

# Coronavirus – British Airways onto Qantas domestic flights

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## Summary

The following guidelines have been published to assist any Australian customer affected by the mandatory 14 day quarantine upon arrival in Sydney.

## More information

**Advice for British Airways-125 ticketed customers whose connecting QF flight is still OPERATING but they are forced to stay in Sydney for 14 days**

Rebook onto	Qantas
Routes/Airports affected	From Sydney (SYD) to an Australian domestic point, e.g. SYD-BNE, SYD-CNS
Tickets issued by	28 March 2020
Ticket travel dates	Up to and including 10 April 2020
New travel dates	Rebook 14 days later or as close as possible after the customer's quarantine period ends
Rebooking Allowance on CX	Rebook onto <b>Qantas (QF)</b> on the same domestic routing as original  Rebook into the <b>same class or lowest available class in the same cabin</b>  Must add <b>OS QF INVO PER BA/QF AGREEMENT</b>  Add OS QF customer contact number
Available for Redemptions	Yes
Important Information	<b>Advise customers that schedules are subject to change at any time, we recommend they keep checking the operating carrier's latest flight status and also add their contact details through the operating carriers Manage My Booking</b>  Entry restrictions may change at any time, advise the customer to keep checking the FCO website

	<p>one ticket change allowed from the above options</p> <p>Adherence to commercial policies/conditions of carriage guidelines remains entirely the responsibility of the user. BA reserves the right to withdraw guidelines at any time</p>
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