

Dear Valued Travel Agents,

Please see PAL updates regarding the following:

1. Travel Advisory for Passengers Departing Manila for the United States
2. Child Seating for Flights To/From Canada

TRAVEL ADVISORY FOR PASSENGERS DEPARTING MANILA FOR THE UNITED STATES

For passengers departing Manila for the United States:

Please note that upon check-in, you will need to accomplish a Public Health Declaration Form which must be submitted to our airport personnel to complete the check-in process for your flight to the U.S.A.

These declaration forms are a new regulatory requirement of the U.S. Centers for Disease Control and Prevention (CDC). All foreign carriers are required to collect and submit the forms along with certain data regarding passengers and crew to the U.S. authorities, as part of a public health reporting system. Rest assured that all information required will be used only in accordance with applicable laws.

We seek your kind understanding and cooperation as we carry out this new procedure, along with other required screening procedures prior to check-in, all of which are intended for your safety.

CHILD SEATING FOR FLIGHTS TO/FROM CANADA

Canada's Air Passenger Protection Regulations ("APPR") require airlines to assign seat of a child passenger under 14 years of age traveling to/from Canada in close proximity to his/her parent and/or guardian. Any such seat assigned in compliance with APPR is exempted from payment of fees of Choice Seats Extra Legroom, Forward and Advance Seat Selection on Aisle, effective immediately. Adult companion/s, however, are still required to pay the corresponding fees for the selected chargeable seat/s.

Exemption of fees may only be applied at the Ticket Office and Contact Center. Choice Seats and Advance Seat Selection fees paid through the PAL website, Manage My Booking, Mobile App and Online Check-in may be processed for refund. Standard refund procedures shall apply.

For your guidance

Thank you.