

2019 nCoV TRAVEL RULES AND REQUIREMENTS

To contain the spread of the 2019 Novel Coronavirus (2019-nCoV), the governments of select countries may require all departing, arriving, and connecting passengers to undergo a non-invasive screening in their territories. These protocols include filling out a health card and undergoing temperature checks. All of our passengers must cooperate with these strict protocols and requirements for the health and safety of the traveling public. Please refer to detailed guidelines below for specific rules and requirements on travel to different countries in regard of the 2019-nCoV. Please note, however, that these are subject to change by the respective governments at any time in response to changing developments.

Passengers departing, arriving, and transferring from/to the Philippines

Implementation Date: February 2, 2020

The Philippine government has implemented the following travel restrictions and guidelines until further notice:

Temporarily banning the entry of any person, regardless of nationality, except Filipino citizens and holders of Permanent Resident Visa issued by the Philippine Government, directly coming from China and its Special Administrative Regions (Hong Kong and Macau).

Temporarily banning the entry of any person, regardless of nationality, except Filipino citizens and holders of Permanent Resident Visa issued by the Philippine Government, who within fourteen (14) days immediately preceding arrival in the Philippines, has been to China and its Special Administrative Regions.

Mandatory fourteen (14) day quarantine for Filipinos and Permanent Resident Visa holders coming from any place in China and its Special Administrative Regions.

Temporary ban on Filipinos from travel to China and its Special Administrative Regions.

Passengers departing, arriving, and transferring from/to Mainland China

Guangzhou/Canton (CAN)

Implementation Date: January 31, 2020

All passengers arriving in Guangzhou shall fill out the health declaration form to be provided by the cabin crew during the flight.

Shanghai/Pudong (PVG)

Implementation Date: January 31, 2020

Shanghai Public Health Committee mandates that passengers traveling to Shanghai must fill out a form prior boarding the aircraft.

Passengers departing, arriving, and transferring from/to Hong Kong (HKG)

Implementation Date: January 27, 2020

Persons who visited the Hubei Province in the past 14 days will not be permitted to enter Hong Kong until further notice except HKG Residents from Hubei.

Passengers departing, arriving, and transferring from/to Macau (MFM)

Implementation Date: January 24, 2020

All inbound passengers are required to complete the Macau Health Bureau (SSM) health declaration form which will be distributed by airlines during flight. Passengers shall submit the completed declaration forms at Macau Health Bureau-Centre for Disease Control (SSM-CDC) temperature checkpoint at the Arrivals before Customs clearance and entering Macau.

SSM-CDC will continue monitoring of passenger's body temperature for all inbound passengers from Wuhan at the aircraft prior to disembarking.

The SSM has set up a temperature checkpoint at the departures level of the Passenger Terminal Building to measure the temperature of all departing passengers.

Should there be inbound or outbound passengers with recorded fever, the passenger shall follow Macau Health Authority procedures.

Travellers who have entered the Philippines for the past few weeks and are returning to Macau (MFM) should hold a medical certificate issued by a legal medical institution stating that they are not infected with coronavirus.

Passengers bound for New Zealand (AKL)

Implementation Date: February 3, 2020

The New Zealand Government has advised that restrictions around travel between mainland China and New Zealand will remain in place for 14 days from 2 February 2020 (NZT), with this position reviewed every 48 hours.

New Zealand citizens or permanent residents of New Zealand (and their immediate families) are exempt from these restrictions and can travel back to New Zealand but will be required to self-isolate for 14 days once they are back in New Zealand.

Travellers who have originated from mainland China or have travelled via mainland China will also not be allowed to enter New Zealand if arriving via a third country airport. For example, if a passenger originated in China or has flown via China, and then flies via another hub such as Manila, Singapore, Bangkok or Kuala Lumpur to New Zealand, these passengers will also not be allowed entry to New Zealand after Sunday 2 February 2020.

Passengers bound for the USA (GUM, HNL, LAX, JFK, SFO)

Implementation Date: February 2, 2020

The US Department of Homeland Security has issued the following directives:

A passenger who has been present in the People's Republic of China excluding Hong Kong and Macau within the past 14 days of their date of departure from the Philippines is not allowed to board a flight to the United States.

Exempted from this rule are: Passengers who are U.S. Citizens, flight crew members, lawful residents in the U.S., holders of Permanent Resident Card or Letter of Parole, any alien (defined by A to J below) seeking entry into or transiting the U.S. or who have originated in, transferred from, or transited through the People's Republic of China (excluding Hong Kong and Macau) and are entering the U.S. thru the following airports ONLY: LAX, SFO, HNL, JFK.

FDD Any alien who is the spouse of a U.S. citizen or lawful permanent resident. Example of documentation: Passport or other information-identifying individual as related to minor child with a US. Passport; IR- visa package.

