

尊敬的合作伙伴：

2020年4月15日，法荷航将对全球（美国、加拿大和墨西哥除外）所有公布运价和私有运价，实行重新设计的票价基础结构。

新的结构会使票价更易识别、更简单和一致，敬请期待。

法航荷航中国区销售部

## The new Air France and KLM fare basis structure

**On 15 April 2020 Air France and KLM implement their redesigned fare basis structure for all published and private fares worldwide, except from United States, Canada, Mexico (North America) and Tahiti (PPT).**

Delta Air Lines (DL) will also use this redesigned structure for fares from Europe & India to North America.

**A fare basis in the redesigned structure is always composed of 8 characters of which 5 are now fully standardized.** This applies to both the published and private fare basis structure, although the structures are not identical. For information about specific fare types such as Group fares please consult the Q&A.

The fixed standardized positions in a fare basis are:

- **Position 1 - booking class**
- **Position 4 & 5**
  - **published fares: booking conditions** (e.g. minimum stay)
  - **private fares: type of private fare program** (e.g. Corporate fares, Marine, Offshore, etc.)
- **Position 6**
  - **published fares: fare conditions** (e.g. changeable or refundable)
  - **private fares: product and sales channel**
- **Position 7 - fare brand**

The most important benefits of this change are:

- instead of one, there will be five fixed positions in a fare basis with each a standardized meaning
- harmonization between the fare products on long-, medium- and short haul
- the fare brand (e.g. Light or Standard) is easier to recognize
- a fixed position for the published fare conditions enabling quicker identification

The new structure makes fare identification easier, is simpler and consistent.

There is no impact on tickets issued before 15 April 2020.

If a change is requested on the outbound segment of a ticket issued before 15 April 2020, the ticket needs to be reissued with the new redesigned fare basis. In case the change concerns the inbound segment, the ticket needs to be revalidated or reissued using the old fare basis.

The new fare basis structure is available as from 00:00 local time in each market on 15 April 2020.

For more details, please find an 'Agent Q&A' and 'Fare type and Baggage allowance table' in the 'Related documents' section.