

**Dear Travel Agents,**

Please see the updates regarding the following:

1. New Domestic Route
2. Handling Guidelines During Iloilo Airport Closure
3. Reiteration of Carry-Over FBA for Travel Between Philippines and PR International Points
4. London Flight Schedule
5. Introducing Non-Stop Daily Flights from Manila to London Heathrow

### **NEW DOMESTIC ROUTE**

Philippine Airline introduces new flights from Clark to Virac v.v. effective 18 December 2017. Details are as follows:

ROUTE	FLIGHT NO.	FREQUENCY	SCHEDULE		AIRCRAFT
			ETD	ETA	
CRK-VRC	2P2935	MO/WE/FR	0600H	0730H	Q400
VRC-CRK	2P2936		0800H	0930H	Q400

System has been updated accordingly.

### **HANDLING GUIDELINES DURING ILOILO AIRPORT CLOSURE**

In view of the recent airport closure in Iloilo, passengers affected by flight cancellations to and from Iloilo from the period October 14 (Saturday) – October 16 (Monday) 2017 have the option to rebook/refund their flights within 30 days from their original flight dates with penalties/charges waived.

For Rebooking, Rerouting or Refund request, please refer to the following guidelines:

Affected passengers shall be allowed to rebook their tickets using the same BCC / RBD for travel within thirty (30) days from the original travel date without penalty, provided the tickets are valid or within the ticket validity period.

Rerouting may be allowed, without additional charges for the following flights to Kalibo, Roxas or Bacolod.

Change Fee and Non-User's Fee shall be waived.

Should the passenger opt not to fly the affected sector or all the routes / sectors, refund penalty shall also be waived.

Please be guided accordingly.

## REITERATION OF CARRY-OVER FBA FOR TRAVEL BETWEEN PHILIPPINES AND PR INTERNATIONAL POINTS



Free Baggage allowance of PR international sectors can be carried over to the subsequent PR domestic sector regardless of stopover in Manila and Cebu.

### Terms and Conditions:

1. Valid for passengers travelling to both international and domestic sectors in a single itinerary receipt.
2. Valid for travel in all Philippine Airlines flights except for domestic sectors utilizing Q400/Q300 aircraft. For United States/Canada, existing US DOT/CA NTA rules apply.
3. Carry-over of FBA is applicable regardless of number of days of stopover in MNL/CEB.
4. The following FBA will apply for tickets with a combination of international and domestic sectors:
  - a. International and Domestic flight in one (1) ticket – follow FBA of International sector
  - b. For multi-cabin itinerary in a single ticket with the domestic sectors having a higher FBA, check-in baggage shall be assessed on sectoral basis.
  - c. For combination tickets with the domestic sector utilizing Q4/Q3 aircraft, FBA shall be assessed on a sectoral basis.
5. Baggage in excess of the FBA shall be assessed the applicable excess baggage rates.

### **LONDON FLIGHT SCHEDULE**

Please be advised of the following updates on our London flight schedule:

TRAVEL DATES	ROUTE	FLIGHT NO.	FREQUENCY	SCHEDULE		AIRCRAFT
				ETD	ETA	
UNTIL 23 NOV 2017	MNL-LHR	PR 720	TU/TH/FR/SU	1300H	1925H	B777
	LHR-MNL	PR 721		2150H	1945 +1	
24 NOV - 05 DEC 2017	MNL-LHR	PR 720	MO/WE/TH/SA	1300H	1925H	
	LHR-MNL	PR 721		2150H	1945 +1	
STARTING 06 DEC 2017	MNL-LHR	PR 720	DAILY	1300H	1925H	
	LHR-MNL	PR 721		2150H	1945 +1	

**INTRODUCING NON-STOP DAILY FLIGHTS FROM MANILA TO LONDON HEATHROW**



Enjoy non-stop daily flights from Manila to London Heathrow starting December 6, 2017.

MANILA	LONDON
PR720 DAILY DEPARTURE: 13:00 ARRIVAL: 19:25	

LONDON	MANILA
PR721 DAILY DEPARTURE: 21:50 ARRIVAL: 19:45+1	

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Thank you.