

深航关于自愿变更客票手工补收日本“国际观光旅客税”(TK) 的通知

各分公司，各事业管理单位，各基地，各管理支持部门：

根据日本政府的相关通知，自 2019 年 1 月 7 日（以旅行日期为准）起，日本政府对所有从日本机场出发的旅客开始征收“国际观光旅客税”，该税项征收标准为每人每次 1000 日元，税代码为 TK (INTERNATIONAL TOURIST TAX)。按照日本政府的规定，此税项的征收范围也适用 2019 年 1 月 7 日（不含）之前销售、且 2019 年 1 月 7 日（含）之后自愿变更的客票。

因 GDS 重新计算票价逻辑问题，除 AMADEUS（1A）系统外，其它 GDS 在重新计算 2019 年 1 月 7 日之前的历史票价时不支持自动补收 TK 税，因此需要手工补收。现将具体要求规定如下：

一、自愿变更 2019 年 1 月 7 日（不含）之前销售的、涉及日本出发国际航段的客票时，需补收 TK 税。手工补收时，可使用 XS FSC 指令将 1000 日元折算成当地货币，并手工填入新票税款栏。

二、免收 TK 税常见情形：

（一）乘坐航班时未满 2 周岁的婴儿旅客（包括占座和不占座）免收 TK 税；

（二）外交官免收 TK 税；

（三）到达日本停留不超过 24 小时后又离开日本，且使用同一张客票的情形：

1、国际转国际，如使用同一张客票且在日本境内停留不超过 24 小时的中转旅客免收 TK 税（例如：PEK-X/KIX-CGK）；

2、非国际转国际，如使用同一张客票，在日本境内停留不超过 24 小时，且到达日本前和离开日本后的机场是同一城市不同机场、或同一国家不同城市，免收 TK 税（如 SZX-KIX-PEK）。

具体免收 TK 税的情形，请以中航信 XS FXT/JP 或 XS FXT/JP/TK/001/YY 指令显示结果为准。其它 GDS 操作方法境外营销单位可咨询当地 GDS。

三、对于 2019 年 1 月 7 日（含）以后销售的客票，自愿变更时仍按现行方法操作，系统重新计算历史票价时可以自动计算出 TK 税。

四、中航信系统使用 TRI 指令自愿变更 2019 年 1 月 7 日（不含）之前销售的、涉及日本始发国际航段客票时，系统会提示不能进行自动变更，需手工补收 TK 税。

此通知。

深圳航空有限责任公司

2019 年 2 月 14 日

Notice of Manual Adding Collection of Japan's "International Tourist Tax" (TK) in Voluntary Ticket Changes

According to the notification of the Japanese government, from 07JAN2019, the Japanese government has imposed "International Tourist Tax" on all passengers departing from Japanese airports, which is 1000 JPY for one person each time. The tax code is TK (INTERNATIONAL TOURIST TAX).

According to the regulations of the Japanese government, the tax also applies to tickets issued before 07JAN19 and voluntarily changed on/after 07JAN19. Because of the repricing logic, GDS(s) except AMADEUS(1A) do not support automatic adding TK tax when repricing the historical fares sold before 07JAN2019. So please collect the additional TK tax manually. The specific requirements are as follows:

1. For voluntary changing tickets issued before 07JAN2019 and involving international sectors departing from Japan,

TK tax needs to be collected additionally and manually. 1000 JPY can be converted into the local currency by XS FSC instruction in 1E and the amount should be filled in the TAX box manually on the new ticket.

2. Common cases of TK tax exemption:

- Infants under 2 years old on the day of commencement of travel (with or without a seat) .

- Diplomats.

- Online and interline transit/transfers up to and including 24 hours when the transit/transfer occurs on the same ticket. i. e. transit passengers that leave Japan within 24 hours after entry.

A. For the international transit/transfers which is up to and including 24 hours and occurs on the same tickets, TK is exempted (eg. PEK-X/KIX-CGK).

B. If the departing airport before entering Japan is different airports in the same city or different cities in the same country, TK is exempted. (eg. SZX-KIX-PEK)

For the detailed explanations of exemption of TK tax,

please see the content displayed by using XS FXT/JP or XS FXT/JP/TK/001/YY instructions in 1E. For the overseas local offices, please consult GDS(s) for how to collect additional TK tax in the local GDS(s).

3. For tickets issued on/after 07JAN2019, please change the ticket as normal and TK tax can be priced automatically when repricing the historical fares.

4. For tickets issued before 07JAN19 and involving international sectors departing from Japan, 1E may display a warning message to remind the additional collection of TK Tax manually when using TRI instruction for voluntary changes. It is shown as below:

It is hereby announced.