

# RJ Sales Notice

Date: 03 April 2020

Ref: SN20200403-001

## **Royal Jordanian (RJ) – GDS Procedures – Remove Inactive Segments (HX,UN,UC,NO) from Bookings**

Due to the extensive flight cancellations and the suspension of international flights as a precautionary measure to prevent the spread of coronavirus, all cancelled flight segments will change to UN status in the GDS PNRs and if these segments were not removed from the GDS PNR at least 25 hours prior to the departure time of these segments, RJ will be charged the full booking fees for these segments.

Accordingly and as per the RJ GDS booking & ticketing policy (**published on BSP link and on <https://rj.com/en/info-and-tips/be-informed/agent-debit-memo-policy>**), all travel service providers are kindly requested to **remove all HX,UN,UC and NO segments from their PNRs immediately or at least 25 hours prior to the flight departure time.**

**Failure to remove these inactive segments from the GDS PNRs will make the travel service provider susceptible to ADMs as per the above policy.**

Please circulate to the concerned parties.

Thank you for your kind attention.

Should you have any enquiries, please do not hesitate to contact Royal Jordanian Hong Kong Office at Tel. 2804 1203.

Best regards,

Royal Jordanian - Hong Kong

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