

Entry restrictions for various countries due to the coronavirus outbreak

Updated on 20 March 2020 at 20:11

Latest updates marked in blue

Various countries are currently adding entry restrictions for passengers who have been in China within the last couple of weeks.

This might also apply for passengers with People's Republic of China passports. Entry restrictions are not aligned and differ from country to country.

Some also include Hong Kong.

SAS strongly recommend [reviewing the latest entry requirements](#) of any destination the passengers are travelling to, even if it's a citizen or resident of that destination – or if it's just for a transfer and connecting flight.

Austria

(Published 10MAR20)

Third-country nationals travelling to Austria (SARS-CoV-2 novel coronavirus)

(1) Third-country nationals travelling to Austria who, in the last 14 days before the start of the trip, are in an area listed on the homepage of the Federal Ministry for European and International Affairs for which a travel warning in connection with the occurrence of the SARS-CoV-2 novel coronavirus " are obliged to have a medical certificate on their health status with them upon arrival and to show that the molecular biological test for SARS-CoV-2 is negative.

(2) The medical certificate must be written in German or English and correspond to Appendix A.

(3) The medical certificate must be issued by a doctor who is authorized to practice the profession independently in accordance with the respective national regulations.

(4) The medical certificate according to paragraph 1 may not be older than 4 days upon entry. The medical certificate is checked during the course of entry by the health authority. Section 2. Persons who are unable to produce a medical certificate in accordance with Section 1 (1) can be refused entry or further measures must be taken in accordance with the 1950 Epidemic Act. § 3. This Ordinance comes into force on the day following the announcement and is applicable to matters from the fifth day after the announcement.

Note 1: Third-country nationals are nationals from all other states, than Austria, Belgium, Bulgaria, Croatia, Cyprus, Czechia, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherland, Poland, Portugal, Romania, Slovakia, Slovenia Spain, Sweden as well as Great Britain, Iceland, Liechtenstein, Norway and Switzerland.

Note 2: Areas listed on the homepage of the Federal Ministry for European and International Affairs for which a travel warning in connection with the occurrence of the SARS-CoV-2 novel coronavirus to be found at www.bmeia.gv.at.

Canada

(Published 18MAR20)

The Government of Canada outlined new restrictions to limit the spread of COVID-19 and to provide support to Canadian travelers.

These restrictions will come into effect on Wednesday March 18 and will:

- Bar foreign nationals from all countries except the United States from entering Canada (excludes aircrew and select other travelers);

· Redirect international passenger flight arrivals to four airports: Toronto Pearson International Airport (YYZ), Vancouver International Airport (YVR), Montréal-Trudeau International Airport (YUL), and Calgary International Airport (YYC). This does not impact flights from the United States, and Sun destinations (e.g. Mexico, Caribbean, or St. Pierre-et-Miquelon).

Effective 12:01 am EDT time, 18 March 2020:

Passengers who have been outside of Canada or USA in the past 14 days, are not allowed to enter Canada.

- This does not apply to nationals of Canada and their immediate family members.
- This does not apply to permanent residents of Canada.
- This does not apply to diplomats.
- This does not apply to airline crew.

Effective 12:01 am EDT time, 19 March 2020:

Passengers who presents Coronavirus (COVID-19) symptoms are not allowed to travel to Canada until:

- they can demonstrate that they are non-symptomatic; or
- they can present a medical certificate that confirms the patient does not carry the virus.

All airlines will now also be required to conduct a basic health assessment of all air travelers based on guidance from the Public Health Agency of Canada and prevent all travelers who present COVID-19 symptoms, regardless of their citizenship, from boarding international flights to Canada. Additionally, strengthening screening measures will take place at Canadian airports, including stronger and more visible messaging, health screening at kiosks, and enhanced cleaning and disinfection of high-traffic areas and facilities.

Denmark

Restrictions for travel to/from Denmark - Closure of Danish borders COVID19

(Published 13MAR20 - Updated 15MAR20)

The Danish Government has chosen to temporarily close all borders for foreign citizens and for all travelers with a non-credible purpose. This will take effect from Saturday 14th March from 12 PM. Danish citizens will still be able to enter Denmark. The global corona pandemic is already having a substantial effect on our activities in SAS. SAS acknowledges, that this is a global societal problem, which takes extraordinary measures to solve. We are currently reviewing how this affects our operation and we are in a continued dialogue with all relevant authorities on how to handle this and related issues.

