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Immediately

Subject: Using EMD-S for Penalty fee collection – Change fee, Exchange/ Reissue fee and No-show fee

Dear All Agents,

Bangkok Airways would like to ask all valued travel agencies and partners for cooperation of using EMD-S Penalty Fee instead of OB Tax Code from now on. The EMD-S Penalty fee details are as follows:

Commercial name: Information:

Penalty Fee	Purpose	Collect penalty fee in case of Change fee, Exchange/ Reissue fee and No-Show fee
	RFIC	D
	RFISC	993
	In Connection With (ICW)	Mandatory
	Refund	No
	Void	Yes
	Exchange	No
	Consumed at Issuance	Yes
	Present to	PG
	Present at	Point of sales/ City where the EMD is being issued
	Endorsement	Optional
	Service Date	Date of issue
	Applicable GDS	Amadeus, Sabre 1B, Sabre 1S, Infini, Galileo, Worldspan, Apollo, Axess, Travelsky

Any queries about GDS format/entry/procedure, please kindly contact your nearest GDS Helpdesk for more information.

Thank you in advance for your kind cooperation and support given to Bangkok Airways.

Best regards,

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