

ANA to Temporarily Change Service on Select International Routes Due to the Coronavirus as of April 13, 2020

TOKYO, April 13, 2020 – All Nippon Airways (ANA) will temporarily change its flight frequency to and from select cities.

Changes to the FY2020 summer schedule (March 29 - April 24)

A total of 26 flights serving 9 routes to the following cities will be affected by the changes announced today, bringing the total number of affected flights during the summer schedule (March 29 - April 24) to 4,097 serving 72 different routes.

Asia / Oceania

Asia / Oceania

Route	Flight number	Frequency		Remarks
		Initial Plan (Mar. 29 - April 24)	After (Mar. 29 - April 24)	
Taipei / Songshan (TSA)				
Haneda = Taipei	NH 851/852	7 round trips/week	3 round trips/week (Mon., Wed., Fri.)	Suspended on April 3. Starting from April 20, operate 2 round trips/week (Mon., Fri.)
Yangon (RGN)				
Narita=Yangon	NH 813/814	7 round trips/week	—	NH813/814 operates on March 29 only. NH814 operates temporary flights on Mar. 31, Apr.1,4,5,8-10,12-14,17-22,24
Singapore (SIN)				
Narita=Singapore	NH803/804	7 round trips/week (Planned to operate from April 24)	— *1	Suspended from April 24
Jakarta (CGK)				
Narita = Jakarta	NH 835	7 round trips/week	7 round trips/week	Operate only NH835 on April 2. Starting from April 20, operate 4 round trips/week (Tues., Thurs., Fri., Sun.)
	NH 836			Starting from April 20, operate 4 round trips/week (Mon., Wed., Fri., Sat.)

North America / Panpacific

Route	Flight number	Frequency		Remarks
		Initial Plan (Mar. 29 - April 24)	After (Mar. 29 - April 24)	
New York (JFK)				
Narita = New York	NH 10	7 round trips/week	3 round trips/week (Wed., Fri., Sun.)	Operate on Mar. 30, 31. Starting from April 19, operate 2 round trips/week (Wed., Sun.)
	NH 9		3 round trips/week (Mon., Thurs., Sat.)	Operate on Mar. 29, 31, April 1, suspended on April 2, 4, Starting from April 19, operate 2 round trips/week (Mon., Thurs.)
Haneda = New York	NH 110/109	7 round trips/week	—	
Chicago (ORD)				
Narita = Chicago	NH 12	7 round trips/week	3 round trips/week (Tues., Thurs., Sat.)	Operate on Mar. 29 - April 7
	NH 11		3 round trips/week (Wed., Fri., Sun.)	Operate on Mar. 30 - April 3, 5 - 8
Haneda = Chicago	NH 112/111	7 round trips/week	—	Operate only NH112 on Mar. 29

Europe

Route	Flight number	Frequency		Remarks
		Initial Plan (Mar. 29 - April 24)	After (Mar. 29 - April 24)	
London (LHR)				
Haneda = London	NH 211/212	7 round trips/week	3 round trips/week (Tues., Thurs., Sun.)	Operate only NH211 on April 2. Starting from April 19, NH 211 operate on Tues., Thurs, Sun and NH 212 operate on Mon., Wed., Fri.

*1 Return flights bound for Japan will be departing on the following day.

Changes to the FY2020 summer schedule (April 25 – May 15)

A total of 3,182 flights serving 67 routes to the following cities will be affected by the changes announced today, bringing the total number of affected flights during the this period (April 25 – May 15) to 3,323 serving 71 different routes.

* Before the changes, ANA planned to serve a total of 3,676 flights serving 72 routes during April 25 to May 15.

Today's announcement is marked in yellow and unaffected flights are marked in grey.

