

Dear Travel Agents,

Please see the updates regarding the following:

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2. PAL Operates Milestone Polar Flight
3. Mabuhay Miles Partnership with Star Cruises and Dream Cruises
4. Out of Sequence Usage Policy
5. Same Day Early Show on Domestic Flights
6. Philippine Airlines Introduces New Flights from Clark to Naga
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8. Toronto Flight Schedule
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FLIGHT CANCELLATIONS

Please be advised of the flight cancellations for the following routes:

MANILA TO RIYADH, DUBAI, DAMMAM, KUWAIT AND DOHA

v.v.

ROUTE	FLIGHT NUMBER	FREQUENCY	SCHEDULE		REMARKS
			ETD	ETA	
MNL-RUH	PR 654	DAILY	1115H	1730H	NOOP on 18, 25 FEB & 11, 18 MAR 2018
RUH-MNL	PR 655		1900H	0920H +1	
MNL-DXB	PR 658		1155H	1815H	NOOP on 18, 25 FEB & 04, 11 MAR 2018
DXB-MNL	PR 659		1945H	0820H +1	
MNL-DMM	PR 682	MO/TU/TH/FR/SA	1215H	1755H	NOOP on 16, 23 FEB & 09, 16 MAR 2018
DMM-MNL	PR 683		1925H	0945H +1	
MNL-KWI	PR 668	TU/TH/SA/SU	0900H	1500H	NOOP on 18, 25 FEB & 11, 18 MAR 2018
KWI-MNL	PR 669		1600H	0640H +1	
MNL-DOH	PR 684	MO/WE/FR/SU	1300H	1830H	NOOP on 18, 25 FEB & 04, 11 MAR 2018
DOH-MNL	PR685		2000H	1000H +1	

MANILA TO SYDNEY v.v.

Route	Flight Number	Frequency	Schedule		Remarks
			ETD	ETA	
MNL-SYD	PR 213	MO/WE/SU	1100H	2200H	NOOP on 05, 07, 12,14 and 19 March 2018
SYD-MNL	PR 214	MO/TU/TH	0600H	1115H	NOOP on 06, 08, 13,15 and 20 March 2018

System will be updated accordingly.

PAL OPERATES MILESTONE POLAR FLIGHT

Flag carrier Philippine Airlines flew its milestone 1st ultra-long polar flight from Toronto, Canada non-stop to Manila – the first-ever crossing of the Polar region by a Filipino airline.

The state of the art 370-seater Boeing 777-300ER – with registry number RP-C7779 flew 7,200 nautical miles or 13,300 kilometers and traveled over Canada, Greenland, the Arctic Circle, Russia, Mongolia and parts of China. The flight was conducted at cruising altitudes ranging from 29,000 to 37,000 feet.

PAL decided to shift to direct non-stop service via the polar route to cut down the traveling time between Toronto and Manila. The carrier used to operate flights between the two points with a stopover in Vancouver, a longer routing that resulted in a combined flying and ground time of 21 hours. This new route cuts traveling time by 4.5 hours, a saving that translates to greater convenience for passengers.

PAL will be operating these non-stop Manila-Toronto and Toronto-Manila flights on a regular four times weekly schedule, with departures from Manila every Wednesday, Friday, Saturday and Sunday; and departures from Toronto every Monday, Thursday, Saturday and Sunday.

MABUHAY MILES PARTNERSHIP WITH STAR CRUISES AND DREAM CRUISES



Please be informed that Mabuhay Miles members may now earn Mabuhay Miles every time they book a cruise on Star Cruises and Dream Cruises.

We have indicated below guidelines for members who may wish to avail of this offer:

- 250 Miles will be given per night
- Miles eligibility is regardless of Cabin Category
- Miles will be given per person (maximum of twin sharing only) per cabin

OUT OF SEQUENCE USAGE POLICY

Philippine Airlines will be implementing Out of Sequence Policy effective immediately. Please be advised of the following updates:

For International Journey – Flight coupons must be honored only in sequence as shown in the passenger coupon. The ticket is valid only for the transportation as shown on the ticket, from the place of departure via the ticketed stopover/transfer points to the final destination. The ticket will not be honored and will lose its validity if all coupons are not used in the sequence provided in the ticket.