- Swedish citizens will not be allowed to enter Denmark for outbound travel starting at Copenhagen airport from 14 March 12:00
- Swedish citizens traveling home via Copenhagen will be able to enter Copenhagen airport and transfer to Sweden also by ground transportation.
- Passengers in transit at Copenhagen airport will be allowed to continue travel to their final destination.
- Borders to Denmark are closed for foreign citizens who have a non-credible purpose.
- Flight crew are allowed to enter Denmark for work.

List of reasons for allowed entry:

- Danish Citizens, who can provide a Danish passport or other valid traveling document.
- EU-Citizens with valid travelling documents living in Denmark and who can provide/present a Danish social security card. (Gult sygesikringsbevis el. Sundhedskort)
- Third country nationals with valid travelling documents and with Danish residence permit
- Foreigners who have a valid purpose in Denmark, (e.g.) Visiting a critically or terminal ill family member
- Participating in a funeral
- Called for a court case
- Exercising visitation rights with a minor
- Being a legal guardian for a minor
- Already in an ongoing health treatment
- Have employment in Denmark – documentation needed

- Passengers who can provide documentation for having their vehicle parked at Copenhagen Airport, and who need the vehicle for their ongoing journey out of Denmark (e.g. to Sweden)
- Tourism and normal visits to family without special reason will not be considered a worthy reason.

[External link](#) to information published by the Danish police

Estonia

(Published 15MAR)

Effective 17MAR2020 the border control in Estonia will be reintroduced.

Following apply:

- All residents of Estonia and their next of kin can return to Estonia.
- Only citizens of Estonia and holders of Estonian residency permit or right of residence, among them the so-called grey passport holders can enter Estonia, as well as foreign citizens whose family member lives in Estonia.
- International cargo (also food and medical supplies transport) can enter the country, as well as persons providing vital services, like fuel providers.
- Foreigners are allowed to transit Estonia on the way to their home country if they do not show symptoms of COVID-19.
- At the border control travel documents and medical symptoms will be checked.
- The cabinet meeting has also supported the requirement of a two-week quarantine for everyone entering the country.
- The government recommends to avoid travel to other countries that might also implement quarantine measures.
- There are no restrictions for exiting the country.

Note: Two-week quarantine requirement does not apply to flight crew members

European Union (EU)

(Published 19MAR20)

Effective immediately from 19MAR2020, the European Union (EU) will impose a temporary entry ban to the EU, to begin with for 30 days.

EU citizens and other EU residents will be able to return to their homes.

The entry ban does not apply to people who have particularly important reasons for traveling to the EU. This applies, for example: Diplomats and persons who will carry out the necessary

functions in the EU, such as healthcare professionals and people transporting goods to the EU.

Note: For travel within EU, national regulations apply.

Finland

(Published 18MAR20 - Updated 20MAR20)

Restrictions on SAS flights to Finland due to COVID-19 - Effective from 18MAR2020 22:00 UTC

Finland's government has put in place restrictions, concerning border traffic. International air passenger traffic is restricted to Helsinki-Vantaa, Mariehamn and Turku airports. Only repatriation of passengers to Finland and out from Finland and international transfer traffic will be permitted.

Cargo flights are not restricted.

Effective immediately from 20MAR2020

API details are required on all flights to/from Finland. Passport or other valid traveling document (DOCS) must be registered.

Travel restrictions Finland:

Restrictions on Finnish border traffic has been implemented 19MAR2020, in accordance with the Government order. Passenger traffic will be restricted at the eastern border and at the internal borders.

These measures may be summarized as follows:

- Passenger traffic will be restricted at the Finnish external borders.
- Internal border control will resume at Finland's internal borders.
- Passenger traffic at internal borders will be restricted.
- The opportunity for Finnish citizens to return home will be guaranteed.
- Essential commuter traffic will be safeguarded.
- Goods traffic will be safeguarded.

Changes to cross-border traffic

The Finnish Government has ruled that Finnish citizens should not travel abroad. Furthermore, anyone returning to Finland from abroad should remain in conditions equivalent to quarantine for 14 days.

This applies to transport by road, sea and air.

- A Finnish citizen or Finnish resident may always return to Finland.
- Also, foreign tourists in Finland may leave the country.
- Finnish residents are defined as those EU citizens (plus their family members) who have registered their right of residence in Finland as well as third-country nationals residing in

Finland with a residence permit.

