

# 海南航空控股股份有限公司 联运电子客票业务通告

主送：销售公司各售票处、商委销售部各营业部及国际部驻外办事处

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发件方：海航商委国际部国际系统支持

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抄送：海航财务部、海航呼叫中心

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## 关于海南航空与欧洲之翼建立电子客票联运的通知

### Notice on the Implementation of HU & EW IET Cooperation

各售票处、营业部、驻外办事处：

经过前期技术准备，海南航空正式建立与欧洲之翼（EW）的国际电子客票联运（IET）单向合作。HU 实现销售 EW 电子客票，以及换开等相关业务操作。

政策自 2018 年 10 月 27 日起生效。

具体操作请参阅《海航国际 IET 操作手册》。

特此通知。

国际系统支持室

2018 年 10 月 26 日

Dear all sales divisions and overseas branches:

The IET (Interline Electronic Tickets) cooperation (Unilateral Agreement) between EUROWINGS (EW) and Hainan Airlines (HU) is in activation since 27th of OCT, 2018. Please implement booking, ticket issuance, and other related functions accordingly to the policy.

Department of the International System

Support and Development Office

2018/10/26

## **Annex 1**

**海航国际 IET 业务列表（截止 25OCT2018）**

**HU IET Agreement Table（By 25OCT 2018）**

Basic Information			IET operation							
代码 Code	公司名称 Airlines	结算号 Ticket Stock Code	婴儿票 Infant Ticket	UM 票 UM Ticket	HU 段 OPEN/ HU OPEN Segment	OA 段同舱改期 Coupons Revalidation for OA Segment	换开 Exchange	UAC	外航客票 OA 航段控制权获取 CPN Control for OA Segment	生效日期 Effective Date
00	STA Travel	0	Support	Not Support	Support	Support	Support	Real-time	Free Access	
3U	四川航空		Cancel							2018-6-13
4C	Latam 哥伦比亚航空	35	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	2018-5-28
4M	Latam 阿根廷航空	469	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	2018-5-28
40	Interjet 航空	837	Support	Not Support	Support by HU; Not support by 40	Not Support	Support	Real-time	Free Access	2018-8-18
4Q	阿富汗萨菲航空	741	Support	Not Support	Support	Support	Support	Real-time	Free Access	2011-5-25
8L	祥鹏航空	859	Support	Not Support	Support	Support	Support	Real-time	Free Access	2008-6-6
8M	缅甸 Myanmar Airways	599	Support	Not Support	Support by 8M; Not support by HU	Support	Support	Real-time	Free Access	2018-8-31
9B	德铁	/	/	Not Support	Support	Support	Support	Real-time	/	2008-10-10
9H	长安航空	856	Support	Not Support	Support	Support	Support	Real-time	Free Access	
9U	摩尔多瓦航空	572	Support	Not Support	Support	Support	Support	Real-time	Free Access	2015-12-24
A3	希腊 Aegean	390	Support	Support	Support	Not Support	Support	Real-time	Free Access	2016-10-19
AA	美航	1	Support	Not Support	Support	Support	Support	Real-time	Free Access	2008-3-14
AB	柏林航空	745	Cancel							
AD	巴西阿苏尔航空	577	Support	Not Support	Not Support	Support	Support	Real-time	Free Access	2017-1-26

AE	台湾华信	803	Support	Not Support	Support	Support	Support	Real-time	Free Access	2008-7-1	
AF	法航	57	Support	Not Support	Support	Support	Support	Real-time	Free Access	单向	
AH	阿尔及利亚航空	124	Support	Not Support	Support	Support	Support	Real-time	Free Access	2010-6-12	
AI	印度航空	98	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	2012-1-19	
AS	阿拉斯加	27	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	2014-4-2	
AT	摩洛哥皇家航空	147	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	2014-3-13	
AY	芬航	105	Support	Not Support	Support	Support	Support	Real-time	Free Access	2008-5-9	
AZ	意大利航空	55	Support	Not Support	Support	Support	Support	Real-time	Free Access	2012-3-12	
B2	白俄罗斯航空	628	Support	Not Support	Support	Support	Support	Real-time	Free Access		
B6	捷蓝航空	279	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
B7	立荣航空	525	Support	Not Support	Support	Support	Support	Real-time	Free Access		
BA	英航	125	Support	Not Support	Support	Support	Support	72 Hours	Free Access		
BE	英国 FLYBE	267	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
BM	英伦航空	480	Support	Not Support	Support	Support	Support	Real-time	Free Access		
BR	长荣	695	Support	Not Support	Support	Support	Support	72 Hours	Help Desk		
BT	波罗的海航空	657	Support	Not Support	Support	Support	Support	Real-time	Free Access		
BW	加勒比航空	106	Support	Not Support	Support	Support	Support	Real-time	Free Access	2018-9-18	
CA	国航	999	Cancel								较 3U 之前
CI	华航	297	Support	Not Support	Support	Support	Support	Real-time	Help Desk		
CN	大新华航空	895	Support	Not Support	Support	Support	Support	Real-time	Free Access		
CO	大陆	5	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
CU	古巴航空	136	Support	Not Support	Support	Support	Support	Real-time	Free Access		
CZ	南航	784	Support	Not Support	Support	Support	Support	/	/		
DL	达美航空	6	Cancel								

