

## AGENT UPDATE Mainland China

## 泰航重要通知——禁止境内网络平台或 APP 展示和 销售境外及港澳台供应商客票

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鉴于近期网络平台和 APP 平台供应商销售混乱,给我航及乘客造成了极大的不良影响,自 2019 年 4 月 1 日起,泰航全面禁止中国大陆境内的网络平台或 APP 平台展示和销售境外或港澳台供应商的客票,违规者将被停牌处理。针对违规客票,泰航有权拒绝乘客乘机,并向提供购票服务的平台追究全责。

注:本规定只针对泰航中国大陆始发的航线,境外始发航线(SOTO)客票不包括。

如有任何疑问请联系泰航各航站办公室

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## TG IMPORTANT NOTIFICATION ——PROHIBITION ON ABROAD AGENTS PRODUCTION

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After we experienced the huge negative impact recently by some of the online agents and APP platform who were lack of management on the products released. Effective from 1st April 2019, Thai Airways International Public Co.Ltd hereby announced the long-term ban of selling TG tickets by abroad agents, including the agents from Hongkong/ Macau/ Taiwan via Mainland China online website or APP.

TG has full rights to suspend the authorization on TG tickets of the violator. Any tickets issued after this notification, TG reserves the right to refuse passengers on board and punish the sales OTA/OTP concerned.

Notice: Restriction above is only limited to the tickets originator from mainland China, excluded the SOTO tickets.

Any questions please contact TG China office.

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