

# Virgin Atlantic Sales Bulletin

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## **UNACCOMPANIED MINORS AND YOUNG PERSON TRAVELLING ALONE - YPTA**

The unaccompanied minor policy has recently been reviewed and there have been some changes to the minimum age in which we class a passenger as an adult, accompanying a minor.

### **New Minimum Age for Adult Accompanying a Child**

The current minimum age for an adult accompanying a child (under 12) is 16.

With effect from the 07 June 2017, this has been raised to 18.

This will apply to all new bookings made from today.

For bookings made prior to the 07 June, the current minimum age of 16 years will remain.

The only exception to this is when a child is travelling with its own parent or legal guardian who is less than 18 years.

### **Children under 5 years old**

Children under 5 years of age cannot travel unaccompanied and cannot be accepted for the unaccompanied minor service.

Any child aged between 0 – 5 years (up to the day before his or her 5th birthday) MUST be accompanied and seated with an adult aged 18 years or over at all time. (Effective 07 June)

(16 years or over for any bookings made prior to the 07 June)

### **Children aged 5 – 11 years old**

The unaccompanied minor service is mandatory for all children aged between 5 – 11 years, travelling without an accompanying adult. (Up to and including the day before his or her 12th birthday).

This policy also applies if they are travelling in a different cabin from an accompanying adult.

### **Young Passengers aged 12 to 17 years old**

Children aged between 12 – 18 years (up to and including the day before his or her 18th birthday) may opt to be classified as an unaccompanied minor; however this is not mandatory and they can decline.

Young travellers who do not opt to enrol into the UMNR programme must be registered as a YPTA (Young Person Travelling Alone) and a relevant SSR added to their PNR.

This will ensure these customers are flagged to the airport staff and visible to our crew.

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## **YPTA SSR**

It is imperative this SSR is entered along with the young person's age, so that the airport and cabin crew are aware, there is a young person travelling alone on board.

## **Maximum Numbers**

The maximum number of unaccompanied minors that can be accepted on board has not changed and this will remain as our current noted guidelines in the CCKB.

There is no maximum for the number of YPTA's that can be accepted per flight.

Should you have any queries relating to this communication, please contact our Sales Support – [HKG.SalesSupport@fly.virgin.com](mailto:HKG.SalesSupport@fly.virgin.com) or +852 2532 3080.