

Date : 28Jul2015
Reference : HKGSSUL - 150728 SB

Dear all Travel Partners,

Introduction of Amadeus Ticket Changer (ATC)

Please be informed that SriLankan Airlines will introduce the Amadeus Ticket Changer (ATC) facility with effect from 01st Aug 2015. All tickets re-issued through Amadeus GDS, via ATC or manually, penalty should be collected on below EMD only.

ATC facility will offer following functions.

- Re-issue with Penalty FEE -
Fee to be collected on EMD Service code PENF
- Re-issue with / without Additional Collection

EMD details are as follow.

RFIC - D
RFISC - 98F
Service code - PENF

ATC is valid only if the original ticket is issued automatically through Amadeus GDS.

Automated reissuance should only be used for tickets issued &/for travel on/after 15th December 2014, POS Hong Kong.

Furthermore please be informed that automated reissues (CAT 31) are filed currently only on online & codeshare fares.

Non Amadeus GDS users should reissue tickets in UL office only.

For further information, please contact SriLankan Airlines on
Reservations - 852 2521 0708 / Group Desk - 852 2801 5199 / Sales - 852 2521 0825 / Fax - 852 2801 5600
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Should you have any urgent matter, please feel free to contact our 24/7 Global Contact Centre.

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