

Virgin Atlantic Sales Bulletin

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Changes to our Baggage Policy

We need to let you know of some changes we are making to our Baggage Policy. We've made some changes that will help make sure we're offering our customers the most streamlined experience possible when travelling with us and our partners.

The new policy will apply to all bookings made on or after 09 December 2019.

Current Policy – Bookings made before 09 December 2019	New Policy – Bookings made on/after 09 December 2019
<p>Upper Class up to 3 pieces of baggage each weighing up to 32kg (70lb), dimensions up to 90 x 75 x 43cm (35.5 x 29.5 x 16ins)</p> <p>Premium – up to 2 pieces of baggage each weighing up to 23kg (50lb) dimensions up to 90 x 75 x 43cm (35.5 x 29.5 x 16ins)</p> <p>Premium on flights between UK/US and India Up to 3 pieces of baggage each weighing up to 23kgs (50lb)</p>	<p>Upper Class up to 2 pieces of baggage across the entire network each weighing up to 32k (70lb), dimensions of up to 90 x 75 x 43cm (35.5 x 29.5 x 16ins)</p> <p>Premium – up to 2 pieces of baggage across the entire network each weighing up to 23kg (50lb) dimensions up to 90 x 75 x 43cm (35.5 x 29.5 x 16ins)</p> <p>Premium on flights between UK/US and India Up to 2 pieces of baggage each weighing up to 23kgs (50lb)</p>
<p>Economy Delight and Classic 1 piece of baggage weighing up to 23kg (50lb) dimensions up to 90 x 75 x 43cm (35.5 x 29.5 x 16ins)</p> <p>Economy Delight and Classic on flights between UK/US and India up to 2 pieces of baggage weighing up to 23kg (50lb) dimensions up to 90 x 75 x 43cm (35.5 x 29.5 x 16ins)</p> <p>Economy Delight and Classic on flights between UK/US and Lagos up to 2 pieces of baggage weighing up to 23kg (50lb) dimensions up to 90 x 75 x 43cm (35.5 x 29.5 x 16ins)</p>	<p>Economy Delight and Classic 1 piece of baggage weighing up to 23kg (50lb) dimensions up to 90 x 75 x 43cm (35.5 x 29.5 x 16ins)</p> <p>Economy Delight and Classic on flights between UK/US and India up to 2 pieces of baggage weighing up to 23kg (50lb) dimensions up to 90 x 75 x 43cm (35.5 x 29.5 x 16ins)</p> <p>Economy Delight and Classic on flights between UK/US and Lagos up to 2 pieces of baggage weighing up to 23kg (50lb) dimensions up to 90 x 75 x 43cm (35.5 x 29.5 x 16ins)</p>

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<p>Economy Delight and Classic on flights between US and Johannesburg up to 2 pieces of baggage weighing up to 23kg (50lb) dimensions up to 90 x 75 x 43cm (35.5 x 29.5 x 16ins)</p> <p>Economy Delight and Classic on flights between UK and Australia via US or China up to 2 pieces of baggage weighing up to 23kg (50lb) dimensions up to 90 x 75 x 43cm (35.5 x 29.5 x 16ins)</p> <p>Economy Light – No bag included</p>	<p>Economy Delight and Classic on flights between US and Johannesburg 1 piece of baggage weighing up to 23kg (50lb) dimensions up to 90 x 75 x 43cm (35.5 x 29.5 x 16ins)</p> <p>Economy Delight and Classic on flights between UK and Australia via US or China or Hong Kong up to 2 pieces of baggage weighing up to 23kg (50lb) dimensions up to 90 x 75 x 43cm (35.5 x 29.5 x 16ins)</p> <p>Economy Light – No bag included</p>
<p>Oversized Luggage fee – £65 / \$100 across the entire network</p>	<p>Oversized Luggage fee - £200 / \$300 across the entire network</p>
<p>Excess Baggage Pieces – Between 3-10 Bags</p>	<p>No change to current fees</p>
<p>Hand Baggage</p>	<p>No change to current policy</p>
<p>Sporting Equipment</p>	<p>No change to current policy</p>

Flying Club Gold members can check in an extra piece of baggage weighing up to 23kg on all Virgin Atlantic operated flights for no extra charge. It doesn't matter which cabin they're flying in.

Delta Diamond, Platinum and Gold Medallion members can check in one bag weighing up to 23kgs when travelling in Economy Light and an extra piece of baggage when travelling in Economy Classic and Delight as well as when travelling in Premium or Upper.

If you have any queries relating to this communication, please contact our Sales Support – HKG.SalesSupport@fly.virgin.com or +852 2532 3080