

VISA DENIAL REFUND FEE

Effective immediately, refund fee due to visa denial is as follows:

Sectors	Refund Fee
Japan / China / Korea / Hong Kong / Taiwan / Middle East	USD 25.00
Australia / Guam / USA / Canada / London / New Zealand / Papua New Guinea	USD 50.00

Passengers should present proof of visa denial i.e. Stamp of Visa denial or Letter from Consulate.

Not applicable to refund fare bases without refund fee.

For your compliance.

Thank you.