Any alien who is the parent or legal guardian of a U.S. citizen or lawful permanent resident, provided that the U.S. citizen or lawful permanent resident is unmarried and under the age of twenty-one. Example of documentation: Passport or other information-identifying individual as related to minor child with a US. passport; IR-visa package.

Any alien who is the sibling of a U.S. citizen or lawful permanent resident, provided that both are unmarried and under the age of twenty-one. Example of documentation: Passport or other information-identifying individual as related to minor child with a US. passport; IR-visa package.

Any alien who is the child, foster child, or ward of a U.S. citizen or lawful permanent resident, or who is a prospective adoptee who is seeking to enter the United States pursuant to the IR-4 or IH-4 visa classifications. Example of documentation: Passport or other information identifying individual as related to minor child with a US. passport; IR- visa package.

Any alien traveling at the invitation of the United States Government for the purpose related to containment or mitigation of the virus. Example of documentation: Letter of invitation on letterhead from the CDC.

Any alien traveling as a nonimmigrant under section 101(a)(15)(C) or (D) of the INA, 8 U.S.C. 1101(a)(15)(C) or (D), as a crewmember or any alien otherwise traveling to the United States as air or sea crew. Example of documentation: Visa documentation contained in passport.

Any alien seeking entry into or transiting the United States pursuant to an A-1, A- 2, C2, C-3 (as a foreign government official or immediate family member of an official), G1, G-2, G3, G4, NATO-1 through NATO-4, or NATO-6 visa. Example of documentation: Visa documentation contained in passport.

Any alien whose entry would not pose a significant risk of introducing, transmitting, or spreading the virus, as documented by the Director of the Centers for Disease Control and Prevention, or his designee. Example of documentation: Written documentation from CDC.

Any alien whose entry would further important United States law enforcement objectives, as determined by the Secretary of State, the Secretary of Homeland Security, or their respective designees based on a recommendation of the Attorney General or his designee. Example of documentation: Designated point of contact to verify basis of travel.

Any alien whose entry would be in the national interest, as determined by the Secretary of State, the Secretary of Homeland Security, or their designees. Example of documentation: Standard process for verifying the admissibility of a passengers regarding status for entry into the United States.

Aliens exempted who have been present in the People's Republic of China and who are seeking to enter the United States at an international airport must possess a valid passport and valid visa or other permissible travel authorization, and one of the following:

An I-551 (Green Card);

An A-1, A-2, C-2, C-3, G-1, G-2, G-3, G-4, NATO-1 through NATO-4, or NATO-6 visa;

A C-1, D, or C-1/D visa;

An advance parole document;

Documentation evidencing that the alien is traveling at the invitation of the United States Government for a purpose related to containment or mitigation of the virus;

Other documentation from the U.S. Department of Homeland Security, U.S. Customs and Border Protection, or U.S. Department of State indicating that the alien has been determined to fall within an exception identified above; or

For potential exceptions related to spouses, parents, siblings, or children of U.S. citizens or lawful permanent residents, documentary evidence of the qualifying relationship and status of the relative, along with travel documents that would ordinarily be required for the stated purpose of the alien's travel.

A passenger who has not been present within PROC within the preceding 14 days are allowed to travel without restrictions.

Passengers bound for Singapore (SIN)

Implementation Date: February 1, 2020

All visitors (regardless of nationality) with recent travel history to mainland China in the last 14 days will not be allowed to transit or enter Singapore.

The Immigration and Checkpoint Authority will suspend the issuance of all forms of new visas to those with PRC passports.

Singapore's status as a visa-free transit facility for holders of PRC passports is also suspended.

Returning Singapore Citizens, PRs and long-term visa holders with recent travel history to mainland China within the last 14 days will be placed on a 14-day leave of absence from the day of their return from China.

For more information, please click here:

www.moh.gov.sg (MOH website)

www.go.gov.sg/wuhancoronavirus (Gov.sg)

Passengers bound for Indonesia (CGK, DPS)

Implementation Date: February 5, 2020

Direct flights to and from China have been temporarily suspended from Wednesday (February 5, 2020) at 00:00H.

Travelers who are arriving from mainland China and have been there for 14 days are temporarily not permitted to enter and transit in Indonesia.

The policy of granting visa-free and on-arrivals visa-free facilities for Chinese citizens residing in mainland China is temporarily suspended.

These do not apply to nationals and residents of Indonesia. The government asks Indonesian citizens to temporarily refrain from traveling to mainland China.

Passengers bound for South Korea (PUS, ICN)

Implementation Date: February 2, 2020

The Korean government shall stop issuing short-term visas, including for travel to Jeju Island, for tourism purposes for Chinese nationals. The Jeju Island Immigration International Road, which reduces aircraft and ship operations to China and allows foreigners to enter without visas, will also be temporarily suspended.

