

UL Joint Fare with CX/MH to Selected Points

Updated on : 18Oct2018
 Reference : HKGSSUL - 181018 ALL_UL Joint Fare with CX/MH to Selected Points
 Applicable Agents : ALL BSP Agents

Destinations	Carrier	Via	Routing	Entry
COLOMBO	CX	SIN/KUL/BKK	HKG - XX- SIN/KUL/BKK - UL - CMB v. v.	Normal Entry
	MH	KUL		
MALDIVES	CX	SIN/KUL/BKK	HKG - XX- SIN/KUL/BKK - UL - CMB - UL - MLE/GAN v. v.	Normal Entry
	MH	KUL		
	CX	CMB	HKG - CX - CMB - UL - MLE/GAN v. v.	Overriding Entry

Remarks:

- Sales & Ticketing : UL/CX, MH: Now - UFN
: Now - UFN
- Flight Application : NOT valid on particular flights
- Taxes : Gross Fares in HKD which excludes HK Security Service Charge
Fuel surcharge, peak surcharge & all applicable taxes need to be collected separately
- Agent Commission : 5%
- Others : All fares can be auto-priced. Please refer to GDS for other terms and conditions.
Fares are subject to change without prior notice. In the event of a difference between the fare communicated herein and the GDS system, please be guided by the fare filed in the system

7. Overriding Entries

GDS	Entry
Sabre	WPC-UL:LAUL
Amadeus	FXX/R, OCC-UL or FXP/R, OCC-UL
Galileo	FQOCUL
Worldspan	4P-OCUL

Other

Kindly refer other sheets for the fares and fare rules

For further information, please contact SriLankan Airlines on

Reservations - 852 2521 0708 / Group Desk - 852 2801 5199 / Sales - 852 2521 0825 / Fax - 852 2801 5600

ORIGIN: HONG KONG		Ref: HKGSSUL - 181015 ALL UL Joint Fare with CX/MH to Selected Points					
DESTINATION: COLOMBO							
CURRENCY: HKD							
ENTRY: NORMAL ENTRY							
HKG - CX - SIN/KUL/BKK - UL - CMB v. v.							
HKG - MH - KUL - UL - CMB v. v.							
CLASS	OW			RT			
	FARE BASIS	RBD	GROSS FARE	FARE BASIS	RBD	VALIDITY	GROSS FARE
ECONOMY				OE3MHK6	O	3M	2690
	QOWHK6	Q	1640	QE3MHK6	Q	3M	3060
	NOWHK6	N	1900	NE3MHK6	N	3M	3530
	SOWHK6	S	2220	SE3MHK6	S	3M	4070
	VOWHK6	V	2530	VE3MHK6	V	3M	4690
	LOWHK6	L	3510	LRTHK6	L	1YR	6600
	MOWHK6	M	4400	MRTHK6	M	1YR	8290
	KOWHK6	K	5580	KRTHK6	K	1YR	10820
	HOWHK6	H	6220	HRTHK6	H	1YR	12320
	BOWHK6	B	8270	BRTHK6	B	1YR	16430
YOWHK6	Y	9580	YRTHK6	Y	1YR	19060	
BUSINESS				IAP3MHK6	I	3M	9480
	IOWHK6	I	8430	IE6MHK6	I	6M	10790
	DOWHK6	D	10000	DRTHK6	D	1YR	17060
				*Add OE3MHK6/QE3MHK6/NE3MHK6/VE6MHK6			

Remarks:

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2. Travel : Now - UFN
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5. Agent Commission : 5%
6. Others : All fares can be auto-priced. Please refer to GDS for other terms and conditions.
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Ticketing to be completed 30 days before departure for IAP3MHK6

