

FLIGHT CANCELLATIONS TO/FROM ISRAEL IN MARCH-APRIL

10 March 2020

The authorities of Israel restrict travelling to Israel and require a quarantine of 14 days for all nationalities arriving the country. For this reason, we are cancelling flights to/from Tel Aviv and Eilat in March-April. We are sorry for the inconvenience these changes may cause you. We follow the situation closely and will update any new information on this page.

The cancelled flights are:

- Flights AY1977/1978 to/from Eilat between 17 March and 7 April. Flight from Helsinki to Eilat (AY1977) on 10 March and return flight from Eilat to Helsinki (AY1978) on 10 March will carry customers who are returning home.
- Flights AY1979/1980 to/from Tel Aviv between 15 March and 31 March. We will operate flights on 11-12 March and 13-14 March to carry customers who are returning home.

If you have a booking on any of the disrupted flights, we'll contact you personally via SMS and/or e-mail. Please go to [Manage booking](#) and check that we have your current

contact information so that we can reach you in a case of disruption.

You can choose from the following options if your flight is cancelled:

- You can postpone your travel until 30 November, 2020 with no extra cost by contacting our [customer service](#).
- We do our best to re-route to your destination, but please note that availability of alternative flights is very limited at the moment.
- You can [apply for a refund](#) for the unused part of your flight ticket and the purchased travel extras.

If you wish to make changes to your flights and choose a later date for your travel, please contact [Finnair Customer Service](#) or your travel agency. We are at your service also on Twitter @FinnairHelps, on our [Facebook](#) pages and via chat on finnair.com. We are sorry that our customer service is congested.

You can check your passenger rights [here](#).