- The Helsinki-Vantaa, Mararianhamina and Turku airports will be kept open for goods traffic and return traffic.

- Other airports will be closed to international traffic.

France

(Published 19MAR20)

France have closed the border. Travel restrictions on flights to France – Effective immediately

1. France is closing the border to foreign nationals who lack a residence permit in one of the schengen member and associated states, European Union or United kingdom, unless they are arriving on a flight from those areas.

2. The airports will be open for international flights enabling foreign nationals to travel out of france. Airlines shall inform outbound passengers about restrictions applicable to them at the place of destination. Airline shall not embark passengers subject to access ban at the place of destination.

3. All crew and minimum support staff that are required to carry out cargo and passenger flights, are exempt from the travel restrictions (overnight stays should be avoided unless necessary).

Germany

(Published 18MAR20 - Updated 19MAR20)

Effective immediately 18MAR2020 , the temporary travel restrictions are applicable for 30 days.

Passenger Restrictions:

ALL NON-Schengen nationals are prohibited to enter the Federal Republic of Germany by order of the Federal Ministry of the Interior. Other nationalities will be sent back and not allowed to enter.

Exempted from the travel restrictions are:

1. For reason to return to their home:

a. Citizens of the Schengen Associated states

b. Third-country nationals who are long-term residents under the long-term residence directive and persons deriving their right to reside from other EU directives or national law or who hold national long-term VISA: s.

2. Other Travelers with an essential function or needs, including:

- a. Healthcare professionals, health researchers and elderly care professionals.
- b. Frontier Workers
- c. Transport personnel including flight crew engaged in haulage of goods and other transport staff to the extent necessary
- d. Diplomats, staff of international organizations, military personnel and humanitarian aid workers in the exercise of their functions. Passengers in transit
- f. Passengers travelling for imperative family reasons
- g. Persons in need of International protection or for other humanitarian reasons.

Additional Travel restrictions to Germany due to COVID-19

Effective from 19MAR2020

Due to a new official order, all passengers arriving in FRA from the following countries are now subject to border control:

- Spain
- Italy
- Austria
- Denmark
- Luxembourg
- France
- Switzerland.

Arrivals from these countries will be served to the terminal until further notice via the bus arrivals A Non-Schengen and E Non-Schengen.

Greece

(Published 17MAR20 - Updated 20MAR20)

Effective from 22:00 UTC 18MAR2020 to 21:00 UTC 30APR2020

All passengers entering Greece, irrespective of nationality, will be required to remain in "isolation under quarantine for 14 days" and no entry will be allowed to those not accepting it.

Effective from 04:00 UTC 18MAR2020 to 04:00 UTC 18APR2020 restriction of entry into Greece.

The restriction does not apply to:

- Citizens of EU and Schengen Treaty Members, their spouses or partners and their juvenile children
- Medical doctors, nurses, researchers and other health professionals under the condition they can provide relevant professional license or other document and they will immediately join the

national health system.

- Third Country Nationals with residence permit of an EU or Schengen Treaty member state.
- Governmental delegations
- Members of diplomatic and consular missions, European and international and humanitarian organisations for them to perform their duties, military and security forces
- Drivers of trucks carrying goods and the absolutely necessary assisting staff.
- Passengers in transit

Updated Restrictions for entry into Greece 20MAR2020 due to COVID-19

Effective immediately

By order of the government of Hellenic republic, restrictions upon entry into the Hellenic republic to any individuals – regardless of nationality – will apply as follows:

- Passengers are required to remain in isolation under quarantine for 14 days upon arrival, with notification of contact information to the appropriate authorities at the airport of arrival.
- No entry to the Hellenic republic will be permitted to passengers not accepting the aforementioned requirements.

Excepted for restrictions are:

- Passengers in transit
- Cargo flights
- State flights
- Humanitarian flights, sanitary flights and emergency flights
- Military flights
- Frontex flights

All arriving international passengers must fill out an Public Health Passenger Locator Form. The forms will be distributed to passengers on board the aircraft during the flight.

Hong kong

(Updated 01MAR20)

Requirements for passengers entering Hongkong, effective 01MAR20

All passengers (regardless of whether they are Hong Kong residents) arriving to HKG who has been to Emilia-Romagna, Lombardy and Veneto regions which cover Bologna, Milan, Venice and Verona in Italy or Iran in the past 14 days will be arranged to stay in quarantine centre for quarantine for 14 days upon arrival. If a visitor's permitted limit of stay in Hong Kong is shorter than the length of the quarantine (i.e. 14 days), he/ she will be refused entry into Hong Kong.

