HKGSSU 19-025/GI 18 NOV 2019

To: BSP Agents

Subject: Closure of Passenger Sales and Marketing office

We would like to inform you that Passenger Sales and Marketing department has been closed due to public assembly.

We will have limited access to email. Also, please call the following number for urgent query.

Travel Agent

Andr'e Ho - 57207987

Raymond Wong - 57207986

Bamei Chang (Putonghua) - 57207990

Corporate

Catherine Wong -- 57207985

Yuko Kuwayama (Japanese) --- 57207989

Apologize for the inconvenience caused and appreciate for your kind understanding.

Thank you for your kind attention.

Passenger Sales & Marketing Hong Kong, Macau & Southern China Japan Airlines Co., Ltd. Incorporated in Japan