DV	斯卡特航空公司	655	Support	Not Support	Support	Support	Support	Real-time	Free Access	
DZ	东海航空	893	Support	Not Support	Support	Support	Support	/	/	
EK	阿联酋航空	176	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
ET	埃塞俄比亚航空	71	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
<b>EW</b>	<b>欧洲之翼</b>	<b>NONE</b>	<b>Support</b>	<b>Not Support by HU; Support by EW</b>	<b>Support by HU; Not support by EW</b>	<b>Support</b>	<b>Support</b>	<b>Real-time</b>	<b>Free Access</b>	<b>单向; 2018-10-26</b>
EY	阿联酋国家	607	Support	Not Support	Support	Support	Support	Real-time	Free Access	
F9	美国边境航空	422	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
FJ	斐济航空	260	Support	Not Support	Support	Support	Support	Real-time	Free Access	
FM	上海航空	774	Support	Not Support	Support	Support	Support	/	/	
FU	福州航空	666	Support	Not Support	Support	Support	Support	Real-time	Free Access	
FV	俄罗斯国家	195	Support	Not Support	Support	Support	Support	Real-time	Free Access	
GA	印尼鹰航	126	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
GE	复兴	170	Support	Not Support	Support	Support	Support	Real-time	Help Desk	
GF	海湾航空	72	Support	Not Support	Support	Support	Support	Real-time	Free Access	
GS	天津航空	826	Support	Not Support	Support	Support	Support	Real-time	Free Access	
GT	桂林航空	730	Support	Not Support	Support	Support	Support	Real-time	Free Access	
GX	广西北部湾航空	872	Support	Not Support	Support	Support	Support	Real-time	Free Access	
HA	夏威夷航空	173	Support	Not Support	Support	Support	Support	Real-time	Free Access	
HG	尼基 NIKI 航空	745	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
HM	塞舌尔航空	61	Support	Support by HU; Not Support by HM	Support	Not Support	Support	Real-time	Free Access	2018-10-8
HO	吉祥航空	18	Support	Not Support	Support	Support	Support	N/A	N/A	
HR	汉亚	169	Support	Not Support	Support	Support	Support	Real-time	/	

HX	香港航空	851	Support	Not Support	Support	Support	Support	/	/		
IB	西班牙	75	Support	Not Support	Support	Support	Support	72 Hours	Free Access		
IT	印度翠鸟	90	Not Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
J2	阿塞拜疆航空	771	Cancel								
JD	首都航空	898	Support	Not Support	Support	Support	Support	Real-time	Free Access		
JJ	Latam 巴西航空	957	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	2018-5-28	
JL	日航	131	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
JS	朝鲜高丽航空	120	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
JU	塞尔维亚航空	115	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
KC	阿斯塔纳航空	465	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
KE	大韩	180	Support	Not Support	Support	Support	Support	Real-time	Help Desk		
KK	Atlasjet 航空	610	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
KM	马耳他航空	643	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
KQ	肯尼亚航	706	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
LA	Latam 智利航空	45	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	2018-5-28	
LG	卢森堡航空	149	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
LO	波兰航空	80	Support	Not Support	Support	Support	Support	Real-time	Free Access		
LP	Latam 秘鲁航空	544	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	2018-5-28	
LT	德国特优	266	Support	Not Support	Support	Support	Support	72 Hours	Help Desk		
LY	以色列	114	Support	Not Support	Support	Support	Support	Real-time	Free Access		
MA	匈牙利航	182	Support	Not Support	Support	Support	Support	Real-time	Free Access		
MF	厦门航空	731	Support	Not Support	Support	Support	Support	/	/		
MH	马来西亚航空	232	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
MI	圣安	629	Support	Not Support	Support	Support	Support	72 Hours	Free Access		

MK	Mauritius 毛里求斯航空	239	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	2018-6-27
MS	埃及航空	77	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
MU	东航	781	Support	Not Support	Support	Support	Support	/	/	
NH	全日空	205	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
NW	美西北	12	Support	Not Support	Support	Not Support	Support	Real-time	Help Desk	
NX	澳门	675	Support	Not Support	Support	Support	Support	/	/	
NZ	新西兰航空	86	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
OA	奥林匹克航空	50	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
OK	捷克航空	64	Support	Not Support	Support	Support	Support	Real-time	Free Access	
OM	蒙古航空	289	Support	Not Support	Support	Support	Support	Real-time	Free Access	
OU	克罗地亚航空	831	Support	Not Support	Support	Support	Support	Real-time	Free Access	
OZ	韩亚	988	Support	Not Support	Support	Support	Support	Real-time	Free Access	
PG	曼谷	829	Support	Not Support	Support	Support	Support	Real-time	Free Access	
PN	西部航空	847	Support	Not Support	Support	Support	Support	Real-time	Free Access	
PR	菲律宾航	79	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
PS	乌克兰航空	566	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
PZ	Latam 巴拉圭航空	692	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	2018-5-28
QF	QANTAS 澳航	81	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
QR	卡塔尔航空	157	Support	Not Support	Support	Support	Support	Real-time	Free Access	
QS	捷克智能翼航空	797	Support	Not Support	Not Support	Support	Support	Real-time	Free Access	
QV	老挝航空公司	627	Support	Not Support	Support	Support	Support	Real-time	Free Access	
RJ	约旦皇家航空	512	Support	Not Support	Support	Support	Support	Real-time	Free Access	
RO	罗马尼亚航空	281	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
S7	西伯利亚	421	Support	Not Support	Support	Support	Support	Real-time	Free Access	

