



Revenue Management Memo

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From: Revenue Management – Pricing & Tariff

To: Sales Offices / Offline/interline Alliances/Channel / AP (Charter Sales) / Ecommerce / Call Center /
B2B / FFP / Staff Travel / Marketing / Corporate Communications / Corporate Governance / OPS /ICC /
CRD / HKG Airport & SDD / FIN / HU Int'l FIN/Ancillary Revenue

Copy: Commercial Director / Deputy Commercial Director / RM / MP

Revised Checked Baggage allowance Policy

Supersede RM-160504-PT (R3)

Please be advised that checked baggage policy with **ticket issue on/after 01Jun2017** revised as below.**Free Checked Baggage Allowance**

For all routes operated by Hong Kong Airlines:

Segment	Passenger type	Allowance (Per KG)	
		Economy compartment	Business compartment
Except Southwest Pacific*/Saipan/Canada	Adult/Child/Infant occupying seat	20	30
	Infant without seat	10	10
1. Between Hong Kong and Saipan/Canada/Southwest Pacific*	Adult/Child/Infant occupying seat	2 pieces ¹	2 pieces ²
2. Between Area 3 and Saipan/Canada/Southwest Pacific* VIA Hong Kong	Infant without seat	10	10
3. Within Southwest Pacific*			

Southwest Pacific* - Australia and New Zealand

¹ Weight: Up to 50LB/(23KG) per piece ; Size: Up to 62IN/(158CM), Width+ Depth + Height = Up to 158cm² Weight: Up to 70LB/(32KG) per piece ; Size: Up to 62IN/(158CM), Width+ Depth + Height = Up to 158cm

Extra Checked Baggage Allowance for Fortune Wings Club member

For all routes operated by Hong Kong Airlines:

Membership Tier	Extra Allowance (Per KG)	
	Economy compartment	Business compartment
Saipan, Canada, Australia & New Zealand route		
Platinum/Gold	1 piece ²	1 piece ²
Silver	1 piece ¹	1 piece ¹
Rest of the routes		
Platinum/Gold	30	30
Silver	20	20

¹ Weight: Up to 50LB/(23KG) per piece ; Size: Up to 62IN/(158CM), Width+ Depth + Height = Up to 158cm

² Weight: Up to 70LB/(32KG) per piece ; Size: Up to 62IN/(158CM), Width+ Depth + Height = Up to 158cm

1. The maximum weight and dimensions of any single piece of checked baggage should not be over 32kg (70lbs) and 158cm/62inches(Length + Width + Height) respectively. Overweight and oversize items (Exception: mobility aids, medical equipment, sporting equipment) must be repacked or split into lighter units otherwise will not be accepted for carriage.
2. Oversized and overweight items will only be accepted subject to the available space on board on the day of departure.
3. An excess baggage charge will be levied on any baggage that exceeds the free checked baggage allowance at the airport. For excess baggage rates, please contact our Call Center.
4. Infant refers to a passenger under 2 years old.

Partly Business class and partly Economy class travel

For through journeys where the passenger travels partly on business class and partly on economy class, the free baggage allowance for each portion of travel shall be granted according to each purchased ticket class.

Where a passenger who has paid the business class fare travels on Economy class, the free baggage allowance shall be given based on that for the Business class service respectively.

**Extra Baggage Charges**

For all routes (except Saipan, Canada, Australia and New Zealand) operated by Hong Kong Airlines:

Charge for baggage in excess of the free baggage allowance is calculated per kilogram (2.2 lbs.) on Zone basis as listed below.

Zone 1	Hong Kong ,China ,Taiwan, Thailand, Vietnam, Indonesia, Cambodia and Malaysia
Zone 2	Japan and Korea

Per KG	To Zone 1	To Zone 2
From Zone 1	US\$10 ¹	US\$20 ¹
From Zone 2	US\$20 ¹	US\$30 ¹

¹ Or equivalent amount in local currency calculated by IATA IROE (follow the corresponding rounding unit requirement.)

Note :

Oversized baggage : USD100/piece for a baggage >158cm/62inches (in total Dimension)

Baggage with excessive size and weight : accumulating charging

No restriction on the number of pieces

For Saipan, Canada, Australia and New Zealand route operated by Hong Kong Airlines:

Extra Baggage Charge	
Excessive weight	USD 150 for a baggage > 50LB/(23KG) and ≤70LB/(32KG)
Oversized	USD 200 for a baggage > 62IN/(158CM) and ≤80IN/(203CM)
Excessive weight and oversized	USD 250 for a baggage > 50LB/(23KG) and ≤70LB/(32KG) & > 62IN/(158CM) and ≤80IN/(203CM)
Over piece:	USD 300 for a baggage up to 50LB/(23KG) and 62IN/(158CM) USD 400 for a baggage > 50LB/(23KG) and ≤70LB/(32KG) USD 500 for a baggage > 50LB/(23KG) and ≤70LB/(32KG) & > 62IN/(158CM) and ≤80IN/(203CM)

For Sporting Equipment, Pets, Mobility Aids & Musical instruments

Refer to the individual circular which issued by SDD



HONGKONG AIRLINES

香港航空

For Baggage Allowance and Extra Baggage Charges for Codeshare flight

When travelling on a codeshare flight operated by our codeshare partner, the operating carrier's baggage policy applies. For details, please visit the operating carrier's website

For Baggage Allowance and Extra Baggage Charges for multi-sector journey involving various airlines

For interline connection involving two or more airlines, the Most Significant Carrier (MSC) i.e. the carrier providing the long haul journey or longest mileage will dominate the free checked baggage allowance for the entire journey. When stopover(s) is /are made, the free checked baggage allowance of individual carriers will apply for their respective sectors.

