务/头等 舱/套房附 加费 Surcharge for Business / First/Suit e
香港 Hong Kong	无附加费	无附加费
台湾 Taiwan	CNY500	CNY1,000
日本 Japan	CNY1,000	CNY2,000
韩国 Korea	CNY1,000	CNY2,000

**13 停留附加费
Stopover surcharge**

- 13.1 以下行程需收取停留附加费CNY500:
Stopover surcharge of CNY500 applies to following itineraries:
前往 LAX 停留在 ICN vv
前往 LAX 停留在 NRT vv
前往 JFK 停留在 FRA vv
前往 IAH 停留在 MAN vv
前往 SFO 停留在 HKG vv
前往 ARN 停留在 DME vv
前往 WLG 停留在 MEL vv

**14 旺季附加费
Peak period surcharge**

- 14.1 以下时间段从中国大陆(除北京)SQ/MI站点出发的所有行程需收取旺季附加费（CNY）。限于经济与优选经济舱的如下舱位：STP/YBEMHWQNVK
Peak period surcharge(CNY) applies to the following periods, based on outbound departure date from SQ/MI mainland China points. Limited to Economy and Premium Economy Class : STP/YBEMHWQNVK

节假日 Peak Period	出港时间 Outbound dates	上海出发 ex-PVG	广州/深圳出发 ex-CAN/SZX
春节 CNY (2020)	19 JAN 20 - 28 JAN 20	1200	1200

节假日 Peak Period	出港时间 Outbound dates	MI航点出 发 ex- MICN
春节 CNY	23 JAN 20 - 27 JAN 20	600

十一黄金周 Golden Week (2019)	26 SEP 19 - 03 OCT 19	1200	800
十一黄金周 Golden Week (2020)	26 SEP 20 - 03 OCT 20	1200	800

十一黄金周 Golden Week (2019)	29 SEP 19 - 02 OCT 19	300
十一黄金周 Golden Week (2019)	29 SEP 20 - 02 OCT 20	300

- 14.2 以下时间段从中国大陆SQ/MI站点北京出发的所有行程需收取旺季附加费（CNY）。限于经济与优选经济舱的如下舱位：STP/YBEMHWQN
Peak period surcharge(CNY) applies to the following periods, based on outbound departure date from SQ/MI mainland China points. Limited to Economy and Premium Economy Class : STP/YBEMHWQN

节假日 Peak Period	出港时间 Outbound dates	北京出发 ex-PEK
春节 CNY (2020)	19 JAN 20 - 28 JAN 20	1200
十一黄金周 Golden Week (2019)	26 SEP 19 - 03 OCT 19	1200
十一黄金周 Golden Week (2020)	26 SEP 20 - 03 OCT 20	1200

15 周末附加费
Weekend surcharge

- 15.1 以下时间段从上海出发的所有行程需收取周末附加费（CNY）。限于经济舱的如下舱位：YBEMHWQNVK
Weekend surcharge(CNY) applies to the following periods, based on outbound departure date from SHA. Limited to Economy Class : YBEMHWQNVK

周末 Weekend	出港时间 Outbound dates	上海出发 ex-PVG
周末 Weekend 2018, 2019	DOP 5,6,7	300

16 VK舱位关闭时段
Seasonal VK Blackout dates

- 16.1 从中国大陆SQ站点出发的所有行程的VK舱位将全年开放，16.2所列明的时间段除外。
With the exception of 16.2 stated, seasonal VK inventory closure rule will be lifted from 01 Jun 18,
16.2 以下时间段从中国大陆SQ站点出发的所有行程的VK舱位将关闭。
Seasonal VK Blackout dates applies to the following periods, based on outbound departure date from SQ/MI mainland China points.

