

Dear Travel Agents,

Please see the updates regarding the following:

1. Handling Guidelines on the Suspension of CEB-SIN v.v. Flights Effective 25 March 2018
2. London Summer Schedule
3. Double Miles Promo for Flights Between Clark and Naga
4. Reiteration of Domestic Fare Attributes in Economy Class
5. Selected PAL Flights to Continue using Terminal 1 for Arrival/Departure

HANDLING GUIDELINES ON THE SUSPENSION OF CEB-SIN v.v. FLIGHTS EFFECTIVE 25 MARCH 2018

Passengers holding tickets that are booked and ticketed on the cancelled flights PR517/518 CEB-SIN-CEB, may be re-protected on PR's CEB-MNL-SIN or v.v. flights.

Refer the passengers to the nearest PAL Ticket Office or to or to our PAL call center (02-855-8888) for ticket reissuance.

Passengers booked and ticketed on the affected/cancelled flights CEB-SIN or v.v. and who opted to refund their tickets shall be permitted. Refund penalties waived. For Mabuhay Miles award ticket, miles redeposit must be performed.

Non-user's fee, rebooking fee, reissuance penalties and redeposit fees shall be waived on tickets booked on the affected cancelled CEB-SIN or v.v. flights.

LONDON SUMMER SCHEDULE

Please be advised of London's Summer Schedule effective 27 March 2018:

Travel Period	Routing	ETD	ETA	Frequency	Aircraft
25 March - 27 October 2018	MNL-LHR	1315H	2035H	DAILY	B777
	LHR-MNL	2220H	1845H+1		

Note: MO / WE / SA frequency will not operate from 17SEP18-27OCT18

System has been updated accordingly.

Updated timetable may be downloaded in the PAL website or refer/enter link:

<https://www.philippineairlines.com/TravelInformation/FlightTimetable>

DOUBLE MILES PORMO FOR FLIGHTS BETWEEN CLARK AND NAGA



We are pleased to announce the Double Miles promo for the new domestic route from Clark to Naga. Values as follows:

ROUTE	Economy Value K/ X/ B/ V 50% mileage accrual	DOUBLE MILES	Economy Classic Q/ H/ M 100% mileage accrual	DOUBLE MILES	Economy Flex L/ S/ Y 100% mileage accrual	DOUBLE MILES
Between Clark and Naga	106	212	212	424	212	424

Below are the general conditions to be applied:

1. Applicable only to booking class codes (BCC's) specified above. Accrual percentages and eligible BCC's are subject to change.
2. Double Miles offer is valid only on qualifying booking class codes on paid flights indicated on the table above.
3. Flights must be marketed and operated by PAL.
4. Miles must be credited to your Mabuhay Miles account in order to earn Double Miles.
5. Travel must be from 16 January to 16 May 2018.
6. Not valid on any type of Travel Award and/or non-revenue tickets.
7. Double Miles shall not count towards Elite-tier qualification.
8. Double Miles shall only be extended once ticket/route has been flown.
9. Please allow at least 48 hours for Miles to be automatically credited to your Mabuhay Miles account.
10. All terms and conditions of the Mabuhay Miles program apply.
11. Offer is subject to change without prior notice.

For your information.

REITERATION OF DOMESTIC FARE ATTRIBUTES IN ECONOMY CLASS

In line with the implementation of the new domestic fare brands last 27 November 2017, this is to reiterate some of the commonly asked fare attributes for your guidance.

FARE BRANDS in ECONOMY	FARE ATTRIBUTES						
	BCC	Free Baggage Allowance	Prepaid Baggage	Seat Selection (ASR)	Mileage	Change Fee (per sector)	Cancellation/ Refund
Economy Supersaver (for MNL Hubs)	O, U	20kgs except for flights utilizing Turboprop-10kgs	Qualified	Allowed only at point of sale/at time of ticketing	10%	Non- rebookable	Non- refundable
Economy Basic (for CRK Hubs and Inter- domestic Routes)		U - No FBA O- Subject to promo restriction	Qualified only at point of sale/at time of ticketing				
Economy Saver	T, E	20kgs except for flights utilizing Turboprop - 10kgs	Qualified	Allowed	25%	PHP2,000 + fare diff Upgrade to the next available fare brand	PHP2,000
Economy Value	K, X, B, V	20kgs except for flights utilizing Turboprop - 10kgs	Qualified	Allowed	50%	PHP2,000	PHP2,000
Economy Classic	Q, H, M	20kgs except for flights utilizing Turboprop - 10kgs	Qualified	Allowed	100%	PHP1,500	PHP1,500
Economy Flex	L, S, Y	25kgs except for flights utilizing Turboprop - 10kgs	Qualified	Allowed	100%	Allowed without a fee	PHP1,000
Economy Plus	N, W	25kgs	Qualified	Allowed	125%	Allowed without a fee	PHP1,000

*Kindly refer to Domestic Tariff Bulletin 2018-03 or DTP Bulletin 2018-007 for reference and further details.

SELECTED PAL FLIGHTS TO CONTINUE USING NAIA TERMINAL 1 FOR ARRIVAL/DEPARTURE

With reference to ADV INTL N17-031 dated 17 Nov 2017, please be reminded that the following Philippine Airlines flights will continue to depart from/arrive in NAIA Terminal 1, Pasay City:

PAL Flights to Depart from NAIA Terminal 1

ROUTE	FLIGHT NO.
MNL-JED	PR662
MNL-KWI	PR668
MNL-AUH	PR656
MNL-DMM	PR682
MNL-DOH	PR684
MNL-RUH	PR654

PAL Flights to Arrive in NAIA Terminal 1

ROUTE	FLIGHT NO.
LAX-MNL	PR103
	PR113
SFO-MNL	PR105
	PR115
JED-MNL	PR663
AUH-MNL	PR657
DOH-MNL	PR685
RUH-MNL	PR655

Please refer to <https://www.philippineairlines.com/en/travel%20information/flyPAL> for Philippine Airlines International Timetable.

Thank you.