Requirements for passengers entering Hongkong, effective 07FEB20

With immediate effect, the Government of the Hong Kong Special Administrative Region has announced that: All passengers (Hong Kong residents, Mainland residents as well as other visitors), that have visited Mainland China over the 14 days before entering Hong Kong, (even if they are entering from other places), will be subject to compulsory quarantine for 14 days upon their arrival. If a visitors permitted limit of stay in Hong Kong is shorter than the length of the compulsory quarantine (i.e. 14 days), he/ she will be refused entry into Hong Kong.

Passengers traveling on SAS flight from Copenhagen to Hongkong:

If a passenger's permitted limit of stay in Hong Kong is shorter than the length of the compulsory quarantine (i.e. 14 days), he/ she must not board the flight.

Effective 14FEB20: Passengers that have been in China the last 14 days are not allowed to enter HKG, but are allowed to transit via HKG to China, either by Air or Ferry, if they are currently living in any other place than Wuhan or Hubei province. Passenger must show their identity cards that they are currently living in any place other than Wuhan or Hubei Province.

Effective 26FEB2020 passengers that have visited Republic of Korea over the latest 14 days before entering Hong kong, will not be permitted to enter Hong kong until further notice. Residents in Hong kong are excepted. Hong kong residents having visited the two regions Daegu or Gyeongsangbuk-do within the last 14 days in Republic of Korea, seeking to enter Hong kong will be subject to mandatory quarantine.

Irland

(Published 19MAR20)

[New requirement for passengers arriving in Ireland due to COVID-19](#)

[Immediately effective- The Irish Department of Health and the Health Service Executive informs that everybody flying into Ireland from outside Ireland should self-quarantine for 14 days. Passengers should have received a text sms prior to departure with this information, as well as this is announced onboard.](#)

Japan

(Updated 20MAR20)

New requirement for passengers traveling with SAS to Tokyo, Narita (NRT) from 07FEB2020

With immediate effect the following passengers are not permitted to enter Japan until further notice:

Foreigners who have travelled to Gyeongsan-si, Andong-si, Yeongcheon-si, Chilgok-gun, Uiseong-gun, Seongju-gun or Gunwi-gun in Gyeongsangbuk-do in Republic of Korea within 14 days prior to their arrival in Japan.

Foreigners who have travelled to Qom Province, Tehran Province or Gilan Province in Islamic Republic of Iran, within 14 days prior to their arrival in Japan.

Foreign passengers who have travelled to Hubei or Zhejiang (additional requirement from 13FEB20) province in Mainland China, within 14 days before arriving Japan. Foreign passengers who have Chinese passports issued in Hubei Province in Mainland China. Note: This is only applicable for Foreigners. Japanese residents / nationals are not included.

If determined that a foreign passenger has been in Hubei or Zhejiang (additional requirement from 13FEB20) province the last 14 days, or if the passport states issued in Hubei Province, the passenger will not be allowed to board a SAS flight to Tokyo.

From 26FEB20, in addition to earlier requirements the following passengers are not permitted to enter Japan: Foreigners who have travelled to Daegu Metropolitan City or Cheongdo county in North Gyeongsang Province in Republic of Korea within 14 days prior to their arrival in Japan.

Effective from 19MAR2020

In addition to earlier communicated information the following people are not permitted to enter Japan:

Foreigners who have stayed in following areas or countries within 14 days prior to arrival in Japan:

- Islamic Republic of Iran: Qom Province, Tehran Province, Gilan Province, Manjandaran Province, Isfahan Province, Alborz Province, Markazi Province, Qazvin Province, Semnan Province, Golestan Province, Lorestan Province
- Italian Republic: Lombardy Region, Veneto Region, Emilia-Romagna Region, Marche Region, Piedmont Region, Liguria Region (*), Trentino-South Tyrol Region (*), Friuli-Venezia Giulia Region (*), Aosta Valley Region (*)
- the Republic of San Marino
- the Kingdom of Spain: Community of Madrid (*), Basque Autonomous Community (*), La Rioja (*), Chartered Community of Navarre (*)
- the Swiss Confederation: Canton of Ticino (*), Canton of Basel-Stadt (*)
- Republic of Iceland

Note: The aforementioned (*) is not applicable for foreigners who have departed overseas before 19MAR2020 0:00 (JST) and arrived in Japan on or after 19MAR2020.

