



Attention : All Trade Partner(s)

Date : 14 February 2020

Re: Group Booking Travel Advisory for China, Hong Kong, Macau and Taiwan

Following AirAsia latest travel advisory, the following options are available for AirAsia travel partner(s) who are affected by flight changes, or who wish to make changes to their **group booking only**:

For travel period up to 31 March 2020:

1. Move flight: One-time flight change fee waiver to a new travel date within the same calendar year, subject to fare difference, or offer credit account to be utilized for new bookings under the same or different route within the same country, same carrier and same travel calendar year. The credit account must be redeemed within 90 days.

2. Full refund (Credit account refund): Only applicable for all flights to/from Wuhan or any suspended routes until 31 March 2020. Obtain a full credit account refund for the amount equivalent to your booking. This option is applicable for bookings issued before 28 January 2020.

All AirAsia flights to and from Wuhan remain suspended until 29th February 2020.

For FIT bookings made via travel agents portal, travel advisory will follow AirAsia newsroom update.

AirAsia is closely monitoring this situation and reserves the right to announce further policies according to the latest developments.

Please feel free to contact your sales representative for further details.

Thanks and Regards,

**Sales & Distribution
AirAsia Berhad**