ORIGIN: HONG KONG		Ref: HKGSSUL - 181015 ALL UL Joint Fare with CX/MH to Selected Points					
DESTINATION: MALDIVES							
CURRENCY: HKD							
ENTRY: NORMAL ENTRY							
HKG - CX - SIN/KUL/BKK - UL - CMB - UL - MLE/GAN v. v.							
HKG - MH - KUL - UL - CMB - UL - MLE/GAN v. v.							
CLASS	OW			RT			
	FARE BASIS	RBD	GROSS FARE	FARE BASIS	RBD	VALIDITY	GROSS FARE
ECONOMY				NE3MHK6	N	3M	3530
				SE3MHK6	S	3M	4070
	VOWHK6	V	2850	VE6MHK6	V	6M	4690
	LOWHK6	L	3510	LE6MHK6	L	6M	6600
	MOWHK6	M	4400	MRTHK6	M	1YR	8290
	KOWHK6	K	5580	KRTHK6	K	1YR	10820
	HOWHK6	H	6220	HRTHK6	H	1YR	12320
	BOWHK6	B	8270	BRTHK6	B	1YR	16430
			YOWHK6	Y	1YR	19060	
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	DOWHK6	D	10000	DRTHK6	D	1YR	17060

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6. Others : All fares can be auto-priced. Please refer to GDS for other terms and conditions.
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ORIGIN: HONG KONG Ref: HKGSSUL - 181015 ALL_UL Joint Fare with CX/MH to Selected Points
 DESTINATION: MALDIVES
 CURRENCY: HKD
ENTRY: OVERRIDING ENTRY

HKG - CX - CMB - UL - MLE v. v.

CLASS	RT			
	FARE BASIS	RBD	VALIDITY	GROSS FARE
ECONOMY	OE3MHK6	O	3M	3530
	QE3MHK6	Q	3M	4070
	NE3MHK6	N	3M	4370
	SE3MHK6	S	3M	5240
	VE3MHK6	V	3M	5920
	LRTHK6	L	1YR	8290
	MRTHK6	M	1YR	10820
	KRTHK6	K	1YR	14180
BUSINESS	IB6MHK6	I	6M	10160
	DRTHK6	D	1YR	11270

HKG - CX - CMB - UL - GAN v. v.

CLASS	RT			
	FARE BASIS	RBD	VALIDITY	GROSS FARE
ECONOMY	OE3MHK6	O	3M	3530
	QE3MHK6	Q	3M	4070
	NE3MHK6	N	3M	4370
	SE3MHK6	S	3M	5240
	VE3MHK6	V	3M	5920
	LRTHK6	L	1YR	8290
	MRTHK6	M	1YR	10820
	KRTHK6	K	1YR	14180
BUSINESS	IB6MHK6	I	6M	10160
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- Travel : Now - UFN
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Fuel surcharge, peak surcharge & all applicable taxes need to be collected separately
- Agent Commission : 5%
- Others : All fares can be auto-priced. Please refer to GDS for other terms and conditions.
Fares are subject to change without prior notice. In the event of a difference between the fare communicated herein and the GDS system, please be guided by the fare filed in the system

GDS	Entry
Sabre	WPC-UL+AUL
Amadeus	FXX/R, OCC-UL or FXP/R, OCC-UL
Galileo	FQOCUL
Worldspan	4P-OCUL

HONG KONG –INTERLINE FARES

Generic Rules Ex HKG (Rule no's 01HK & 02HK in Tariff - IPRPG/IPRMEAS & IPREUAS)