Effective from 21MAR2020 to 30APR2020.

The Government of Japan decided to further strengthen the border security measures against the spread of Novel Coronavirus infections as follows;

1. The validity of single entry visa and multiple entry visa, including diplomatic and official visa of Japan, which have been issued by Embassies, Consulates-General and Consulates of

Japan in the member countries of Schengen Agreement*, Andorra, Bulgaria, Croatia, Cyprus, Egypt, Iran, Ireland, Monaco, Romania, San Marino, the United Kingdom and Vatican by March 20, 2020 will be temporarily suspended.*Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden and Switzerland

2. The application of visa exemption arrangements for the countries listed in paragraph 1 above will also be temporarily suspended.

3 .The foregoing measures of 1 and 2 will be implemented from 0:00 am on March 21, 2020 (JST) until the end of April, 2020. The period can be renewed.

Lithuania

(Published 14MAR20)

Effective immediately 14MAR20, the citizens whose permanent place of residence is declared in the Republic of Lithuania (except for vehicle drivers and crew members in case of international commercial operation), are banned from travelling to the following states and territories:

Republic of Italy, Republic of France, Federal Republic of Germany, Kingdom of Spain, People's Republic of China, Hong Kong Special Administrative Region of the People's Republic of China, Islamic Republic of Iran, Republic of Korea, Republic of Singapore, Japan, Republic of Austria, Kingdom of Denmark, Arab Republic of Egypt, Republic of Iceland, Kingdom of the Netherlands, Kingdom of Norway, Kingdom of Sweden, Swiss Confederation.

Note: the State Border Guard Service of the Republic of Lithuania is in charge of ensuring control of the departing passengers.

Madeira

(Published 20MAR20)

Travel restrictions to Madeira due to COVID-19

Effective immediately 20MAR2020

The Regional Government of Madeira will as of today impose the mandatory quarantine for a period of 14 days, extendable, of all the people and their baggage arriving at the airports of the Autonomous Region of Madeira (FNC and PXO).

The quarantine shall be undertaken at the residence of each person, in case of permanent residence in Madeira or Porto Santo, if not, the passenger will be at hotel units requested by the Regional Government of Madeira for this purpose.

New Zealand

(Published 19MAR20)

New Zealand Government has further strengthened its travel restrictions and has closed the border to almost all travellers, apart from New Zealand citizens and those exempted below. The border will be shut to overseas travellers from all over the world, and applies to travellers boarding a craft that departs to travel to New Zealand from 23.59 on Thursday 19 March 2020.

The travel restriction does not apply to:

- New Zealand citizens, permanent residents and residents with valid travel conditions, and their immediate family
- Australian citizens and permanent residents are also able to travel to New Zealand, where New Zealand is their primary place of established residence
- Diplomats accredited to New Zealand and currently resident in New Zealand

Case-by-case exceptions may also be granted by an immigration officer, for example for humanitarian reasons, essential health workers, citizens of Samoa or Tonga for essential travel to New Zealand, or to allow the partner or dependent of a temporary work or student visa holder who ordinarily lives in New Zealand to join their family here.

All travellers must self-isolate for 14 days on arrival.

Further information is available at:

- the Immigration New Zealand [website](#) – which has information about border restrictions.
- the Ministry of Health [website](#) – which has information about self-isolating on arrival in New Zealand.

Norway

Restrictions for travel to/from Norway COVID19

(Published 13MAR20 - Updated 16MAR20)

The Norwegian Government and Norwegian Health Authorities have introduced new restrictions for travelers to Oslo Airport. In order to prevent the coronavirus infection and detect sick people as early as possible, measures have become considerably more stringent at the airport.

From 15MAR2020 to 14APR2020

There are, so far, no restrictions related to transferring of passengers at OSL airport.

Norway is closing the border to foreign nationals who lack a residence permit in Norway. Foreign nationals will be turned away at the border. Exemptions will be provided for European

Economic Area (EEA), citizens and their family members who reside in Norway. Exemptions are also being prepared for EEA citizens who work in Norway. Norwegians who are abroad and people who live or working Norway can still enter the country. Temporary entry and exit controls will be introduced at the international Schengen boarder. The airports will be open for international flights enabling tourist/foreign nationals to travel out of Norway.

