

Dear 美亚,

附件是贵司 3 月份开据 HX Y 舱和 UO 任意舱位组合的客票（非 HX+UO SPA 运价），行程举例如下：

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ISSUED BY: HONG KONG AIRLINES LIMIT ORG/DST: NKG/NKG BSP-I
E/R: SUBJ TO REF CHRG HKD300 OR EQUIV NONREF/NONEND/NONRER
TOUR CODE: VUO IATA:08314235 ISSUED DATE:13MAR14 'RECEIPT PRINTED'
PASSENGER: WU/TAO MS
EXCH: CONJ TKT:
O FM:1NKG HX 217 Y 12JUL 1425 OK YRT /25OCT4 2PC OPEN FOR USE
--T1 RL:NLJWHF /HMHMPD1E
X TO:2HKG UO 763 V 12JUL 2335 OK VUO 12JUL4/12JUL4 2PC OPEN FOR USE
T2-- RL:NLJWHF /HMHMPD1E
O TO:3HKT UO 764 V 20JUL 0255 OK VUO 20JUL4/20JUL4 20K OPEN FOR USE
--T1 RL:NLJWHF /HMHMPD1E
X TO:4HKG HX 216 Y 20JUL 1100 OK YRT /12JUL5 20K OPEN FOR USE
T1-- RL:NLJWHF /HMHMPD1E
TO: NKG
FC: 'A' 12JUL14NKG HX X/HKG409.43UO HKT Q4.25 85.12UO X/HKG85.12HX NKG Q4.25
409.43NUC997.60END ROE6.081590
FARE: CNY 6070.00 FOP:CA3
TAX: CNY 90.00CN OI:
TAX: CNY138.00TS
TAX: CNY526.00YR
TOTAL: CNY 6824.00 TKTN: 851-4795508498
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此客票的金额很高，在 FCNY 项显示票面金额，SCNY 项显示结算价格，SCNY 应与 FCNY 相同。但是我们发现贵司开出的客票中 SCNY 只显示了 UO 承运段的票价，HX 承运段的金额没有收取，且这些客票均为自动出票。

请贵司不得再次预订 HX Y 舱+UO 舱位的组合行程，从 25apr14 开始，如果出现类似的问题，我司将向贵司出具 ADM。谢谢！

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