CAT 50	APPLICATION & OTHER CONDITIONS	<p>Individual Market Fares Ex Hong Kong to Area 03 , Middle East & Europe Normal Fares (OH & RT) - Fares apply for Economy and Business class travel and can be used to create OneWay, Round Trip, Circle Trip, Turnaround Single Open Jaw Open Jaw fares. Excursion Fares (RT) - Fares apply for Economy and Business class travel and can be used to create Round Trip, Circle Trip, Turnaround Single Open Jaw fares. All fares are subject to change or withdrawal at short notice Fares are guaranteed if autopriced and ticketed in GDS on the same day FBA - Economy Class -30kg, Business Class - 40kg</p>
	RBD spread for each Fare family Not Coded	<p>FARE FAMILY - RBD's ECONOMY RBD PROMO RESTRICTED - "P9" - FARE BASIS PROMO FLEX- "P8" - FARE BASIS SAVER - O Q N VALUE - S V R L SEMI FLEX - E M W K FLEX - H P B Y</p> <p>BUSINESS RBD PROMO RESTRICTED - "P9" - FARE BASIS PROMO FLEX- "P8" - FARE BASIS SAVER - I VALUE - D SEMI FLEX - C FLEX - J</p>
CAT 1	Eligibility	No restriction
CAT 2	Day / Time	No restriction
CAT 03	Seasonality	N/A
CAT 4	Flight Application	<p>oneworld</p> <p>UL/CX CX RBD - one to one mapping with UL RBD on both Economy and Business class. Travel between HKG - KUL/SIN/BKK valid on CX services. (A) Travel between HKG - CMB valid on CX services.</p> <p>MH UL & MH RBD - One to one mapping Travel between HKG & KUL valid on MH services.</p> <p>Fares are not valid on code share flights operated by other airlines. Code share flights to be excluded to be referd in the filed fare rule. Groups of 10pax above, to be booked on RBD G on oneworld partner airlines. Non oneworld group RBD to be obtained off the respective SPB. BKK/KUL/SIN TO CMB VALID ON UL OPERATED 3 DIGIT FLIGHTS ONLY. Through fare to be shown on ticket.</p>
CAT 5	ADVANCE RES/TKTNG	Confirmed reservations required 5A - Ticketing to be completed 30 days before departure
CAT 6	MINIMUM STAY	No restriction A - 2 DAYS
CAT 7	MAXIMUM STAY	As per the Fare Basis
CAT 8	STOPOVERS	Destination Specific as follows Fares to CMB - 2 stopovers permitted in the pricing unit. 01 free in SEA and 01 additional stop in SEA at a charge of HKD150. Fares to points beyond CMB - 4 Stopovers permitted in the pricing unit. 02 free stopovers in SEA & CMB. 2 additional stopovers permitted in SEA & CMB at a charge of HKD150 each. A - EXCEPTION . -IHK type fares; Outbound stopover not permitted in CMB
CAT 9	TRANSFERES	Unlimited Transfers permitted on the pricing unit Fare break and embedded surface sectors not permitted Transfers are permitted only at cities on the route map Surface sectors not permitted
CAT 10	COMBINATIONS	Fares may be combined on half RT basis with UL fares to form Turnaround Single Open Jaws Maximum of 2 international fare components permitted Open segment must be within Area 03 - IPRPG Open segment must be within/between Area 03 - IPRMEAS Open segment must be within/between Area 03 - IPREUAS Combinations between fares in Rule nos 01HK , 02HK, HK01, HK02
Sub cat	Open Jaws with 107/108	
sub cat	Round Trips/Circle with 107/108	Fares may be combined on half RT basis with UL fares to form Round Trips Maximum of 2 international fare components permitted Combinations between fares in Rule nos 01HK , 02HK, HK01, HK02
Sub cat	End-on-end Add-ons	End-on-end combinations NOT permitted Add-ons permitted
		Exception PROMO RESTRICTED (P9) FAMILY RT/CT/OJ permitted. Half RT basis combinable with P9 fare basis only. EOE Not permitted. Side trips not permitted PROMO FLEX (P8) FAMILY RT/CT/OJ permitted. Half RT basis permitted with any fare basis. EOE Not permitted. Side trips not permitted.
CAT 11	BLACKOUT DATES	N/A
CAT 12	SURCHARGES	** ALL SURCHARGES APPLICABLE AS APPROVED IN THE GENERAL RULE, SHALL APPLY **
CAT 13	ACCOMPANIED TRAVEL	Not Applicable
CAT 14	TRAVEL RESTRICTIONS	VALID FOR TRAVEL EFFECTIVE 15OCT'18 - UFN
CAT 15	SALES RESTRICTIONS	VALID FOR TICKETING EFFECTIVE 15OCT'18- UFN Tickets to be issued on UL plate ONLY
Cat 16	Penalties	BUSINESS PROMO RESTRICTED FF & ECONOMY PROMO RESTRICTED FF Before and After departure Change Fee- NOT PERMITTED No Show/ Late change Fee - NOT APPLICABLE

