

- [Entry restrictions for various countries due to the coronavirus outbreak](#) Updated on 28 February 2020 at 16:33

[Latest updates marked in blue](#)

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Various countries are currently adding entry restrictions for passengers who have been in China within the last couple of weeks.

This might also apply for passengers with People's Republic of China passports. Entry restrictions are not aligned and differ from country to country.

Some also include Hong Kong.

SAS strongly recommend reviewing the latest entry requirements of any destination the passengers are travelling to, even if it's a citizen or resident of that destination – or if it's just for a transfer and connecting flight.

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Hong kong

(Updated 27FEB20)

Requirements for passengers entering Hongkong, effective 07FEB20

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With immediate effect, the Government of the Hong Kong Special Administrative Region has announced that: All passengers (Hong Kong residents, Mainland residents as well as other visitors), that have visited Mainland China over the 14 days before entering Hong Kong, (even if they are entering from other places), will be subject to compulsory quarantine for 14 days upon their arrival. If a visitors permitted limit of stay in Hong Kong is shorter than the length of the compulsory quarantine (i.e. 14 days), he/ she will be refused entry into Hong Kong.

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Passengers traveling on SAS flight from Copenhagen to Hongkong:

If a passenger's permitted limit of stay in Hong Kong is shorter than the length of the compulsory quarantine (i.e. 14 days), he/ she must not board the flight.

Effective 14FEB20: Passengers that have been in China the last 14 days are not allowed to enter HKG, but are allowed to transit via HKG to China, either by Air or Ferry, if they are currently living in any other place than Wuhan or Hubei province. Passenger must show their identity cards that they are currently living in any place other than Wuhan or Hubei Province.

Effective 26FEB2020 passengers that have visited Republic of Korea over the latest 14 days before entering Hong kong, will not be permitted to enter Hong kong until further notice. Residents in Hong kong are excepted. Hong kong residents having visited the two regions Daegu or Gyeongsangbuk-do within the last 14 days in Republic of Korea, seeking to enter Hong kong will be subject to mandatory quarantine.

Japan

(Updated 28FEB20)

New requirement for passengers traveling with SAS to Tokyo, Narita (NRT) from 07FEB2020

With immediate effect the following passengers are not permitted to enter Japan until further notice:

Foreign passengers who have travelled to Hubei or Zhejiang (additional requirement from 13FEB20) province in Mainland China, within 14 days before arriving Japan. Foreign passengers who have Chinese passports issued in Hubei Province in Mainland China. Note: This is only applicable for Foreigners. Japanese residents / nationals are not included.

If determined that a foreign passenger has been in Hubei or Zhejiang (additional requirement from 13FEB20) province the last 14 days, or if the passport states issued in Hubei Province, the passenger will not be allowed to board a SAS flight to Tokyo.

[From 26FEB20, in addition to earlier requirements the following passengers are not](#)

permitted to enter Japan. Foreigners who have travelled to Daegu Metropolitan City or Cheongdo county in North Gyeongsang Province in Republic of Korea within 14 days prior to their arrival in Japan.

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Poland

(Updated 28FEB20)

New requirement for passengers traveling with SAS to Poland from 28FEB20

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All passengers traveling from Peoples Republic of China (including Hong Kong and Macao), Korea or Italy transferring in ARN/ CPH/ OSL, to any SAS flight to Poland, must fill out the Passenger Locator Form at the airport.

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Russian federation

(Updated 23FEB20)

Temporary restriction for nationals of china to enter Russian federation from 21FEB20

Nationals of China (Peoples republic of China) are not allowed to enter the Russian federation. This does not apply to passengers who reside in Russian Federation. This does not apply to airline crew. This does not apply to passengers transferring at LED to a country outside the Russian Federation, provided all documentation for the next destination is in order. Note: Transferring with airport change in Russia is not allowed. Full refund applies for customer rejected entry into Russia.

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- **Taiwan**

(Updated 15FEB20)

New entry requirement for transfer passengers to and from Taiwan from 10FEB20

With immediate effect the Taiwan Government announcement a 14-day home quarantine to be required for passengers transiting through China, Hong Kong and Macau granted entry into Taiwan; restrictions on direct flights to and from China, Hong Kong and Macau to be implemented and flights from certain airports to be suspended.

- **Reject of travel**

Hong kong, Japan, Russian federation, Taiwan

Passengers rejected due to above restrictions may be rebooked free of charge or receive a full refund. Rebooking to be made in the same booking class or lowest available booking class in the same service class as originally booked.

Tickets must be reissued and marked with: FE INVOL REISSUED DUE REJECT ENTRY CORONAVIRUS or FE SKCHG DUE REJECT ENTRY CORONAVIRUS

New date of travel must be on/before 31MAY20.

- **United States**

(Updated 20FEB20)

Requirements for passengers traveling to the US who has been present in mainland China

Effective 02FEB20 FROM 23:00 CET, the US authorities (TSA) has issued new requirements for passengers traveling to the US. The new requirements are valid for passengers who has been present in mainland China within the preceding 14-days of the date of the individual's entry or attempted entry into the United States.

- All airlines must question each passenger to determine whether the individual has been present in Mainland China (excluding Hong Kong and Macau), within the preceding 14-days of the date of the individual's entry or attempted entry into the United States. If presence cannot be determined, the foreign air carrier must: Examine the passport for entry and/ or exit stamps and also examine the passenger PNR.

- If determined that passenger has been present in Mainland China the preceding 14 days, SAS must not allow alien persons to board a flight to the USA. If determined that passengers like US Citizens holding US Passports or permanent residence cards, who has been in, transferred from or transited through any location in Mainland China within the preceding 14 days, must only arrive to the United states to the following airports when traveling with SAS:EWR, IAD, LAX, ORD and SFO.

- SAS other destinations in the United States, Boston (BOS) and Miami (MIA), are not cleared to accept passengers who have been present in mainland China within the preceding 14-days of the date of the individual's entry. Passengers will be questioned along with the other questions SAS already are obliged to perform for flights to the United States.

- ### **Reject of travel**

Passengers rejected due to above restrictions may be rebooked to other SK flight free of charge or receive a full refund.

New date of travel must be on/before 31MAY20.

Passengers may also be voluntary/involuntary rerouted to SAS other gateways in the US where travel is permitted according to above e.g. ORD, LAX, SFO, EWR, IAD

- Rebooking to be made in the same booking class or lowest available booking class in the same service class as originally booked.

Tickets must be reissued and marked with: FE INVOL REISSUED DUE REJECT ENTRY CORONAVIRUS or FE SKCHG DUE REJECT ENTRY CORONAVIRUS

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Effective 21FEB2020.

In addition to the earlier communicated requirements and procedures for SAS flights to the U.S, SAS received additional requirements from the Center for Disease Control and prevention, Department of Health and Human Services.

The new requirement is that SAS must collect and provide information about passengers who have been present in Mainland China (excluding Hong Kong and Macao), within the preceding 14-days of the date of the passenger's entry or attempted entry into the United States. The collected information must be inserted in the passengers PNR. This is applicable on All SAS departures to the United States. The information SAS must provide is Name, Primary phone, Secondary phone, Address in the U.S, Email address.

The information shall be inserted as OS-element in the PNR.

Example:

OS SK -NAME BO ELVIS KALLE EK

OS SK - PN+1721234567

OS SK - PN2+1898111111

OS SK - EABO.EK//WORK.COM

OS SK - 5THAVENUE/NEW YORK/NY/12345