All contacts of the new Coronavirus confirmed patients should enter the self-price for 14 days, and penalties of up to 3 million won will be imposed if they violate it.

All foreigners who have visited or stayed in Hubei Province since January 21 are subject to the ban.

A special immigration procedure will be established. All foreigners coming from China must submit their passport number, cell phone number, and a card with contact information in Korea when they get off the plane. Entrance is allowed only if the arrival number calls the corresponding number and contacts.

Other reminders for passengers bound for Busan (PUS):

All passengers from Manila do not need to present health questionnaire to quarantine until further notice. However, only passengers who have high fever or diarrhea, abdominal pain symptoms must to be advised to inform to PUS quarantine officers.

All passengers departing and transferring from China starting January 28, 2020 must submit a health questionnaire to quarantine. Upon arrival, all passengers go through thermal body scanning and are advised to report to quarantine in case of suspicious symptoms.

Passengers bound for Australia (SYD, MEL, BNE)

Implementation Date: February 1, 2020

The Prime Minister of Australia announced that the following travel requirements and restrictions in order to minimize the potential spread of the Novel Coronavirus:

Any foreign travellers who have left or transited through mainland China on or after 1 February 2020 will be refused entry to Australia.

Australian citizens, permanent residents and their immediate family, legal guardians and spouses will be exempt from these measures but will be required to self-isolate for a period of 14 days from their arrival into Australia.

All passengers who departed to Australia on 1 February 2020 prior to the Prime Minister's announcement will be subject to enhanced screening but, pending clearance, will be granted entry to Australia.

Additional messages for travelers:

If passengers arrive in Australia and it is determined that they have travelled to or transited through mainland China on or since February 1, 2020, their visa will be cancelled and they will either be returned to their home country when flights are available or placed in an alternative place of detention for a quarantine period.

Passengers should not travel to Australia unless they are an Australian citizen or permanent resident (or their immediate family, legal guardian or spouse).

The Australian Government will review these arrangements in 14 days. For additional support, please contact the Border Operation Centre at +61 1300 368 126.

Passengers bound for Japan (HND, NRT, NGO, KIX, FUK, CTS)

Implementation Date: February 2, 2020

The Japanese government decided on the following travel guidelines:

Foreigners who have stayed in Hubei within 14 days before their arrival in Japan or/and those who hold passports issued by the Hubei provincial government are refused entry to Japan.

All passengers entering the country are being checked through the use of thermography for the presence or absence of a fever.

Passengers bound for Papua New Guinea (POM)

Implementation Date: January 31, 2020

Arriving passengers in Papua New Guinea shall fill out the Health Declaration Form for presentation at the Health concourse.

Passengers bound for Malaysia (KUL)

Implementation Date: January 28, 2020

Chinese nationals arriving from the city of Wuhan and surrounding Hubei province are temporarily banned from entering Malaysia effective January 28, 2020. Facilities including visa-on-arrival, e-visa, and visa manual are also temporarily suspended.

Chinese nationals with flights originating from Wuhan City or Hubei province, be it direct or through a third country will be denied entry. However, this excludes visitors of other nationalities who may fly from Wuhan city or Hubei province, but they must pass the health thermal screening test.

Visitors on transit are only allowed if they are not entering Malaysia and without having to go through immigration checks point.

All visitors from China nationals or other nationalities are subject to the thermal scanners test.

China visitors from the neighboring provinces such as Anhui, Jiangxi, Shaanxi, Sichuan, Henan and Hunan must be screened by the Ministry of Health Malaysia (MOH).

Refused entry visitors will be handed back to the airlines concerned for deportation.

Passengers bound for Taiwan (TPE)

Implementation Date: January 23, 2020

Passengers who are Hubei residents and passengers that have visited the Hubei province in the past 14 days shall be restricted entry, whether entering into or transiting through TPE.

Passengers bound for Thailand (BKK)

Implementation Date: January 26, 2020

Arriving and departing passengers in Bangkok will be thermoscanned two (2) times.

Passengers with high temperatures will be intercepted by Health Control and shall be escorted to the Airport Clinic for a recheck.

If further checks are necessary, passengers shall be brought to the hospital for testing and check-up. All expenses incurred shall be free of charge.

Passengers bound for Vietnam (SGN, HAN)

Implementation Date: February 4, 2020 to March 1, 2020

Vietnam will not grant entry to non-Vietnamese citizen passengers who have been or transited mainland China within 14 days before coming into Vietnam.

Passengers who are Vietnamese citizens shall follow normal immigration procedure and comply with all guidance and regulation on epidemic prevention after their entry into Vietnam.

Thank you.