		<p>Cancellation Fee- NON REFUNDABLE</p> <p>BUSINESS PROMO FLEX FF & ECONOMY PROMO FLEX FF Before and After departure Change Fee- HKD 600 No Show/ Late change Fee - HKD 1230 Cancellation Fee- HKD 1050</p> <p>BUSINESS SAVER FF & ECONOMY SAVER FF Before and After departure Change Fee- HKD 470 No Show/Late change Fee - HKD 1020 Cancellation Fee- HKD 820</p> <p>BUSINESS VALUE FF & ECONOMY VALUE FF Before and After departure Change Fee- HKD 320 No Show/Late change Fee- HKD 820 Cancellation Fee- HKD 620</p> <p>BUSINESS SEMI FLEX FF & ECONOMY SEMI FLEX FF Before and After departure Change Fee- HKD 200 No Show /Late change Fee HKD 620 Cancellation Fee- HKD 430</p> <p>BUSINES FLEX FF & ECONOMY FLEX FF Before and After departure Change Fee- FREE OF CHARGE No Show / Late change Fee- HKD 430 Cancellation Fee- HKD 430</p>
CAT 17	HIP/MILEAGE EXCEPTIONS	<p>Surcharges and Excess Mileage can be ignored HIP rule does not apply for stopovers/connections Fares should not be compared with Higher Intermediate Fare and Circle Trip Minimum</p>
CAT 18	TICKET ENDORSEMENTS	<p>UL/CX Interline fares- VALID ON UL/CX ONLY, NON ENDORSABLE/ CHANGE FEE APPLY UL/MH Interline fares - VALID ON UL/MH ONLY, NON ENDORSABLE/ CHANGE FEE APPLY EXCEPTIONS PROMO RESTRICTED (P9) FAMILY NO CHANGES/ NO REFUND. PROMO FLEX (P8) FAMILY PROMO FLEX CONDITIONS APPLY</p>
CAT 19	CHILD/INFANT DISCOUNT	<p>Charge CNN 75% , INF 10%, INS 75%, UNN 100% CNN - 25% Ticketing code - Base fare code followed by CH and discount Percentage. INF - 90% Ticketing code - Base fare code followed by IN and discount Percentage. INS - 25% Ticketing code - Base fare code followed by CH and discount Percentage. UNN - No discount. Charge 100% of the fare. Ticketing code - Base fare code followed by UM and discount Percentage. CNN/INF/INS - Must be accompanied on all flights by an Adult 18 or older.</p>
CAT 20	TOUR CONDUCTOR DISCOUNT	Not Applicable
CAT 21	AGENT DISCOUNT	Not Applicable
CAT 23	MISCELLANEOUS PROVISIONS	Not Applicable
CAT 25	FARE BY RULE	Not Applicable
CAT 26	GROUPS	Not Applicable
CAT 27	TOURS	Not Applicable
CAT 28	VISIT ANOTHER	Not Applicable
CAT 29	DEPOSITS	Not Applicable
CAT 31	VOULUNTARY CHANGES	Applicable.
CAT 33	VOULANTARY REFUNDS	Not Automated/Not Applicable

UL GENERAL RULE FOR PENALTIES (CATEGORY 16) EFF 15 AUGUST 2016

NO SHOW/ LATE CHANGE FEE

FEE APPLICATION

LATE CHANGE FEE -

WHEN A PASSENGER FAILS TO CHANGE/CANCEL HIS OR HER TICKETED RESERVATION 05 HOURS PRIOR TO FLIGHT DEPARTURE.

ANY RE BOOKING MADE WITHIN 05 HOURS PRIOR TO DEPARTURE OR AFTER DEPARTURE OF A FLIGHT AS SHOWN IN THE E-TICKET.

FEE WILL APPLY IF THE TICKET IS RE-ISSUED TO THE NEW DATE/FLIGHT/ROUTE/CABIN WITHIN 05 HOURS OR AFTER DEPARTURE OF THE FLIGHT SHOWN IN THE E-TICKET IRRESPECTIVE OF THE TIME OF CANCELLATION OF RESERVATION.

NO SHOW FEE

A NO SHOW FOR A FLIGHT IS CONSIDERED WHEN A PASSENGER FAILS TO USE THE RESERVATION OF THE SCHEDULED FLIGHT.

