

Important update regarding our flights to South Korea

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Given the decline in demand for travel to and from South Korea, we have made the decision to suspend travel between Dallas/Fort Worth (DFW) and Seoul, South Korea (ICN) from March 4 through April 25, 2020.

Impacted customers will be contacted directly by email or telephone, and those who booked through a travel agent or 3rd party should reach out to their booking source. We apologize for the inconvenience this may cause.

If a customer prefers not to be rebooked, they may request a full refund by visiting our website. For proactive changes, travel agents can also contact our Sales Support Desk at 1-800-621-8489.

As the situation continues to evolve, we have expanded our travel waivers to provide additional flexibility to customers. Additional information can be found at [Latest Communications](#).

As always, thank you for choosing American Airlines.