

Date: 13 NOV 2017

Reference: HKGSSUL – 171113SB_Tax (K3) Applicable for India on Penalties and Ancillary Services

To all Travel Agents,

Tax (K3) Applicable for India on Penalties and Ancillary Services

Further to our notice sent on 16 Aug 2017, as per IATA Ticket Tax Box Service, Goods and Service Tax – Interim (K3), will be charged on Penalties and Ancillary Services and to be collected on the EMD. This is effective immediately. It is applicable on Tickets with Travel originating India, irrespective of place of issue.

For agents/users using **Sabre, Travelport, Travelsky, Infi** and **Axess** systems, please make sure that K3 tax is worked out at 18 % of the amount and collected. The above GDS's has not automated K3 collection at 18 % for Penalties and hence the need to manually work out same.

For agents/users using **Amadeus**, when not using ATC (Automated Re-issues) and the re-issue is done manually, K3 has to be worked out at 18 % and collected.

	Tax Rate
Changes	
Date change fees, No show/Cancellation	18 % of the charge for both Business class and Economy class Tickets.
Re-issuing	
Cabin Upgrade	12 % of the charge of re-issuing Economy Class to Business Class
Cabin Downgrade	12 % of the charge of re-issuing Business Class to Economy Class
Refund	
Full refund of ticket originated from India	18% of the total refund penalty
Part refund of ticket originated from India	5% / 12% of the Utilized fare+ and 18% of the total refund penalty
Ancillaries	

Pre-Paid Baggage, Airport Excess Baggage , Seat with leg space	5 % of the charge for Economy class 12 % of the charge for Business class
Special Cake	18 % of the charge irrespective of class

Please refer to GDS for other terms and conditions. Taxes are subject to change without prior notice.

In the event of a difference between the taxes communicated herein and the GDS system, please be guided by the taxes filed in the system.

For further information, please contact SriLankan Airlines on

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Should you have any urgent matter, please feel free to contact our 24/7 Global Contact Centre.

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