IN CASE OF NO-SHOW ONLY ONE FEE IS TO BE COLLECTED I.E. EITHER THE NO SHOW FEE OR CHANGE FEE /CANCELLATION FEE WHICHEVER IS HIGHER.

CHANGE IS A VOLUNTARY DATE AND/OR FLIGHT AND/OR ROUTING AND/OR CABIN AND/OR BOOKING CODE CHANGE WHICH RESULTS IN A MODIFICATION TO A TICKETED ITINERARY.

CHANGES/RE-PRICING

DATE/FLIGHT/CABIN CHANGES ARE PERMITTED ON THE EQUAL OR HIGHER VALUE AND/OR SAME OR HIGHER BOOKING CLASS WHICH EVER IS MORE RESTRICTED ONLY

1.BEFORE DEPARTURE

IN THE EVENT A VOLUNATRY CHANGE IS REQUESTED BEFORE UTILIZATION OF THE FIRST FLIGHT COUPON TO THE OUTBOUND AND/OR INBOUND FLIGHT OF THE JOURNEY THE FARE AND CHARGES WILL BE RECALCULATED IN ACCORDANCE WITH NEW FARE/RULES ADHERING TO THE AP CONDITION IN EFFECT ON THE DATE THE CHANGE IS MADE AND REFLECTED ON THE TICKET.

2.AFTER DEPARTURE

IN THE EVENT OF VOLUNTARY CHANGE IS MADE AFTER UTILIZATION OF THE FIRST FLIGHT COOUPON ITINERARY MUST BE REPRISED USING FARES IN EFFECT OF THE ORIGINAL TICKETED AND TRAVEL COMMENCEMENT DATE.

APPLICABLE PENALTY FEE WILL APPLY.

RE-ROUTING –

CHANGE IN THE FARE BREAK POINT IS PERMITTED ON THE SAME OR HIGHER BOOKING CLASS ONLY.

IN CASE THERE IS A CHANGE OF FARE BREAK POINT AND THE NEW FARE RESULTS IN A LOWER FARE / TAX THE RESIDUAL VALUE WILL BE RETURNED TO THE PASSENGER IN THE FORM OF AN EMD FOR FURTHER TRANSPORTATION AND OR REFUND TO THE ORIGINAL FORM OF PAYMENT.

1.BEFORE DEPARTURE

IN THE EVENT A FARE BREAK POINT IS CHANGED BEFORE UTILIZATION OF THE FIRST FLIGHT COUPON THE FARE AND CHARGES WILL BE RECALCULATED IN ACCORDANCE WITH NEW FARE/RULES ADHERING TO THE AP CONDITION IN EFFECT ON THE DATE THE CHANGE IS MADE AND REFLECTED ON THE TICKET.

2.AFTER DEPARTURE

IN THE EVENT A FARE BREAK POINT IS CHANGED AFTER UTILIZATION OF THE FIRST FLIGHT COOUPON NEW ITINERARY MUST BE REPRISED USING FARES IN EFFECT OF THE ORIGINAL TICKETED AND TRAVEL COMMENCEMENT DATE.

APPLICABLE PENALTY FEE WILL APPLY.

UPGRADE-

ANY TIME WITHIN TICKET VALIDITY A FARE CAN BE UPGRADED TO ANY HIGHER FARE IN THE SAME CABIN.

APPLICABLE PENALTY FEE WILL APPLY.

ANY TIME WITHIN TICKET VALIDITY A FARE CAN BE UPGRADED TO ANY FARE IN A HIGHER CABIN. IN CASE OF AN UPGRADE TO A HIGHER CABIN AND THE NEW FARE RESULTS IN A LOWER FARE / TAX THE RESIDUAL VALUE WILL BE RETURNED TO THE PASSENGER IN THE FORM OF AN EMD FOR FURTHER TRANSPORTATION AND OR REFUND TO THE ORIGINAL FORM OF PAYMENT.

CHANGE FEE WILL NOT BE APPLICABLE.

LATE CHANGE FEE /NO SHOW FEE WILL BE APPLICABLE.

