UL Update - Bulletin

Date : 07Jun 2017

Reference : HKGSSUL – 170607 SB_Pre-Purchase of Excess Baggage

Pre-Purchase additional baggage allowance



25%

Additional Baggage Allowance can be purchased in blocks of 5kgs up to 25kgs. The rates are in blocks of 5, 10, 15, 20, 25kgs.

EMD will be issued for pre-paid baggage.

Terms & Conditions

• Sales Restrictions:

Travel Restrictions:

Advance Res/Ticketing:

Flight Restrictions:

• Penalties – Change/Refund:

Valid from now until further notice

Purchase at UL ticket offices or 24/7 Global Contact Centre Valid from now until further notice

Pre-paid baggage can be purchased up to 1 working day prior to scheduled flight

Valid on UL operated flights with UL flight designator

Refund Fee USD100

Partial Refund of single EMD is not permitted.

Dissociation of EMD and refund should be processed 24 hours prior to scheduled flight to the applicable sector.

Within 24hours of scheduled flight to the applicable sector,

EMD is Non-refundable.

Date changes & flight changes are permitted without fee for same pax for same route only. EMD must be re-associated.

EMD is Non-exchangeable.

For further information, please contact SriLankan Airlines on

Reservations - 852 2521 0708 / Group Desk - 852 2801 5199 / Sales - 852 2521 0825 / Fax - 852 2801 5600 Email: res_hkg@srilankan.com / hkg.groups@srilankan.com / sales_hkg@srilankan.com / sales_m.hkg@srilankan.com

Should you have any urgent matter, please feel free to contact our 24/7 Global Contact Centre. Toll free Line: 852 30512822 / Fax: 94 19733399 / Email: reservations@srilankan.com

