

UL Update - Bulletin

Date : 07Jun 2017
Reference : HKGSSUL – 170607 SB_ Transit Hotels in Colombo Guidelines

Dear all Travel Agents,

Transit Hotels in Colombo Guidelines

Please be informed that passengers arriving on a SriLankan Airlines flight transiting in Colombo for over 8 hours and connecting another UL flight are entitled to Connecting Point Services Programme (CPS) – hotel accommodation, airport transfers and meals on UL account – for a maximum of 24 hours subject to the following conditions. This is effective immediately.

Connecting Point Services Programme (CPS) - Conditions

- 1) The passenger should be holding a SriLankan Airline ticket.
- 2) The document should be a “through ticket”.
Eg: passengers holding two separate tickets for DXB/CMB and CMB/TRV will not be entitled to CPS although the connection is within 24 hours.
- 3) The minimum ticket fare (Fare + YQ) has to be **USD 250** to avail CPS on one direction and the ticket fare (Fare + YQ) has to be more than **USD 500** to avail CPS on both directions.
- 4) CPS could be given for the **immediate connection** only.
- 5) Passengers holding FOC/AD/ID Rebated tickets issued for any class of travel are not entitled to CPS.
- 6) **One Stopover** is permitted on CPS for **FlySmiles** Redemption passengers with a code “X” and to be treated as normal passengers. No special category of hotels to be given to them.
- 7) No CPS to be given for Meda passenger, UM (Unaccompanied Minor) and YP (Young Passenger).
- 8) Passenger arriving or departing on other Airlines operated flights are not entitled for CPS.
- 9) All agents should request for CPS if all above are in order and ensure that bookings are made prior to passenger arrival into Colombo.
- 10) Offer Pre-Paid Layover Programme (PPLP) for the passengers who are not entitle to the CPS

Pre-Paid Layover Programme (PPLP) – Conditions

- 1) For passengers who are not eligible for CPS and transit up to 48 hours in Sri Lanka.
- 2) Passengers have the choice of selecting a hotel near the airport. All special room rates are included return airport transfers. Meal cost to be charged separately as per passenger choice.
- 3) All agents should request for PPLP once ticket issued.
- 4) Once confirmation and payment received, UL office will issue voucher for Passenger. Agents have to pick up the voucher from UL office accordingly.

For further information, please contact SriLankan Airlines on
Reservations - 852 2521 0708 / Group Desk - 852 2801 5199 / Sales - 852 2521 0825 / Fax - 852 2801 5600
Email: res_hkg@srilankan.com / hkg.groups@srilankan.com / sales.hkg@srilankan.com / sales_m.hkg@srilankan.com

Should you have any urgent matter, please feel free to contact our 24/7 Global Contact Centre.
Toll free Line: +852 30512822 / Email: reservations@srilankan.com