ANY TIME WITHIN TICKET VALIDITY A FARE CAN BE DOWNGARDED TO ANY FARE IN A LOWER CABIN. IN CASE OF AN DOWNGRADE TO A LOWER CABIN AND THE NEW FARE RESULTS IN A LOWER FARE / TAX THE RESIDUAL VALUE WILL BE RETURNED TO THE PASSENGER IN THE FORM OF AN EMD FOR FURTHER TRANSPORTATION AND OR REFUND TO THE ORIGINAL FORM OF PAYMENT.

APPLICABLE PENALTY FEE WILL APPLY.

1.BEFORE DEPARTURE

IN THE EVENT AN UPGRADING IS REQUESTED BEFORE UTILIZATION OF THE FIRST FLIGHT COUPON NEW FARES AND CHARGES FOR THE PASSENGER JOURNEY SHALL BE RE CALCULATED IN ACCORDANCE WITH FARES AND CHARGES IN EFFECT ON THE DATE THE CHANGE IS MADE AND REFLECTED ON THE TICKET.

2.AFTER DEPARTURE

IN THE EVENT AN UPGRADING IS REQUESTED AFTER UTILIZATION OF THE FIRST FLIGHT COUPON NEW ITINERARY MUST BE REPRISED USING FARES IN EFFECT OF THE

IN THE EVENT AN UPGRADING IS REQUESTED AFTER UTILIZATION OF THE FIRST FLIGHT COUPON NEW ITINERARY MUST BE REPRISED USING FARES IN EFFECT OF THE ORIGINAL TICKETED AND TRAVEL COMMENCEMENT DATE.

ADDITIONAL FARE/TAX IF ANY SHALL BE COLLECTED.

CANCELLATIONS

1. BEFORE DEPARTURE

REFUNDS-

WHEN COMBINED WITH A NON-REFUNDABLE FARE IF THE NON-REFUNDABLE FARE IS PART OF THE INBOUND OR OUTBOUND COMPONENT WITH IN A PRICING UNIT NO REFUND WILL BE PERMITTED ON THE ENTIRE TICKET.

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IF A NON-REFUNDABLE FARE IS RE ISSUED TO A REFUNDABLE FARE THE BASE FARE OF THE ORIGINAL NON-REFUNDABLE TICKET REMAINS AS NON-REFUNDABLE.

WHEN COMBINED WITH A REFUNDABLE FARE APPLY THE HIGHEST PENALTY.

2. AFTER DEPARTURE

REFUNDS-

WHEN COMBINED WITH A REFUNDABLE FARE DEDUCT THE APPLICABLE PENALTIES AND ONE WAY FARE IN SAME RBD.

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IF ONE WAY FARE IS NOT AVAILABLE ON THE RBD MENTIONED ON THE TICKET THEN DEDUCT THE NEXT AVAILABLE ONE WAY HIGHER RBD FARE FOR THE FLOWN PORTION.

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WHEN COMBINED WITH A NON-REFUNDABLE FARE AND IF THE NON-REFUNDABLE FARE IS USED OF THE OUTBOUND FARE COMPONENT NO REFUND.

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WHEN COMBINED WITH A NON-REFUNDABLE FARE AND IF NON-REFUNDABLE FARE IS PART OF THE INBOUND COMPONENT NO REFUND.

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NO REFUND PERMITTED FOR TRAVEL BEYOND THE FARE BREAK POINT WITHIN A PRICING UNIT AND TICKET UTILISED OUT OF SEQUENCE.

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IF A NON-REFUNDABLE FARE IS RE ISSUED TO A REFUNDABLE FARE THE BASE FARE OF THE ORIGINAL NON-REFUNDABLE TICKET REMAINS AS NON-REFUNDABLE.

FEES APPLICATION-

-CHARGE APPLIES FOR ADULT CHILD AND INFANT OCCUPYING A SEAT. CHARGE INCLUDING NO-SHOW FEE WILL NOT APPLY FOR INFANT NOT OCCUPYING A SEAT.

-CHANGE FEE APPLIES PER TRANSACTION.

-WHEN ONE COMPONENT IS CHANGED PENALTY OF THAT COMPONENT WILL APPLY.

