

Waiver code	Version	Last updated on	Ticketing date	Travel date	Options	Applicable routes						*Supporting documents/information	Samples		
						CN to AU v.v.	AU domestic	Trans-tasman	via CN to AU v.v.	HK to AU v.v.	all other routes impacted by NCOV-19		1	2	3
607935		23-Jan-20	on/before 21-Jan-20	21-Jan-20 to 29-Mar-20	- Rebook - Retain in credit - Refund	Wuhan to AU									
607935	v1	24-Jan-20	on/before 24-Jan-20	24-Jan-20 to 29-Feb-20	- Rebook - Retain in credit - Refund	yes	yes*	-	-	-	-	offline sector between CN and AU	PEK-SYD	CAN-SYD(CZ) MEL-SYD	HGH-HKG-SYD
607935	v2	27-Jan-20	on/before 24-Jan-20	24-Jan-20 to 29-Feb-20	- Rebook - Retain in credit - Refund	yes	yes*	yes*	-	-	-	offline sector between CN and AU/NZ	PEK-SYD	CAN-SYD(CZ) MEL-SYD	PVG-SYD(MU) SYD-AKL
607935	v3	29-Jan-20	on/before 24-Jan-20	24-Jan-20 to 31-Mar-20	- Rebook - Retain in credit - Refund	yes	yes*	yes*	-	-	-	offline sector between CN and AU/NZ	PEK-SYD	CAN-SYD(CZ) MEL-SYD	PVG-SYD(MU) SYD-AKL
607935	v4	29-Jan-20	on/before 24-Jan-20	24-Jan-20 to 31-Mar-20	- Rebook - Retain in credit - Refund	yes	yes*	yes*	yes	-	-	offline sector between CN and AU/NZ	PEK-SYD	PVG-SYD(MU) SYD-AKL	LHR-PVG(BA) -PVG-SYD
607935	v5	31-Jan-20	on/before 1-Feb-20	1-Feb-20 to 31-Mar-20	- Rebook - Retain in credit - Refund	yes	yes*	yes*	yes	-	-	offline sector between CN and AU/NZ	PEK-SYD	PVG-SYD(MU) SYD-AKL	LHR-PVG(BA) -PVG-SYD
607935	v6	20-Feb-20	on/before 20-Feb-20	1-Feb-20 to 25-Mar-20	- Rebook - Retain in credit - Refund	yes	yes*	yes*	yes	-	-	offline sector between CN and AU/NZ	PEK-SYD	PVG-SYD(MU) SYD-AKL	LHR-PVG(BA) PVG-SYD
607935	v7	10-Mar-20	on/before 10-Mar-20	1-Feb-20 to 19-Jul-20	- Rebook - Retain in credit - Refund	- Rebook - Retain in credit - Refund	yes	yes*	yes*	-	-	offline sector between CN and AU/NZ	PVG-SYD	PVG-SYD(MU) SYD-AKL	LHR-PVG(BA) PVG-SYD
611524	v1	31-Jan-20	on/before 31-Jan-20	31-Jan-20 to 29-Feb-20	- Rebook - Retain in credit - Refund	yes	yes*	yes*	yes*	yes*	yes*	cancelled offline sectors - or - Chinese passport information	HKG-SYD	MEL-HKG	PER-SIN-SIN-NRT(JL)
611524	v2	20-Feb-20	on/before 20-Feb-20	31-Jan-20 to 31-Mar-20	- Rebook - Retain in credit - Refund	yes	yes*	yes*	yes*	yes*	yes*	cancelled offline sectors - or - Chinese passport information	HKG-SYD	MEL-HKG	PER-SIN-SIN-NRT(JL)
611524	v3	4-Mar-20	on/before 4-Mar-20	31-Jan-20 to 30-Apr-20	- Rebook - Retain in credit - Refund	yes	yes*	yes*	yes*	yes*	yes*	cancelled offline sectors - or - Chinese passport information	HKG-SYD	BKK-SIN-MEL	PER-SIN-SIN-NRT(JL)
611524	v4	12-Mar-20	on/before 12-Mar-20	31-Jan-20 to 30-Apr-20	- Rebook - Retain in credit - Refund	yes	yes*	yes*	yes*	yes*	yes*	cancelled offline sectors - or - Chinese passport information	HKG-SYD	BKK-SIN-MEL	PER-SIN-SIN-NRT(JL)
623061	v1	10-Mar-20	10-Mar-20 to 31-Mar-20	10-Mar-20 to 30-Jun-20	Waive change fee only	International flights						-	HKG-SYD	BNE-HKG	BKK-SYD
623062	v1, v2	10-Mar-20	on/before 4-Mar-20	Refer to waiver policy for detailed dates	Follow Qantas Schedule Change policy	International flights impacted by Coronavirus (Please refer to waiver policy for detailed flights applicable)						-	SYD-DFW	MEL-SIN	SYD-YVR
623062	v3, v4	10-Mar-20	on/before 10-Mar-20	Refer to waiver policy for detailed dates applicable	Follow applicable policy	International flights impacted by Coronavirus (Please refer to waiver policy for detailed flights applicable)						-	SYD-DFW	MEL-SIN	SYD-YVR