Asia / Oceania

Route	Flight number	Frequency		Remarks
		Initial Plan (April 25 - May 15)	After (April 25 - May 15)	
Shenyang (SHE)				
Narita = Shenyang	NH 925/926	7 round trips/week	— *1	
Beijing (PEK)				
Narita = Beijing	NH 955/956	7 round trips/week	— *1	
Haneda = Beijing	NH 961/962	7 round trips/week	—	
	NH 963/964	7 round trips/week	— *1	
Kansai = Beijing	NH 979/980	7 round trips/week	—	
Dalian (DLC)				
Narita = Dalian	NH 903/904	7 round trips/week	—	
Kansai = Dalian	NH 945/946	7 round trips/week	—	
Qingdao (TAO)				
Narita = Qingdao	NH 927/928	7 round trips/week	— *1	
Haneda = Qingdao	NH 949/950	7 round trips/week (New route from Mar. 29)	—	Launch postponed to May 16
Kansai = Qingdao	NH 977/978	7 round trips/week	—	
Wuhan (WUH)				
Narita = Wuhan	NH 937/938	7 round trips/week	— *1	
Chengdu (CTU)				
Narita = Chengdu	NH 947/948	7 round trips/week	— *1	
Shanghai / Pudong (PVG)				
Narita = Shanghai	NH 919/920	7 round trips/week	1 round trip/week (Sun.)	
	NH 959/960	7 round trips/week	—	
	NH 921/922	7 round trips/week	— *1	

Haneda = Shanghai	NH 967/968	7 round trips/week	— *1	
	NH 971/972	7 round trips/week	— *1	
Kansai = Shanghai	NH 973/974	7 round trips/week	—	
	NH 975/976	7 round trips/week	—	
Shanghai / Hongqiao (SHA)				
Haneda = Shanghai	NH 969/970	7 round trips/week	—	
Hangzhou (HGH)				
Narita = Hangzhou	NH 929/930	7 round trips/week	—	
Kansai = Hangzhou	NH 951/952	7 round trips/week	—	
Xiamen (XMN)				
Narita = Xiamen	NH 935/936	7 round trips/week	—	
Guangzhou (CAN)				
Narita = Guangzhou	NH 933/934	7 round trips/week	— *1	
Haneda = Guangzhou	NH 923/924	7 round trips/week	—	
Shenzhen (SZX)				
Haneda = Shenzhen	NH 965/966	7 round trips/week (New route from Mar. 29)	—	*2
Hong Kong (HKG)				
Narita = Hong Kong	NH · NQ 811/812	7 round trips/week	— *1	
	NH 1929/1930	—	2 round trips/week (Tues., Fri.)	It will operate as a tentative flight and operate on April 26
Haneda = Hong Kong	NH 859/860	7 round trips/week	—	
Kansai = Hong Kong	NH 873/874	7 round trips/week	—	
Taipei / Taoyuan (TPE)				
Narita = Taipei	NH 823/824	7 round trips/week	— *1	
Taipei / Songshan (TSA)				
Haneda = Taipei	NH 851/852	7 round trips/week	2 round trips/week (Mon., Fri.)	
	NH 853/854	7 round trips/week	—	
Seoul / Gimpo (GMP)				
Haneda = Seoul	NH 861/864	7 round trips/week	—	
	NH 865/868	7 round trips/week	—	
	NH 867/862	7 round trips/week	— *1	
Sydney (SYD)				
Haneda = Sydney	NH 879	7 round trips/week	3 round trips/week (Wed., Fri., Sun)	
	NH 880		3 round trips/week (Mon., Thurs., Sat.)	
	NH 889/890	7 round trips/week (Increase from Mar. 29)	—	Launch postponed to May 16
Perth (PER)				
Narita = Perth	NH 881/882	7 round trips/week	—	
Delhi (DEL)				
Haneda = Delhi	NH 837/838	7 round trips/week (New route from Mar. 29)	—	Suspended on April 25 - May 31
Mumbai (BOM)				
Narita = Mumbai	NH 829/830	7 round trips/week	—	Suspended on April 25 - May 31
Chennai (MAA)				
Narita = Chennai	NH 825/826	3 round trips/week	—	Suspended on April 25 - May 31

