

TG Important Notice – Reservations & Ticketing

ISSUE No. SHA1801

Dear Industry Partners,

Please be advised that BSP Agents are to strictly comply with THAI's normal operational procedures for Reservations and Ticketing.

Please be informed of the below:

1. Availability and bookings must be done using "FULL" Origin & Destination (O&D). Should a booking be made using individual sectors an ADM will be raised.
2. Married segments must not be broken to obtain a lower booking class. Failure to comply will result in an ADM.
3. ADM's that are raised will be charged as a full fare Premium class (RBD C) and economy class (RBD Y) from the PCF Fare.
4. All agent bookings that are found to not comply with the above will impose a penalty from THAI.

For further information, please contact your local THAI Agency desk,

We thank you for your continued support of Thai Airways International

Thai Airways International Shanghai Office

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