2020	ex-BJS	ex-SHA	ex-CAN/SZX	ex-XMN	ex-CTU	ex-CKG
寒假春节 Winter Holiday + CNY (2020)	15 JAN 20 - 02 FEB 20 (Structural) / 03 FEB 20 - 11 FEB 20 (Tactical)					
暑期 Summer Peak CNY (2020)	12 JUL 20 - 22 AUG 20	22 JUN 20 - 22 AUG 20	12 JUL 20 - 22 AUG 20	20 - 16	Not Applicable	12 JUL 20 - 22 AUG 20
十一黄金周 Golden Week	26 SEP 20 - 03 Oct 20					

17 提前预订与出票

Advance reservations /ticketing

17.1 从中国大陆SQ/MI站点出发提前预售的舱位及相对应的目的地区域如下：
Advance reservations applies to the following RBD and route region.

前往目的地	南亚地区 SIN / SEA	澳洲新西 兰地区 SWP	西亚与非洲地 区 WAA	欧洲地区 EUR	美国地区 AME
舱位 RBDs	于出发前 (天) AP	于出发前 (天) AP	于出发前 (天) AP	于出发前 (天) AP	于出发前 (天) AP
Z11CNRP / Z11CNOP	3 / -	-	-	-	-
C11CNRP / C11CNOP	3 / -	-	-	-	-
U13CNRAP	30	30	30	30	30
D15CNR1	14	-	-	-	-
D15CNRAP	30	30	30	30	30
S11CNRP / S11CNOP	3 / -	-	-	-	-
T11CNRP / T11CNOP	3 / -	-	-	-	-
P13CNR3 / P13CNO3	30	30	30	-	-
P13CNRAP	30	30	30	30	30
Y11CNRP / Y11CNOP	3 / -	-	-	-	-
B11CNRP / B11CNOP	3 / -	-	-	-	-
V15CNRAP	30	30	30	30	30
K15CNRAP	30	-	-	-	-

18 最短及最长停留

Minimum & Maximum Stay

18.1 从中国大陆SQ/MI站点出发至新加坡及东南亚目的地的V舱将限制最短停留2天。其他舱位及目的地区域没有限制。
Min 2 day stay for V class to SIN/SEA. No Min stay restriction for other RBDs and route region.

18.2 从中国大陆SQ/MI站点出发至所有区域目的地的最长停留如下表。

Max stay applies for all route region, refer table below.

前往目的地 舱位 RBDs	SIN / SEA		坡)		亚与非洲地区 / 欧洲		NA	
	最短停留 MIN	最长停留 MAX	最短停留MIN	最长停留 MAX	最短停留 MIN	最长停留 MAX	最短停留 MIN	最长停留 MAX
F	-	1Y	-	1Y	-	1Y	-	1Y
A	-	1Y	-	1Y	-	1Y	-	1Y
Z	-	1Y	-	1Y	-	1Y	-	1Y
C	-	1Y	-	1Y	-	1Y	-	1Y
J	-	3M	-	3M	-	6M	-	6M
U	-	1M	-	1M	-	1M	-	1M
D	-	1M	-	1M	-	1M	-	1M
S	-	1Y	-	1Y	-	1Y	-	1Y
T	-	6M	-	6M	-	6M	-	6M
P	-	3M	-	3M	-	3M	-	3M
R	-	-	-	-	-	-	-	-
L	-	-	-	-	-	-	-	-
Y	-	1Y	-	1Y	-	1Y	-	1Y
B	-	6M	-	6M	-	1Y	-	6M
E	-	3M	-	3M	-	1Y	-	6M
M	-	2M	-	2M	-	6M	-	3M
H	-	2M	-	2M	-	6M	-	3M
W	-	2M	-	2M	-	6M	-	3M
Q	-	1M	-	1M	-	3M	-	1M
N	-	1M	-	1M	-	3M	-	1M
V	2D	1M	2D	1M	-	3M	2D	1M

K	2D	1M	2D	1M	-	-	2D	1M
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19 ADM 罚金

ADM Penalty

19.1 所有错开通知单(ADM单)中将另外加收人民币100元的罚金。
A additional penalty of CNY100 is charged for every ADM issued to agent.

** 细则没有的条款, 请参看总则, 总则适用于所有新航及胜安票价。
Please refer "General Fare Conditions" for clarification. General Fare Conditions apply to all SQ/MI fares.