SA	南非航空	83	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
SC	山东航空	321	Support	Not Support	Support	Support	Support	/	/	
<b>SK</b>	<b>北欧航空</b>	117	<b>Cancel</b>							
SN	布鲁塞尔航	82	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
SQ	新加坡航	618	Support	Not Support	Support	Support	Support	72 Hours	Free Access	
SS	CORSAIR 航空公司	923	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
SU	俄罗斯国际航空	555	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
SW	纳米比亚航空	186	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
<b>SZ</b>	<b>深圳航空</b>		<b>Cancel</b>							<b>2018-7-12</b>
TG	泰国国际航空	217	Support	Not Support	Support	Support	Support	Real-time	Free Access	
TK	土耳其 航空	235	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
TP	葡萄牙航空	47	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
U6	乌拉尔航空	262	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
UA	美联航	16	Support	Not Support	Support	Not Support	Support	72 Hours	Free Access	
UL	斯里兰卡航空	603	Support	Not Support	Support	Support	Support	Real-time	Free Access	
UN	俄罗斯全禄航空	670	Support	Not Support	Support	Support	Support	Real-time	Free Access	
UO	香港快运	128	Support	Not Support	Support	Support	Support	/	/	
UQ	乌鲁木齐航空	886	Support	Not Support	Support	Support	Support	Real-time	Free Access	
<b>US</b>	<b>全美航空公司</b>	37	<b>Cancel</b>							
UX	西班牙欧洲航空	996	Support	Not Support	Support	Support	Support	Real-time	Free Access	
V3	CARPAT 航空	21	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	
VA	澳洲维珍	795	Support	Not Support	Support	Support	Support	Real-time	Free Access	



VN	越南航空	738	Support	Not Support	Support	Not Support	Support	Real-time	Not Support the Free Access of CPN Control in HU		
VV	乌克兰航	870	Cancel								
VX	美国维珍航空	984	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
WS	加拿大西捷航空	838	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
WY	阿曼航空	910	Support	Not Support	Support	Support	Support	Real-time	Free Access		
XF	海参崴航空	277	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		
XL	Latam 厄瓜多尔航空	462	Support	Not Support	Support	Not Support	Support	Real-time	Free Access	2018-5-28	
Y8	扬子江航空	871	Support	Not Support	Support	Support	Support	Real-time	Free Access		
YM	Montenegro 黑山航空	409	Support	Not Support by HU; Support by YM	Support	Support	Support	Real-time	Free Access	2018-8-31	
YO	摩纳哥直升机航空	747	Cancel								
ZI	法国蓝鹰航空	439	Support	Not Support	Support	Not Support	Support	Real-time	Free Access		

**说明:**

- 1、 OA: 联运方航空公司;  
OA: Other Airlines;
- 2、 HU 段 OPEN: HU 作为出票承运人支持出海航承运航段的 OPEN 客票, 但不支持外航承运航段 OPEN;  
**HU OPEN segment:** HU as Validating Carrier will not issue eTickets for interline itineraries with OA' s open segments.
- 3、 支持 OA 段同舱改期: HU 作为出票承运人支持对联运电子客票中外航航段直接改期操作;  
**Support Coupons Revalidation for OA Segment:** HU as Validating Carrier will support the coupons revalidation of OA Segment.  
不支持 OA 同舱改期: HU 作为出票承运人不支持对联运电子客票中外航航段直接改期操作 (海航航段 Not 受影响);  
**Not Support Coupons Revalidation for OA Segment:** HU as Validating Carrier will not support the coupons revalidation of OA Segment (HU segment will not be influenced ).
- 4、 换开: 系统未限制换开操作, 但非我司航班原因, 不对外航客票进行换开;

**Exchange:** HU will do not accept exchanges for OA tickets unless it caused by HU.

5、 外航客票 OA 航段控制权获取：指我司航班不正常情况下对外航客票进行保护换开时，获取外航承运航段控制权的方式；

**CPN Control for OA Segment:** The operation of HU to access the CPN Control for OA Segment in irregular flight exchanges.

6、 具体操作规定请参阅海航相关业务通告。

**Please consult related operation annunciations of HU for specific operations.**