From 14MAR2020 to 14APR2020

Passengers travelling to Norway will upon arrival be returned to origin or be quarantined for 14 days if:

- The passenger is arriving from any other country than Sweden or Finland.
- The passenger is arriving via Sweden or Finland and the passenger has been outside these countries within the last 14 days.

From 13MAR2020 to 14APR2020

- Foreign citizens must not board an SAS flight with destination Norway if the passenger is arriving from a country from outside the Nordic area, or, the passenger is arriving via a Nordic country and the passenger has been outside the Nordic area within the last 14 days.
- Passengers travelling to Norway will be returned to their point of origin or be quarantined on own expense for 14 days.
- All crew and minimum support personell that are required to carry out cargo and passenger flights, are exempt from the travel restrictions. Overnight stays should be avoided.
- Crew on duty, arriving from outside the nordic countries, are exempted.
- Norwegian travelers must return to their home and stay in the 14 days home quarantine immediately.

All passengers will also have to fill out a public health information form and hand it over to the local Airport Authority upon arrival.

In order to prevent travelers from entering the country without fulfilling the conditions, there will be barriers in the arrival hall using resources from the Home Guard. Passengers will be monitored and followed up in relation to their current situation. The scheme will be established on Saturday morning, March 14 approx. at 06.00 and will remain until further notice.

Poland

(Updated 28FEB20)

New requirement for passengers traveling with SAS to Poland from 28FEB20

All passengers traveling from Peoples Republic of China (including Hong Kong and Macao), Korea or Italy transferring in ARN/ CPH/ OSL, to any SAS flight to Poland, must fill out the Passenger Locator Form at the airport.

Russian federation

(Updated 23FEB20)

Temporary restriction for nationals of china to enter Russian federation from 21FEB20

Nationals of China (Peoples republic of China) are not allowed to enter the Russian federation. This does not apply to passengers who reside in Russian Federation. This does not apply to airline crew. This does not apply to passengers transferring at LED to a country outside the Russian Federation, provided all documentation for the next destination is in order. Note: Transferring with airport change in Russia is not allowed.

Full refund applies for customer rejected entry into Russia.

Spain

(Published 19MAR20)

New questionnaire for arriving passengers to PMI- Effective immediate

Please see attached health questionnaire from Balearic Islands Local Government (English, Catalan and Spanish versions).

All incoming passengers on flights to PMI have to present this filled in upon arrival.

Health questionnaire for passengers

[English version](#)

[Catalan version](#)

[Spanish version](#)

Sweden

(Published 19MAR20)

Travel restrictions for Sweden due to COVID-19 19MAR2020

Following apply immediately – 19MAR2020. The temporary travel restrictions are applicable for 30 days.

The entry ban applies to all foreign nationals trying to enter Sweden from a country that is not part of the EEA, Switzerland or United Kingdom (UK).

Exceptions for persons with a residence permit, residence in Sweden as well as persons who are citizens of another EEA state, Switzerland or UK. Exception also for family members of such a person, who need to enter the country in order to return to their homes.

Exempted from the travel restrictions are:

1. For reason to return to their home:

- a. Citizens of the EEA states, Switzerland or UK.
- b. Third-country nationals who are long-term residents under the long-term residence directive and persons deriving their right to reside from other EU directives or national law or who hold national long-term VISA.

Note: Passengers can transfer when there is a confirmed operating flight to home country. Passenger will not be allowed to enter Sweden at all even though, he/she is arriving from EU/Schengen country.

Passenger must also be aware that home country can put passenger in quarantine, if passenger has been in a risk area.

2. Other Travelers with an essential function or needs, including:

- a. Healthcare professionals, health researchers and elderly care professionals.
- b. Frontier Workers
- c. Transport personnel including flight crew engaged in haulage of goods and other transport staff to the extent necessary
- d. Diplomats, staff or international organizations, military personnel and humanitarian aid workers in the exercise of their functions
- e. Passengers in transit. Passengers travelling for imperative family reasons
- g. Persons in need of International protection or for other humanitarian reasons.

NOTE: EEA, Switzerland and UK = The EU Countries and Iceland, Norway, Lichtenstein, UK (and Switzerland).

Taiwan

(Updated 15FEB20)

New entry requirement for transfer passengers to and from Taiwan from 10FEB20

With immediate effect the Taiwan Government announcement a 14-day home quarantine to be required for passengers transiting through China, Hong Kong and Macau granted entry into Taiwan; restrictions on direct flights to and from China, Hong Kong and Macau to be implemented and flights from certain airports to be suspended.

