

UL Update - Bulletin

Date : 22Oct2018
 Reference : HKGSSUL – 181022 SB_Revision of Penalty Fees
 Supersede : HKGSSUL – 160801 SB_Revision of Penalty Fees

Dear all BSP Agents,

Revision of Penalty Fees

Please be informed that all penalty fees will be revised for tickets issue/reissue on/after 01Oct2018.

In HKD	Promo Restricted	Promo Flex	Saver	Value	Semi Flex	Flex
ECONOMY CLASS	Fare Basis with "P9"	Fare Basis with "P8"	O/ Q/ N	S/ V/ R/ L	E/ M/ W/ K	H/ P/ B/ Y
BUSINESS CLASS	Fare Basis with "P9"	Fare Basis with "P8"	I	D	C	J
CHANGE FEE	Not permitted	600	470	320	200	Free
REFUND FEE	Not permitted	1050	820	620	430	430
NO SHOW/LATE CHANGE FEE	Not permitted	1230	1020	820	620	430
COMBINABILITY	Not permitted	Permitted	Permitted	Permitted	Permitted	Permitted

Please refer to GDS for detailed terms and conditions. Penalty fees are subject to change without prior notice. In the event of a difference between the penalty fees communicated herein and the GDS system, please be guided by the penalty fees filed in the system.

Should you have any queries please feel free to contact SriLankan Airlines.

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