

Date: 30 April 2020

To: Trade Partner

## Implementation of system fee

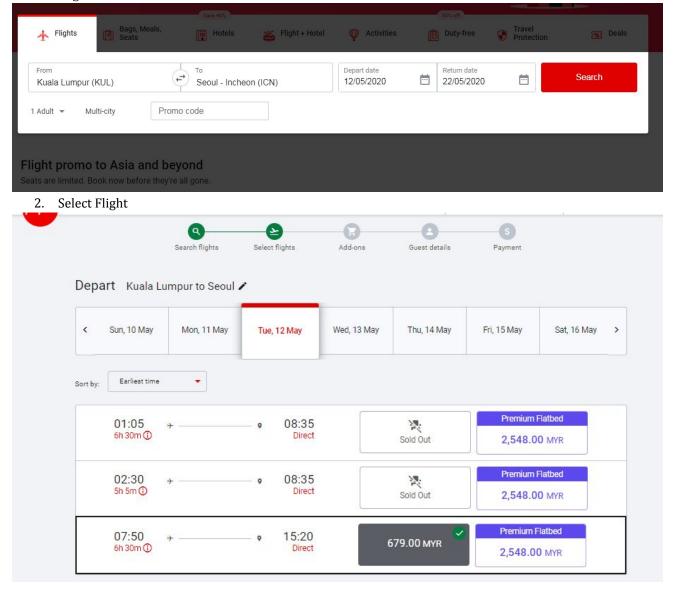
We would like to inform that effective 1st May 2020, a system fee of RM1 (or the equivalent in any other local currency) per journey per pax will be incorporated in AirAsia's booking system(s).

The fee serves a purpose of connecting AirAsia's content and maintenance for New Skyagent portal , Group Booking System (GBS) and OTA users.

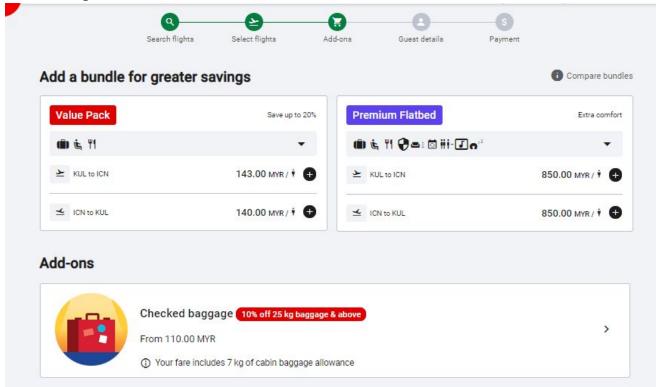
Kindly take note of the fee captured according to the respective portal.

## **New Skyagent Portal**

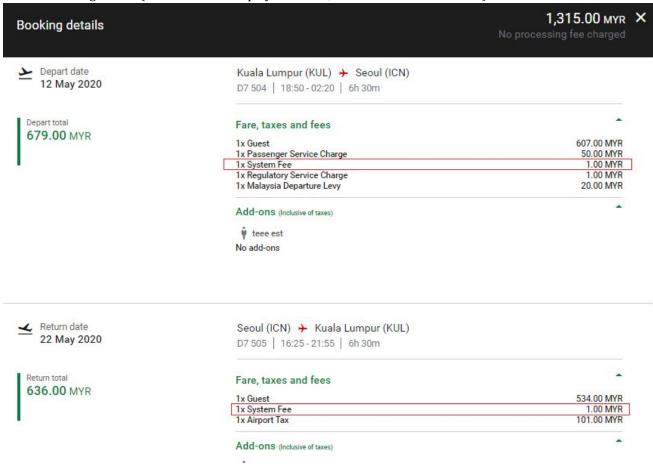
1. Flight Search



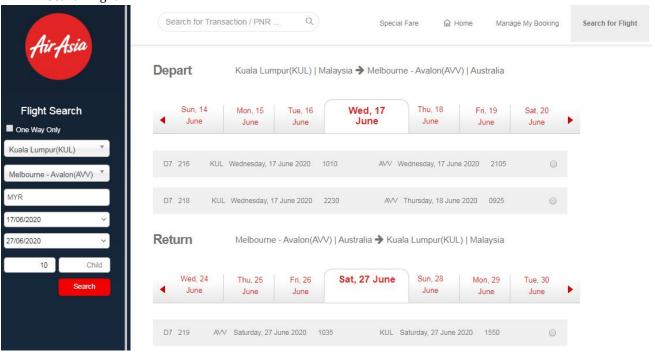
3. Manage Add-ons



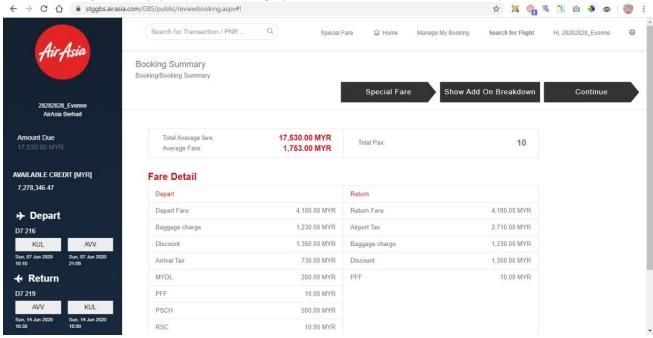
4. Booking details (The fee will be displayed in Fare, taxes and fees breakdown)



1. Search flight



2. Booking Summary (The fee will be displayed in Fare, taxes and fees breakdown)



Please feel free to contact your sales representative for further details.

Thanks and Regards,

Sales & Distribution AirAsia Berhad