In case of a totally unused PR/2P ticket where passenger voluntarily informs PR that he/she will no longer use the first leg or any sector/leg of his itinerary, and is willing to forfeit the unused coupon, ticket shall be reissued to reflect the new routing and shall be reassessed subject to the applicable fare difference, penalties and other fees. Once reissued, refunds will be dependent on the fare type and fare rules.

For PR tickets with other airlines (OAL) sectors of which passenger will no longer use the OAL coupon, tickets must also follow rebooking/rerouting procedure subject to fare rules and conditions.

For Pure Domestic Journey – The flight coupon where a passenger is a No Show shall be allowed to be marked **USED** and any subsequent coupons will not be considered Out of Sequence, and may be used as booked or may be rebooked depending on the conditions of the fare.

SAME DAY EARLY SHOW ON DOMESTIC FLIGHTS

Please be advised of the changes in the application of early show fee for domestic flights. This is in relation to the new fare brands implemented last 27 November 2017.

NEW FARE BRAND	BCC	LUZON/ VISAYAS (to/from CRK/MNL) and INTER-DOMESTIC		MINDANAO (to/from CRK/MNL)	
		CURRENT	NEW	CURRENT	NEW
Economy Supersaver (for MNL Hub) / Economy Basic (for CRK Hub and Inter-Domestic Routes)	O / U	Allowed	Not Allowed	Allowed	Not Allowed
Economy Saver	T / E	Allowed	Not Allowed	Allowed	Not Allowed
Economy Value	K/ X / B/ V	PHP800*	Status Quo	PHP999*	Status Quo

**Fees are inclusive of the 12% VAT*

GUIDELINES:

- Early Show Fee shall only be collected at check-in on the day of the flight itself.
- Issue an EMD to document the collection of the Early Show Fee.
- For booking classes K/X/B/V early show fee is at status quo.

Please be guided accordingly.

FORFEITURE OF TICKET FOR NO SHOW AT THE GATE FOR PURELY DOMESTIC TICKET

In reference to the new fare brands implemented last 27 November 2017, please be advised that all passengers who checked-in physically or availed of the web check-in but did not show up at the boarding gate on time will result to forfeiture of their ticket, with the following exceptions:

- a. Misconnection of flights
- b. Irregular Operations (IROPS)
- c. Change in terminal

For your reference and guidance.

PHILIPPINE AIRLINES INTRODUCES NEW FLIGHTS FROM CLARK TO NAGA



Get adventurous in Naga with our NEW flights from Clark!

Starting January 16, 2018, we fly from **Clark to Naga*** 2x daily. Now you can unleash your adrenaline junkie in Naga and all the way to Camarines Sur – from the exhilarating wakeboarding experience in Pili, CamSur to the exciting waterfalls adventure in Naga!

It's time to fly the way you deserve with PAL's full-service flights at surprisingly affordable fares. Check it to believe it at philippineairlines.com.

CLARK	NAGA
7:20 am - 8:20 am	
1:30 pm - 2:30 pm	

NAGA	CLARK
8:40 am - 9:40 am	
3:00 pm - 4:00 pm	

* Manila to Naga flights v.v. will operate until January 15, 2018.

TORONTO FLIGHT SCHEDULE

Please be advised of the changes in timings of PR118/119 MNL-YYZ-MNL effective immediately:

Route	Flight Number	Frequency	Schedule		Remarks
			ETD	ETA	
MNL-YYZ	PR118	SU/WE/FR	1615H	1755H	16 December 2017 – 10 March 2018
		SA	1620H	1800H	
YYZ-MNL	PR119	SU/MO/TH/SA	0015H	0545H ⁺¹	
MNL-YYZ	PR118	SU/WE/FR	1515H	1755H	11 – 24 March 2018
		SA	1520H	1800H	
YYZ-MNL	PR119	SU/MO/TH/SA	0115H	0545H ⁺¹	

GENESIS TRANSPORT SERVICE TO CLARK AIRPORT

In line with Philippine Airlines expansion on the Clark Hub, please be advised that passengers may avail of the Premium Point to Point (P2P) Bus Service of Genesis Transport Service, Inc. For updated prices and drop off points, please go to their Facebook page [@GenesisTransportInc](#) or contact (02) 332 8075 / (02) 421 1425 / 0998-5827842.

Thank you.