



北京首都航空有限公司  
BEIJING CAPITALAIRLINES

文件编号 DOCUMENT NO. BCA-MK-Notification-2019-52

密 级 CONFIDENTIALITY 公开

## 关于首都航空境内一线销售单位涉及失信旅客处置的通告

### The Notification on Disposal of Untrusted Passengers by Front-line Sales Units

<p><b>通告内容</b> <b>CONTENT</b></p>	<p>根据中国民航局民航规[2019]46号文件要求，为进一步落实《中华人民共和国民事诉讼法》《最高人民法院关于限制被执行人高消费及有关消费的若干规定》（以下简称“法释〔2015〕17号”）和《意见》的有关要求，加大对严重违法失信行为的惩戒力度，完善限制向特定严重失信人及人民法院依法限制消费的被执行人提供除定期公共航空运输服务之外其他乘坐民用航空器服务的工作机制，现将有关事项通知如下。</p> <p>一、限制人员的范围</p> <p>根据“法释〔2015〕17号”和《意见》而被限制乘坐民用航空器的特定严重失信人及被执行人。</p> <p>二、具体措施</p> <p>提供售票服务时，应当通过在“中国执行信息公开网”和“信用中国”网站输入乘机人员证件号码查询并保存其信用记录。对于经查询为本通知第一条限制人员范围的，应当拒绝向其提供本通知定期</p>
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	<p>航空运输服务，同时向其告知作出该决定的部门及接受异议和投诉的途径。</p> <p>三、异议、投诉和举报</p> <p>承运人及客运销售代理人、社会公众可通过“中国执行信息公开网”查询被法院认定的失信被执行人及限制消费被执行人信息，通过“信用中国”查询被行政机关认定的特定严重失信人信息，并根据公布的途径相应地提出异议、投诉或者举报。</p> <p>According to document 46 of Civil Aviation Regulation [2019] of CAAC, in order to further implement the relevant requirements of the Civil Procedure Law of the People's Republic of China, Several Provisions of the Supreme People's Court on Restricting Executed Persons' High Consumption and Related Consumption (hereinafter referred to as Law Interpretation [2015] 17) and Opinions, We will intensify the punishment for serious violations and dishonesty, improve the working mechanism for restricting the provision of civil aircraft services to specific serious dishonest persons and those executed by people's courts who have legally restricted consumption, in addition to regular public air transport services. We will now inform you of the relevant matters as follows.</p>
<p><b>注意事项</b> <b>NOTES</b></p>	<p>本通告自下发之日起执行，由市场营销部负责解释；各部门如有任何疑问均可电话、邮件或当面咨询。</p> <p>This notice will be executed from the day of 20th Sep, 2019 and</p>

	<p>explained by Marketing Department. If there is any doubt, telephone, mail or consult face to face is advised.</p>
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