Bangkok (BKK)				
Narita = Bangkok	NH 807/808	7 round trips/week	— *1	
	NH 805/806	7 round trips/week	— *1	
Haneda = Bangkok	NH 849/848	7 round trips/week	—	
	NH 877/878	7 round trips/week	—	
	NH 847/850	7 round trips/week	7 round trips/week	Normal operation
Hanoi (HAN)				
Narita = Hanoi	NH 897/898	7 round trips/week (New route from Mar. 29)	3 round trips/week (Mon., Wed., Sat.)	
Ho Chi Minh City (SGN)				
Narita = Ho Chi Minh City	NH 833	7 round trips/week	3 round trips/week (Mon., Wed., Fri.)	
	NH 834		3 round trips/week (Tues., Thurs., Sat.)	
Haneda = Ho Chi Minh City	NH 891/892	7 round trips/week (New route from Mar. 29)	—	
Phnom Penh (PNH)				
Narita = Phnom Penh	NH 817/818	3 - 7 round trips/week	—	Suspended on April 25 - May 31
Yangon (RGN)				
Narita = Yangon	NH 813/814	7 round trips/week	3 round trips/week (Mon., Wed., Sat.)	NH834 on April 25,27,29 will be operated as temporary flights
Kuala Lumpur (KUL)				
Narita = Kuala Lumpur	NH 815	7 round trips/week	3 round trips/week (Tues., Thurs., Sat.)	Suspended on April 25 - May 16
	NH 816		3 round trips/week (Wed., Fri., Sun.)	
Haneda = Kuala Lumpur	NH 885/886	7 round trips/week	— *1	
Singapore (SIN)				
Narita = Singapore	NH 803/804	7 round trips/week (Operate from April 24)	—	
	NH · NQ 801	7 round trips/week	3 round trips/week (Mon., Wed., Fri.)	
	NH · NQ 802		3 round trips/week (Tues., Thurs., Sat.)	
Haneda = Singapore	NH 843/842	7 round trips/week	—	
	NH 841/844	7 round trips/week	—	
Jakarta (CGK)				
Narita = Jakarta	NH 835	7 round trips/week	4 round trips/week (Tues., Thurs., Fri., Sun.)	Applicable on April 25 - May 7
	NH 836		4 round trips/week (Mon., Wed., Fri., Sat.)	
Haneda = Jakarta	NH 855/856	7 round trips/week	—	
	NH 871/872	7 round trips/week	— *1	
Manila (MNL)				
Narita = Manila	NH 819/820	7 round trips/week	— *1	
Haneda = Manila	NH 869/870	7 round trips/week	3 round trips/week (Mon., Wed., Fri.)	

North America / Panpacific

Route	Flight number	Frequency		Remarks
		Initial Plan (April 25 - May 15)	After (April 25 - May 15)	
Los Angeles (LAX)				
Narita = Los Angeles	NH 6/5	7 round trips/week	7 round trips/week	Normal operations
Haneda = Los Angeles	NH 126/125	7 round trips/week (Increase from Mar. 29)	—	Launch postponed to May 16
	NH 106/105	7 round trips/week	— *1	



San Francisco (SFO)				
Narita = San Francisco	NH 8/7	7 round trips/week	—	
Haneda = San Francisco	NH 108/107	3 round trips/week (New route from Mar. 29)	— *1	Launch postponed to May 16
San Jose (SJC)				
Haneda = San Jose	NH 120/119	7 round trips/week (New route from Mar. 29)	—	Launch postponed to May 16
Seattle (SEA)				
Haneda = Seattle	NH 118/117	7 round trips/week (New route from Mar. 29)	—	
Washington D.C. (IAD)				
Haneda = Washington D.C.	NH 102/101	7 round trips/week (New route from Mar. 29)	—	
New York (JFK)				
Narita = New York	NH 10	7 round trips/week	2 round trips/week (Wed., Sun.)	Suspended on April 25 - May 16
	NH 9		2 round trips/week (Mon., Thurs.)	
Haneda = New York	NH 110/109	7 round trips/week	—	
Houston (IAH)				
Haneda = Houston	NH 114/113	7 round trips/week (New route from Mar. 29)	—	
Chicago (ORD)				
Narita = Chicago	NH 12	7 round trips/week	3 round trips/week (Tues., Thurs., Sat.)	Suspended on April 25 - May 16
	NH 11		3 round trips/week (Wed., Fri., Sun.)	
Haneda = Chicago	NH 112/111	7 round trips/week	—	
Vancouver (YVR)				
Haneda = Vancouver	NH 116/115	7 round trips/week	3 round trips/week (Mon., Wed., Fri.)	
Mexico City (MEX)				
Narita = Mexico City	NH 180	7 round trips/week	3 round trips/week (Mon., Wed., Fri.)	
	NH 179		3 round trips/week (Tues., Thurs., Sat.)	
Honolulu (HNL)				
Narita = Honolulu	NH 184/183	7 round trips/week	—	
	NH 182/181	7 round trips/week	—	
Haneda = Honolulu	NH 186/185	7 round trips/week	—	

