

Virgin Atlantic Sales Bulletin

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UK STUDENT VISA ISSUES

Due to the uncertainty and frustration for the visa issues faced by the students who eager to start the new term in the UK and to maintain the customer experience for our student passengers, we are offering more flexibility in their travel arrangement as below.

- Rebooking fee will be waived for departures to the UK on or before 22 September 2017 for those who already have bookings.

For travel agents, please provide the following information when contact our Sales Support to reissue the tickets without rebooking fee.

1. Admission letter
2. Full name in English
3. Booking reference
4. Preferred departure date

Should you have any queries relating to this communication, please contact our Sales Support – HKG.SalesSupport@fly.virgin.com or +852 2532 3080.