UL Update - Bulletin

Date : 10Aug 2017

Reference : HKGSSUL – 170810 Tag-through Baggage Service with Chu Kong Passenger Transport Co.

Ltd

Dear all BSP Agents,

Tag-through Baggage Service with Chu Kong Passenger Transport Co. Ltd

Please be informed that SriLankan Airlines introduces tag-through baggage service with Chu Kong Passenger Transport Co. Ltd for Sea to Air/ Air to Sea Transfers at Hong Kong International Airport (HKIA). This service provides a more convenient sea and air travel between Mainland, Macau and Hong Kong International Airport for passengers.

This is effective immediately. Below are the procedures for your reference.

By Ferry from Mainland/Macau Ports Transiting HKIA to Other Destination by Flight

- Passengers purchase ferry tickets and register for the ferry at all Mainland/Macau ports operate by Chu Kong Passenger Transport Co. Ltd, except Macau Outer Harbour Ferry Terminal.
- The baggage can tag through to final destination.
- Passengers arrive at HKIA Skypier, check-in at SriLankan Airlines counters and obtain boarding pass. Passengers do not need to reclaim baggage.
- Security check and board the automated people mover to Terminal 1, HKIA
- Board departing flight
- Remark: Passenger transiting from Mainland/Macau ports should check in at Skypier 110 mins before flight departure.

By Flight from Originating Airports Transiting HKIA to Mainland/Macau Ports by Ferry (Service is now available for origin Colombo (CMB) only)

- Passengers may request for air to sea tag through baggage service at Colombo Airport.
- Passengers arrive at HKIA, Terminal 1.
- Purchase ferry ticket and present baggage tag receipt at ferries to Mainland/Macau ticketing counter at transfer area E2 (Immigration and customs checks are NOT required).
- Obtain ferry ticket and baggage tag. Scan ferry ticket and check baggage status at the ferry boarding entrance.
- Board the automated people mover to Skypier and board ferry to Mainland/Macau Ports.
- Remark: Passenger with baggage tag through to Hong Kong requires at least 60mins, with baggage tag through to Mainland/Macau require at least 45mins, with only hand baggage require at least 30mins.

For further information, please contact SriLankan Airlines on

 $Reservations - 852\ 2521\ 0708\ /\ Group\ Desk - 852\ 2801\ 5199\ /\ Sales - 852\ 2521\ 0825\ /\ Fax - 852\ 2801\ 5600$ $Email:\ res_hkg@srilankan.com\ /\ hkg.groups@srilankan.com\ /\ sales_hkg@srilankan.com\ /\ sales_m.hkg@srilankan.com\ /\ sa$

Should you have any urgent matter, please feel free to contact our 24/7 Global Contact Centre. Toll free Line: +852 30512822 / Email: reservations@srilankan.com