Reject of travel

Hong kong, Japan, Russian federation, Taiwan

Passengers rejected due to above restrictions may be rebooked free of charge or receive a full refund. Rebooking to be made in the same booking class or lowest available booking class in the same service class as originally booked.

Tickets must be reissued and marked with: FE INVOL REISSUED DUE REJECT ENTRY CORONAVIRUS or FE SKCHG DUE REJECT ENTRY CORONAVIRUS

New date of travel must be on/before 31MAY20.

United States

(Updated 20MAR20)

Requirements for passengers traveling to the US

Foreign air carriers must ensure that each person traveling to the United States on a flight departing from a location listed in Attachment 1, below, receive the current United States Traveler **Health Declaration form**.

Each traveler coming from a Schengen Country, Iran, or the Peoples Republic of China, (Mainland China), United Kingdom (excluding overseas territories outside of Europe) and Republic of Ireland needs to fill out on form. Mainland China does not include travelers coming from the Special Administrative Regions of Hong Kong, Macau and the island of Taiwan.

In addition to the earlier communicated requirements and procedures for SAS flights to the U.S, departing after 23:59 EDT 16MAR2020, (03:59 GMT 17MAR2020), Suspension of entry would be extended to travelers who have been in the **United Kingdom or Ireland** during the 14-day period prior to their entry, or attempted entry, into the United States.

Effective 13MAR20 the Schengen Area* has been added to the requirements made by the US authorities (TSA) for passengers traveling to the US. The new requirements are valid for passengers who has been present in Islamic **Republic of Iran, mainland China and Schengen** Area within the preceding 14-days of the date of the individual's entry or attempted entry into the United States.

All airlines must question each passenger to determine whether the individual has been present in above mentioned states within the preceding 14-days of the date of the individual's entry or attempted entry into the United States. If presence cannot be determined, the foreign air carrier must: Examine the passport for entry and/ or exit stamps and also examine the passenger PNR.

If determined that passenger has been present in Islamic Republic of Iran or Mainland China the preceding 14 days, SAS must not allow alien persons to board a flight to the USA. If determined that passengers like US Citizens holding US Passports or permanent residence cards, who has been in, transferred from or transited through any location in Mainland China within the preceding 14 days, must only arrive to the United states to the following airports when traveling with SAS:EWR, IAD, LAX, ORD and SFO.

SAS other destinations in the United States, Boston (BOS) and Miami (MIA), are not cleared to accept passengers who have been present in mainland China within the preceding 14-days of the date of the individual's entry. Passengers will be questioned along with the other questions SAS already are obliged to perform for flights to the United States.

*Schengen Area, comprising the 26 European states that have officially removed border control at their mutual borders: Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, and Switzerland.

Reject of travel

Passengers rejected due to above restrictions may be rebooked to other SK flight/date free of charge by contacting Customer service. Passenger can also apply for a voucher with the full value of the original ticket to be used for future travel with SAS.

New date of travel must be on/before 30NOV20.

Passengers may also be voluntary/involuntary rerouted to SAS other gateways in the US where travel is permitted according to above e.g. EWR, IAD, LAX, ORD and SFO.

Rebooking to be made in the same booking class or lowest available booking class in the same service class as originally booked.

Tickets must be reissued and marked with: FE INVOL REISSUED DUE REJECT ENTRY CORONAVIRUS or FE SKCHG DUE REJECT ENTRY CORONAVIRUS

Effective 21FEB2020.

In addition to the earlier communicated requirements and procedures for SAS flights to the U.S, SAS received additional requirements from the Center for Disease Control and prevention, Department of Health and Human Services.

The new requirement is that SAS must collect and provide information about passengers who have been present in Mainland China (excluding Hong Kong and Macao), within the preceding 14-days of the date of the passenger's entry or attempted entry into the United States. The collected information must be inserted in the passengers PNR. This is applicable on All SAS departures to the United States. The information SAS must provide is Name, Primary phone, Secondary phone, Address in the U.S, Email address.

The information shall be inserted as OS-element in the PNR.

Example:

OS SK -NAME BO ELVIS KALLE EK

OS SK - PN+1721234567

OS SK - PN2+1898111111

OS SK - EABO.EK//WORK.COM

OS SK - 5THAVENUE/NEW YORK/NY/12345