Dear All Business Partners, Colleagues and Friends,

The cancellation now extend through 14 February.

Westbound flights into HKG have been cancelled through Wednesday, 12 February 2020, AA125/13FEB DFW-HKG will be the first flight operate.

Eastbound flight from HKG had been cancelled through 14 February 2020, AA192/14FEB HKG-LAX will be the first flight depart Hong Kong.

Operations for 07th February - Westbound

- Flight 125/07 DFW-HKG CANCEL
- Flight 193/07 LAX-HKG CANCEL

Operations for 08th February - Westbound

- Flight 125/08 DFW-HKG CANCEL
- Flight 193/08 LAX-HKG CANCEL

Operations for 08th February - Eastbound

- Flight 126/08 HKG-DFW CANCEL
- Flight 192/08 HKG-LAX CANCEL

Operations for 09th February - Westbound

- Flight 125/09 DFW-HKG CANCEL
- Flight 193/09 LAX-HKG CANCEL

Operations for 09th February - Eastbound

- Flight 126/09 HKG-DFW CANCEL
- Flight 192/09 LAX-HKG CANCEL

| Special Travel Exception Policy | |
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| Affected Airport Codes: | HKG |
| Tickets Issued On/Before: | January 28, 2020 |
| Impacted Travel Dates: | January 28 - March 31, 2020 |
| | (was January 28, 2020 - February 29, 2020) |
| New Travel Dates: | January 28 - April 30, 2020 |
| | (was January 28, 2020 - March 31, 2020) |
| Reissuance of Tickets On/Before: | Same day as flight rebooking |
| Inventory Requirements: | Lowest Inventory Available – Same Cabin Basic Economy - Refer to Inventory Requirements |
| Endorsement Box Requirements: | TNADV2/NVL CORONA HKG |
| Ticket Reissue Required | THABVZINVE GORGNATIKO |
| Changes to Origin/Destination: | Not Allowed 300-mile radius allowed |
| | Refer to Changes to Origin/Destination |
| Changes to Stopover City: | Not Allowed |
| Changes to Connection City: | Allowed |
| Changes to Co-Terminal: | Allowed |
| Extended Travel Rebooking: | Allowed |
| | |
| | Note: The new ticket must include: |
| | TNADVE/NVL CORONA HKG in the Endorsement Box or will be subject to a debit memo |
| | Refund Allowed |
| Refund Eligibility: | |
| | May be processed for a refund via GDS/ARC/BSP |
| Travel to/from/through on American, and JB Operated and Marketed Flights: | British Airways (BA) / AA*BA |
| | Iberia (IB) / AA*IB |
| | Finnair (AY) / AA*AY |
| | Japan Airlines (JL) / AA*JL |
| | Qantas Airways (QF) / AA*QF |