

Date : 04May 2017

Reference : HKGSSUL – 170504 SB\_Guidelines to handle SriLankan Airlines tickets with new 'I5' tax

To all Travel Agents,

## Guidelines to handle SriLankan Airlines tickets with new 'I5' tax

Please be informed that below are the Guidelines to handle SriLankan Airlines tickets with new Hong Kong Airport Passenger Security Charge, 'I5' tax, instead of Q surcharge.

Scenario number	Scenario	Original date of issue	Reissue date due to change	Pricing	Action
A1	New tickets	on/after 1 May 2017	-	I5 tax auto price.	Proceed with regular ticketing.
B1	Fully utilised tickets	on/before 30 Apr 2017	on/after 1 May 2017	I5 tax auto price. Q surcharge not auto price	Collect new tax I5 as a additional collection. No refund of Q surcharge.
C	Partially utilised tickets				
C1	Origin of route HKG	on/before 30 Apr 2017	on/after 1 May 2017	I5 tax not auto pricing Q surcharge indicated for HKGCMB/HKGBKK/HKGCAN flown sector	Accept Q surcharge as originally priced. No I5 tax collection.
C2	Origin of route other than HKG	on/before 30 Apr 2017	on/after 1 May 2017	I5 tax not auto pricing Q surcharge indicated for HKGCMB/HKGBKK/HKGCAN flown sector	Accept Q surcharge as originally priced. No I5 tax collection.

Please refer to GDS for other terms and conditions. Taxes are subject to change without prior notice. In the event of a difference between the taxes communicated herein and the GDS system, please be guided by the fare filed in the system.

For further information, please contact SriLankan Airlines on

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Should you have any urgent matter, please feel free to contact our 24/7 Global Contact Centre.

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