

AEROMEXICO STRENGTHENS PREVENTIVE MEASURES TO FACE COVID-19

*** Implementing the use of face masks on all flights**

*** This measure is part of its new Health and Sanitation Management System**

Mexico City, May, 7, 2020.- Aeromexico informs that to continue guaranteeing the health of our

clients and internal teams, we will require the essential use of face masks before boarding, during the

flight, and in the disembarking processes. The measure will be effective as of Friday, May 8, and until

further notice.

When boarding the aircraft, we will verify that customers make use of this safety element, and request

passengers to remain with face masks on during the flight.

This action is one more way we are working to prioritize the safety of our employees and customers, in

addition to other protocols, which can be found on our microsite

<https://www.aeromexico.com/enus/>

[actions-covid19](#) highlighting the following:

- Aircraft sanitization measures, facilities and furniture.
- Health filters and detection protocols for possible cases at airports and onboard.
- Modification of services during the flight.

- Flexibility waivers.
- Updates on our route network and destinations.

“As a result of COVID-19, we created and launched a new Health and Sanitation Management System,

as pioneers in the implementation of this plan, which is already part of the investments and safety

standards of our entire operation on the ground and on the air” said Captain Arturo Duhart, Senior

Vice-President for Safety, Security and Quality Assurance, Grupo Aeromexico.

The airline will continue to ensure that all of our aircraft and facilities comply with the highest hygiene

standards in the industry, in order to meet the expectations of internal teams and customers.

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Grupo Aeromexico, S.A.B. de C.V. is a holding company whose subsidiaries are engaged in commercial aviation in Mexico and

the promotion of passenger loyalty programs. Aeromexico, Mexico’s global airline has an operating fleet of 119 aircraft,