

# The Lufthansa Group airlines are reducing their flight offer within Europe by up to 25 percent

As a result of the current situation caused by the accelerated spread of the Coronavirus, *Austrian Airlines, Lufthansa and SWISS* are *cancelling up to 25 percent of their flight offer within Europe for the period from 8 to 28 March 2020*. In addition, single day flight cancellations may also occur on intercontinental routes.

The necessary flight cancellations will be completed tonight, Thursday, 5 March 2020. Customers affected by flight cancellations will be rebooked automatically as far as possible. You can make changes to the automated rebookings yourself using the [Flight irregularities policy for business partners \(OS/LH/LX\)](#).

## *Part 1 – Lufthansa Group rules for rebooking/reissue/refund for cancelled flights*

*Customers affected by a flight cancellation can rebook once free of charge or have their ticket refunded. You are welcome to make rebookings/reissues/refunds for cancelled flights on Austrian Airlines/Lufthansa/SWISS tickets yourself in accordance with the [Flight irregularities policy for business partners \(OS/LH/LX\)](#).*

[Brussels Airlines INVOL rules](#) apply to Brussels Airlines tickets.

*Please note:* The Flight irregularities policy and the INVOL rules only apply to flights which have already been cancelled.

*All passengers are requested to check the status of their flight on the airlines' websites before setting out on their journey.*