-WHEN MORE THAN ONE FARE COMPONENT IS CHANGED THE HIGHEST PENALTY OF THE CHANGED FARE COMPONENTS WILL APPLY.

-CHANGE FEE WILL APPLY EXCEPT WHEN UPGRADING TO A HIGHER CABIN.

-WHEN COMBINED WITH A REFUNDABLE FARE HIGHEST REFUND FEE WILL APPLY.

-IN CASE OF NO-SHOW ONLY ONE FEE IS TO BE COLLECTED I.E. EITHER THE NO SHOW FEE OR CHANGE FEE /CANCELLATION FEE WHICHEVER IS HIGHER.

NOTE –

-FEES TO BE COLLECTED ON EMD-S RFIC-D RFISC-98F ONLY AT ALL LOCATIONS WHEN REISSUING MANUALLY OR AUTOMATICALLY.

-REFUND OF FARE/TAX TO BE ISSUED ON EMD-S RFIC-D RFISC-996 ONLY AT UL OFFICE. IF EMD IS NOT AVAILBLE TO BE ISSUED AT AGENCY LOCATION REISSUANCE OF TICKET SHOULD BE HANDLED BY UL OFFICE. SERVICE FEE WILL BE WAIVED OF.

-NAME CHANGE NOT PERMITTED.

-ONE DATE CHANGE IS PERMITTED FOC FOR INBOUND ONLY FOR BOOKINGS MADE WITH TRAVEL BEYOND SYSTEM RANGE.

RETURN TRAVEL DATE MUST BE UPDATED AT THE TIME OF ORIGINAL BOOKING.

IF ORIGINAL RBD IS NOT AVAILABLE THEN ANY FARE DIFFERENCE WILL APPLY.

-REVALIDATION NOT PERMITTED. ALL CHANGES SHOULD BE INDICATED BY RE-ISSUING DOCUMENT.

-REBOOKING/REISSUES CAN BE DONE BY THE ORIGINAL ISSUING AGENT OR UL OFFICE ONLY.

-SERVICE FEE OF LKR 3500 WILL APPLY FOR TICKETS ISSUED AT AGENCY LOCATIONS WORLDWIDE IF CHANGES/REISSUES DONE AT UL OFFICES IN SRI LANKA / GLOBAL CALL CENTRE.

-SUSPENDED TICKET COUPON/S –

FOR AGENCY ISSUED TICKETS EMD SHOULD BE ISSUED FOR THE APPLICABLE PENALTY FEE AND FORWRAD TO UL OFFICE TO OPEN THE COUPON STATUS. TICKET SHOULD BE REISSUED AT THE AGENCY LOCATION AND NEW TICKET SHOULD HAVE THE EMD NO.

-OUT OF SEQUENCE TICKETS

ANYTIME TICKET IS UTILIZED OUT OF SEQUENCE NO REFUND OF FARE AND THE CARRIER IMPOSED SURCHARGE-YO

ANYTIME TICKET IS UTILIZED OUT OF SEQUENCE NO REFUND OF FARE AND THE CARRIER IMPOSED SURCHARGE-YQ.

-FOR REFUNDABLE FARES REFUND REQUEST POSSIBLE WITHIN 364 DAYS FROM THE DATE OF ISSUE.

-FOR NON REFUNDABLE TICKETS THE CARRIER IMPOSED SURCHARGE – YQ WILL BE NON REFUNDABLE.

-YQ WHICH IS INCLUDED IN THE CARRIER IMPOSED SURCHARGE IS CONSIDERED AS PART OF CARRIER PUBLISHED FARE AT THE TIME OF REFUND.

-REFUND OF UNUSED COUNTRY TAXES PERMITTED.

UNLESS APPLICABLE OW/RT FARE PLUS CARRIER IMPOSED SURCHARGE – YQ PLUS COUNTRY TAXES FOR ACTUAL TRAVEL IS HIGHER THAN THE ORIGINAL TICKET. IN THIS CASE NO COUNTRY TAX /YQ OR REFUND OF FARE WILL BE PERMITTED.

-ALL CONDITIONS WILL BE AS PER FARE RULE UNLESS OTHERWISE GOVERNED BY THE COUNTRY REGULATIONS.