

# CRS 系统 ET&EMD 一步出功能介绍

，航信针对代理人客户出 EMD 票量最大的换开费操作进行了全面优化，把 Eterm 中客票换开与白屏 EMD 出票两个页面操作合二为一，全部都在 Eterm 黑屏一步完成，简称“一步出”功能。分为手工换开和自动换开，下面一一说明。

## 一、自动换开

### 1. 预定记录：

```
**ELECTRONIC TICKET PNR**  
1.XIE/YA MS KQTJ7P  
2. AY1571 K MO30DEC HELCDG HK1 0735 0945 E 22D  
3.PEK/T PEK099/T-66017755/TRAVEL SKY LIMIT/DONGSI WEST  
STREET 155:TESTING TEXT  
4.T  
5.SSR TKNE AY HK1 HELCDG 1571 K30DEC 1056356888900/1/P1  
6.SSR DOCS AY HK1  
P/CHN/G19739941/CHN/17SEP88/M/06NOV11/XIE/YA/P1  
7.SSR CTCM 1E NO//2392302303/INVALID TEXT DATA
```

注意：自动换开必须用 DFSQ:A

### 2. 更换航段后输入 TRI 后，输入 DFSR:A，记录中增加 SVC 项

```
**ELECTRONIC TICKET PNR**  
1.XIE/YA MS KQTJ7P
```

2. AY1571 Y MO30DEC HELCDG HK1 0735 0945 E 22D  
3. PEK/T PEK099/T-66017755/TRAVEL SKY LIMIT/DONGSI WEST STREET  
155:TESTING TEXT  
4. T  
5. SSR TKNE AY HK1 HELCDG 1571 K30DEC 1056356888900/1/P1  
6. SSR DOCS AY HK1  
P/CHN/G19739941/CHN/17SEP88/M/06NOV11/XIE/YA/P1  
7. SVC AY ID1 BJS 29SEP /D/993/REVA/550CNY/P1  
8. SSR CTCM 1E NO//2392302303/INVALID TEXT DATA  
9. SSR CTCM AY HK/ 2392302303

### 3. 出票 ETDZ:3\*S

### 4. 再次提取记录:

1. XIE/YA MS KQTJ7P  
2. AY1571 Y MO30DEC HELCDG DK1 0735 0945 E 22D  
3. PEK/T PEK099/T-66017755/TRAVEL SKY LIMIT/DONGSI WEST  
STREET 155:TESTING TEXT  
4. T  
5. SSR TKNE AY HK1 HELCDG 1571 K30DEC 1056360843956/1/P1  
6. SSR DOCS AY HK1  
P/CHN/G19739941/CHN/17SEP88/M/06NOV11/XIE/YA/P1  
7. SVC AY HI1 BJS 29SEP  
/D/993/REVA/550CNY/1051854510321C1/P1

