



New in the systems, our redesigned fare structure

On 15 April 2020 Air France and KLM will implement a redesigned fare basis structure for all published and private fares worldwide, except for fares from the United States, Canada, Mexico (North America) and French Polynesia. Our partner Delta Air Lines will also use this refreshed structure for fares from Europe and India to North America.

Our new fare basis structure will make it easier for you to identify fares; it is consistent and has better compatibility of the fare products in our different sales channels, e.g. New Distribution Capability (NDC).

The most important benefits of the redesigned fare structure for you are:

- Harmonization: Alignment between fare products on long-, medium- and short haul fares.
- Standardization: Five fixed fare basis positions; each with a standardized meaning.
- Recognition:
 - Quicker identification of the published fare conditions due to fixed positions.
 - Easy recognition of the fare brand, e.g. Light or Standard.

Redesigned fare basis, how are the fares set up?

A fare in the redesigned fare structure always consists of eight characters, of which five are fully standardized. The redesigned structure is applicable for the published and private fare basis, although both structures are not identical. The fixed standardized positions in the redesigned fare basis are:

- Position 1: booking class
- Position 2 + 3: not specified
- Position 4 + 5:
 - In case of published fares: booking conditions (e.g. minimum stay)
 - In case of private fares: type of private fare program (e.g. Corporate fares, Marine, Offshore, etc.)
- Position 6:
 - In case of published fares: fare conditions (e.g. changeable or refundable)
 - In case of private fares: product and sales channel
- Position 7: fare brand
- Position 8: not specified



Available in the system as of 15 April 2020

The new fare structure will be available in the systems in each market as from 00:00 local time on 15 April 2020. The redesigned fare basis structure does not impact tickets issued before 15 April 2020. For more information about the redesigned fare structure, please check AgentConnect.biz, where you can also find a Q&A.

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