All interpretation of this notice is based on the English version.



香港航空业务通告

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抄送: Commercial Director / Deputy Commercial Director / RM / MP

託運行李規則修訂

取代 RM-160504-PT(R3)

此托运行李规则修订政策将适用于出票日期自 **2017 年 6 月 01 日** 起。
请知。

免費寄艙行李限額

適用於所有香港航空实际承运航線:

航程	客類	標準限額(以公斤計算)	
		經濟客艙	商務客艙
西南太平洋*地區、塞班及加拿大除外	成人/小童/ 佔座位嬰兒	20	30
	不佔座位嬰兒	10	10
1. 香港及塞班間, 加拿大間, 西南太平洋* 地區間 2. 國際航空運輸協會關稅區 3 及塞班間, 加拿大間, 西南太平洋* 地區間 3. 西南太平洋* 地區境內	成人/小童/ 佔座位嬰兒	2 件 ¹	2 件 ²
	不佔座位嬰兒	10	10

西南太平洋* - 澳洲及新西蘭

¹ 每件行李重量不超過 23 公斤 (50 磅) 及總尺寸不可超過 158 厘米/ 62 英吋 (長+闊+高)² 每件行李重量不超過 32 公斤 (70 磅) 及總尺寸不可超過 158 厘米/ 62 英吋 (長+闊+高)

金鵬俱樂部會員額外限額

適用於所有香港航空实际承运航線：

會籍級別	額外限額(以公斤計算)	
	經濟客艙	商務客艙
塞班, 加拿大, 澳洲及新西蘭航線		
白金卡/金卡	1 件 ²	1 件 ²
銀卡	1 件 ¹	1 件 ¹
其他航線		
白金卡/金卡	30	30
銀卡	20	20

¹ 每件行李重量不超過 23 公斤 (50 磅) 及總尺寸不可超過 158 厘米/ 62 英吋 (長+闊+高)

² 每件行李重量不超過 32 公斤 (70 磅) 及總尺寸不可超過 158 厘米/ 62 英吋 (長+闊+高)

1. 每件寄艙行李重量不可超過 32 公斤 (70 磅) 及總尺寸不可超過 158 厘米/62 英吋 (長+闊+高)。如在辦理登機手續時發現有任何超出上限的行李，乘客須即時重整行李以符合規定 (自動行動輔助裝置、醫療器材及運動器材除外)，否則航班將不能接受有關物品。
2. 超過尺寸限制或超重的行李，接受託運需視乎該航班在當日是否有剩餘艙位。
3. 如寄艙行李超出免費行李限額，乘客須在機場辦理登機手續時繳付超重行李費。有關收費詳情，請向本公司訂位部查詢。
4. 嬰兒的定義為 2 歲以下。

部分乘搭商務客艙及部分乘搭經濟客艙

乘客在同一旅程上分別購買商務艙及經濟艙機票，其免費寄艙行李限額按各航段艙位級別處理。

如乘客購買商務艙機票而乘搭經濟艙位，則按商務艙免費寄艙行李限額計算。

**超額行李收費**

適用於所有香港航空实际承运航線(塞班, 加拿大, 澳洲及新西蘭航線除外):

超過指定的免費寄艙行李限額的收費是以地區為基礎, 按每公斤(2.2 磅)計算, 如下所列。

第一區:	香港、中國、台灣、泰國、越南、印尼、 柬埔寨及馬來西亞
第二區:	日本及韓國

每公斤	往第一區	往第二區
第一區	美金 10 元 ¹	美金 20 元 ¹
第二區	美金 20 元 ¹	美金 30 元 ¹

¹ 或按照 IATA IROE 之進位規則計算之等值地方貨幣。

註:

行李過大 – 行李尺寸超過 158cm/62 英吋 (總尺寸), 每件收取 USD100

若行李過大及過重會以累計方式計算收費

寄艙之行李沒有件數規限

適用於香港航空承运塞班, 加拿大, 澳洲及新西蘭航線:

每件行李收費標準	
超重	USD150, 重量介於 23 公斤 (50 磅) 和 32 公斤 (70 磅) 間。
超尺寸	USD200, 總尺寸介於 158 厘米/ 62 英吋 (長+闊+高) 和 203 厘米/80 英吋間。
超重和超尺寸	USD250, 重量介於 23 公斤 (50 磅) 和 32 公斤 (70 磅) 間同時總尺寸介於 158 厘米 / 62 英吋 (長+闊+高) 和 203 厘米/80 英吋間。
超件數	USD300, 重量不超過 23 公斤 (50 磅) 及總尺寸不可超過 158 厘米/62 英吋 (長+闊+高) USD400, 重量介於 23 公斤 (50 磅) 和 32 公斤 (70 磅) 間 USD500, 重量介於 23 公斤 (50 磅) 和 32 公斤 (70 磅) 間同時總尺寸介於 158 厘米/62 英吋 (長+闊+高) 和 203 厘米/80 英吋間。

關於運動器材, 寵物, 行動輔助裝置, 樂器等之規定

請參閱 SDD 發出之通告



單一航空公司營運的旅程（代號共享）之免費行李限額及超額行李收費

乘搭由我們的伙伴航空公司營運的代號共享航班時，須遵守營運航班的航空公司之行李政策。詳情請查閱營運航班的航空公司之網站。

旅程涉及不同航空公司之免費行李限額及超額行李收費

當旅程涉及兩間或以上航空公司時，將根據最主要航空公司即首間飛越國際航空運輸協會不同關稅區的航空公司（如旅途跨越不同關稅區）、首間飛越國際航空運輸協會副區的航空公司（如旅途屬同一關稅區）或首間運作國際航段的航空公司（如旅途屬同一副區）之行李政策。

中英版本有異，一切以英文版本為準