### 5. 一步出完成, 可以去白屏去看 EMD 票的状态

## 二、手工换开

### 1.正常预定电子客票并出票

MARRIED SEGMENT EXIST IN THE PNR

\*\*ELECTRONIC TICKET PNR\*\*

1.LI/MI JEYG6D

2. AY086 Y1 SU20OCT PEKHEL HK1 1055 1425 SEAME 3 2

3. AY1577 Y1 SU20OCT HELCDG HK1 1605 1810 SEAME  
22D

4.PEK/T PEK099/T-66017755/TRAVEL SKY LIMIT/DONGSI WEST  
STREET 155:TESTING TEXT

5.T

6.SSR TKNE AY HK1 PEKHEL 086 Y20OCT 1055528497474/1/P1

7.SSR TKNE AY HK1 HELCDG 1577 Y20OCT 1055528497474/2/P1

8.SSR DOCS AY HK1  
P/CHN/G19739941/CHN/17SEP88/M/06NOV11/LI/MI/P1

9.SSR CTCM AY HK/ 2392302303

10.RMK TJ PEK099

11.RMK 1A/NZZE5G

12.FN/A/FCNY10080.00/SCNY10080.00/C1.00/XCNY1589.00/TCNY90.  
OOCN/TCNY39.00DQ/

TCNY1460.00XT/ACNY11669.00

13.TN/105-5528497474/P1

14.PEK099

### 2.如正常换开一样输入 OI 项，并补充 FN/FC/FP,删除多余项

MARRIED SEGMENT EXIST IN THE PNR

1.LI/MI JEYG6D

2. AY086 Y1 MO21OCT PEKHEL HK1 1055 1425 SEAME 3

2

3. AY1577 Y1 MO21OCT HELCDG HK1 1605 1810 SEAME  
22D

4. PEK/T PEK099/T-66017755/TRAVEL SKY LIMIT/DONGSI WEST  
STREET 155:TESTING TEXT

5.T

6. FC/28OCT19BJS A-28OCT20 F-2PC AY X/HEL AY PAR  
1464.04YPROC NUC1464.04END

ROE6.885027 OXT 34.00WL8.00XU1390.00YR

7. SSR DOCS AY HK1  
P/CHN/G19739941/CHN/17SEP88/M/06NOV11/LI/MI/P1

8. SSR CTCM AY HK/ 2392302303

9. RMK OFP/CASH/P1

10. RMK TJ PEK099

11. RMK 1A/NZZE5G

12. FN/RCNY10080.00/SCNY0.00/CO.00/OCNY90.00CN/OCNY38.00DQ/O  
CNY1432.00XT/

ACNY0.00

13. 0I/105-5528497474#1200BJS14AUG9 08300000/P1

14. FP/CASH,CNY

15. PEK099

### 3. 输入 SVC 项

SVC AY ID1 PEK 19SEP /D/993/CHANGE FEE/150CNY/P1

MARRIED SEGMENT EXIST IN THE PNR

1. LI/MI JEYG6D

2. AY086 Y1 MO21OCT PEKHEL HK1 1055 1425 SEAME 3  
2

3. AY1577 Y1 MO21OCT HELCDG HK1 1605 1810 SEAME  
22D

4. BJS/T PEK/T 010-85227818/CHINA INTERNATIONAL TRAVEL SERVICE  
/YE CHANGJIANG

ABCDEFGG

5.T

6.FC/28OCT19BJS A-28OCT20 F-2PC AY X/HEL AY PAR  
1464.04YPROC NUC1464.04END

ROE6.885027 OXT 34.00WL8.00XU1390.00YR

7.SVC AY ID1 PEK 19SEP /D/993/CHANGE FEE/150CNY/P1

8.SSR DOCS AY HK1  
P/CHN/G19739941/CHN/17SEP88/M/06NOV11/LI/MI/P1

9.SSR CTCM AY HK/ 2392302303

10.RMK OFP/CASH/P1

11.RMK TJ BJS247

12.RMK 1A/NZZE5G

13.FN/RCNY10080.00/SCNY0.00/CO.00/OCNY90.00CN/OCNY38.00DQ/O  
CNY1432.00XT/

ACNY0.00

14.OI/105-5528497474#1200BJS14AUG9 08300014/P1

15.FP/CASH,CNY

16.BJS247

#### 4.出票 ETDZ:3\*S

MARRIED SEGMENT EXIST IN THE PNR

\*\*ELECTRONIC TICKET PNR\*\*

1.LI/MI JEY6D

2. AY086 Y1 MO21OCT PEKHEL HK1 1055 1425 SEAME 3  
2

3. AY1577 Y1 MO21OCT HELCDG HK1 1605 1810 SEAME  
22D

4.PEK/T PEK099/T-66017755/TRAVEL SKY LIMIT/DONGSI WEST  
STREET 155:TESTING TEXT

5.T

6.SVC AY HI1 PEK 19SEP /D/993/CHANGE  
FEE/150CNY/1051810009762C1/P1

7.SSR TKNE AY HK1 PEKHEL 086 Y21OCT 1055528497475/1/P1

8.SSR TKNE AY HK1 HELCDG 1577 Y21OCT 1055528497475/2/P1  
9.SSR DOCS AY HK1  
P/CHN/G19739941/CHN/17SEP88/M/06NOV11/LI/MI/P1  
10.SSR CTCM AY HK/ 2392302303  
11.RMK TJ PEK099  
12.RMK 1A/NZZE5G  
13.FN/RCNY10080.00/SCNY0.00/CO.00/OCNY90.00CN/OCNY38.00DQ/O  
CNY1432.00XT/  
ACNY0.00  
14.TN/105-5528497475/P1  
15.FP/CASH,CNY  
16.PEK099

5.一步出完成，到白屏检查 EMD 票状态

三、注意事项：

1.详细介绍 SVC

SVC AY ID1 PEK 19SEP / D / 993 / CHANGE FEE / 150CNY /  
P1

格式	解释	格式	解释
AY	航司两字码	993	RFISC
ID1	固定值	CHANGE FEE	产品描述
PEK	出票城市	150CNY	金额及货币
19SEP	出票日期	/P1	旅客序号
D	RFIC		

2.目前开通一步出航司，其中 *SV* 和 *AY* 支持自动换开。*QF/MK/S7/MS* 支持手工换开

航司	RFIC	RFISC	产品描述
<i>SV</i>	<i>D</i>	<i>PNF</i>	<i>PENALTY FEE</i>
<i>AY</i>	<i>D</i>	<i>993</i>	<i>CHANGE FEE</i>
<i>QF</i>	<i>D</i>	<i>98I</i>	<i>REIS</i>
<i>MK</i>	<i>D</i>	<i>993</i>	<i>RFEE</i>
<i>S7</i>	<i>D</i>	<i>993</i>	<i>PENF</i>
<i>MS</i>	<i>D</i>	<i>992</i>	<i>TICKET AMENDMENT FEE</i>

### 3.ETDZ:3\*S

出票时一定要增加\*S，不然只会出电子票，目前没有补救措施，一旦忘记输入\*S，只能到 *EMD* 白屏出票了。

4.一步出只支持换开费，所以必须输入 *OI* 项