

RJ Sales Notice

Date: 13 SEP 2018

Ref: SN20180913-001

Dear appointed BSP Agents,

Royal Jordanian (RJ) – Ticketing Guideline for Typhoon Mangkhut in Hong Kong (16SEP18)

Due to Typhoon Mangkhut, with immediate effect, Rebooking Fee will be waived on conditions that:

- Ticket(s) issued on RJ stock on/before 11SEP18 with confirmed booking on RJ flight to/from Hong Kong (HKG) on 16SEP18 (SUN).
- Such rebooking/date change requests are made in RJ office on/before 16SEP18 and before departure.
- Revised (New) travel date must be on/before 14OCT18 and subject to flight/seat availability.
- The newly rebooked sector(s) must observe and confirm to the conditions of the respective fare rules, e.g. booking class, blackout dates, flight application, stopover and seasonality by collecting additional fare / taxes difference (if any).
- No waiver on Refund and Rerouting cases/fees.

Please circulate to the concerned parties. Thank you for your kind attention.

Should you have any enquiries, please do not hesitate to contact Royal Jordanian Guangzhou Office at Tel. 3839 2630.

Regards,

Crystal Liu

Sales Executive

Passenger-Sales Office

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