Europe

Route	Flight number	Frequency		Remarks
		Initial Plan (April 25 - May 15)	After (April 25 - May 15)	
London (LHR)				
Haneda = London	NH 211	7 round trips/week	2 round trips/week (Thurs., Sun.)	Applicable on April 25 - May 16
	NH 212		2 round trips/week (Mon., Fri.)	
Paris (CDG)				
Haneda = Paris	NH 215/216	7 round trips/week	—	
Frankfurt (FRA)				
Haneda = Frankfurt	NH 203/204	7 round trips/week	3 round trips/week (Mon., Thurs., Sat.) 3 round trips/week (Tues., Fri., Sun.)	Applicable on April 25 - May 16
	NH 223/224	7 round trips/week	—	
Munich (MUC)				
Haneda = Munich	NH 217/218	7 round trips/week	—	

Dusseldorf (DUS)				
Narita = Dusseldorf	NH 209/210	7 round trips/week	—	
Brussels (BRU)				
Narita = Brussels	NH 231/232	7 round trips/week	—	
Vienna (VIE)				
Haneda = Vienna	NH 205/206	7 round trips/week	—	
Milan (MXP)				
Haneda = Milan	NH 207/208	3 round trips/week (New route from April 20)	—	*2 Suspended until May 16
Vladivostok (VVO)				
Narita = Vladivostok	NH 883/884	3 round trips/week (Mon., Wed., Fri.) (increase from Mar. 29)	—	

*1 Return flights bound for Japan will be departing on the following day.

*2 Announcement will be made once the new launch date is decided.

Flight schedule for Narita = Hong Kong (NH1929/1930)

Route	Flight number	Aircraft (Seats)	Schedule
Narita = Hong Kong	NH 1929/1930	B767 (202)	(Narita) 09:50 / (Hong Kong) 13:40 (Hong Kong) 14:55 / (Narita) 20:15

* The list above are flights operated by ANA and AIR JAPAN.

* The information above is subject to government approval and may change without notice.

ANA will continue to closely monitor the situation and will take appropriate action when needed.

For further information, please refer to the link below:

<https://www.ana.co.jp/en/jp/topics/notice200127/>

Contact: ANA Corporate Communications, TEL +81-3-6735-1111, publicrelations@ana.co.jp



About ANA

Following the “Inspiration of Japan” high quality of service, ANA has been awarded the respected 5-Star rating every year since 2013 from SKYTRAX. ANA is the only Japanese airline to win this prestigious designation eight years in a row. Additionally, ANA has been recognized by *Air Transport World* as “Airline of the Year” three times in the past 10 years - 2007, 2013 and 2018, becoming one of the few airlines winning this prestigious award for multiple times.

ANA was founded in 1952 with two helicopters and has become the largest airline in Japan, as well as one of the most significant airlines in Asia, operating 58 international routes and 117 domestic routes. ANA offers a unique dual hub model which enables passengers to travel to Tokyo and connect through the two airports in the metropolitan Tokyo, NARITA and HANEDA, to various destinations throughout Japan, and also offers same day connections between various North American, Asian and Chinese cities.

ANA has been a member of Star Alliance since 1999 and has joint venture partnerships with United Airlines, Lufthansa German

Airlines, Swiss International Airlines and Austrian Airlines.

In addition to the full service and award-winning record of ANA, the ANA Group's subsidiary Peach Aviation Limited is the leading LCC in Japan, and has expanded following the integration of Vanilla Air Inc. in late 2019. The ANA Group carried 54.4 million passengers in FY2018, has approximately 43,000 employees and a fleet of 260 aircraft. ANA is a proud launch customer and the biggest operator of the Boeing 787 Dreamliner.

For more information, please refer to the following link.

<https://www.ana.co.jp/group/en/>