

# UL Joint Fare with CX/MH/SQ/TG/3K to Selected Points

Updated on : 09 Mar 2017  
 Reference : HKGSSUL - 170309 ALL\_UL Joint Fare with CX/MH/SQ/TG/3K to Selected Points  
 Supercede : HKGSSUL - 170118 ALL\_UL Joint Fare with CX/MH/SQ/TG/3K to Selected Points  
 Applicable Agents : ALL BSP Agents

Destinations	Carrier	Via	Routing	Entry
COLOMBO	CX	SIN/KUL/BKK	HKG - XX- SIN/KUL/BKK - UL - CMB v.v.	Normal Entry
	MH	KUL		
	3K	SIN		
	TG	BKK		
	SQ	SIN		
MALDIVES	CX	CMB	HKG - CX - CMB - UL - MLE/GAN v.v.	Overriding Entry
INDIA	CX	CMB	HKG - CX - CMB - UL - IXM/TRV/TRZ/COK/MAA/BLR/BOM/GAY/VNS/DEL v.v.	Overriding Entry
DHAKA	CX	CMB	HKG - CX - CMB - UL - DAC v.v.	Overriding Entry
PAKISTAN	CX	CMB	HKG - CX - CMB - UL - KHI/LHE v.v.	Overriding Entry
MIDDLE EAST	CX	CMB	HKG - CX - CMB - UL - DXB/AUH/KWI/DOH/RUH/DMM v.v.	Normal Entry
JEDDAH	CX	CMB	HKG - CX - CMB - UL - JED v.v.	Normal Entry
SEYCHELLES	CX	CMB	HKG - CX - CMB - UL - SEZ v.v.	Normal Entry
LONDON	CX	CMB	HKG - CX - CMB - UL - LON v.v.	Normal Entry

Remarks:  
 1. Sales & Ticketing : UL/CX, MH: Now - UFN  
                               UL/3K: Now - 31Jul 17  
                               UL/TG: Now - 31May 17  
                               UL/SQ: Now - 31May 17  
 2. Travel : Now - UFN  
 3. Flight Applicatio : NOT valid on particular flights  
 4. Taxes : Gross Fares in HKD which includes HK Security Service Charge  
               Fuel surcharge, peak surcharge & all applicable taxes need to be collected separately  
 5. Agent Commission : 5%  
 6. Others : All fares can be auto-priced. Please refer to GDS for other terms and conditions.  
               Fares are subject to change without prior notice. In the event of a difference between the fare communicated herein and the GDS system, please be guided by the fare filed in the system

Other

7. Overriding Entries	<b>GDS</b>	<b>Entry</b>
	Sabre	WPC-UL*AU
	Amadeus	FXX/R, OCC-UL or FXP/R, OCC-UL
	Galileo	FDDCTU
	Worldspan	4P-OCUL

Kindly refer other sheets for the fares and fare rules

For further information, please contact SriLankan Airlines on  
 Reservations - 852 2521 0708 / Group Desk - 852 2801 5199 / Sales - 852 2521 0825 / Fax - 852 2801 5600

UL Interline Fare		
		Interline Published Auto Pricing
Application and other conditions	Cat 50	All fares are subject to change or withdrawal at short notice PBA - Economy Class-30kg, Business class -40kg.
Seasonality	Cat 03	No restriction
Flight Application	Cat 04	<b>oneworld</b>
		<b>UL/CX</b>
		CX RBD - one to one mapping with UL RBD on both Economy and Business class.
		Travel between HKG - KUL/SIN/BKK valid on CX services.
		Not valid on Flights CX1760-1769, 1790-1799, 6101-6130, 6151-6156, 6191-6192, 6501-6530, 6900-6910, 7000-7099, 7401-7410, 7900-7999, 9300-9399, 9500-9599
		<b>MH</b>
		UL & MH RBD - One to one mapping
		Travel between HKG & KUL valid on MH services.
		Not valid on MH flights 3000-3999, 4500-4609, 5200-5209, 5250-5519, 5590-5603, 5620-5709, 5710-5719, 5720-5769, 5770-5789, 5800-5839, 5840-5859, 5860-5879, 5890-5919, 5970-5979
		<b>Non oneworld</b>
		<b>TG</b>
		Travel between HKG & BKK on TG to be booked on <b>S, K or T</b>
		Base fares approved are valid on RBD <b>S</b> . Other RBDs are valid with surcharges as approved in CAT12, applied on the base fare
		Business class to be booked on <b>Z</b> class
		Not valid on TG code share TG1000 - 7999
		<b>SQ</b>
		Travel between HKG & SIN on SQ to be booked on <b>K, L, V or N</b>
		Base fares approved are valid on RBD <b>K</b> . Other RBDs are valid with surcharges as approved in CAT12, applied on the base fare
		Business class travel NOT valid on SQ
		Not valid on SQ code share SQ1000 - 9999
		<b>3K</b>
		Travel between HKG & SIN on 3K valid on RBDs <b>L, Z, A, F, E, P or B</b> .
		Base fares approved are valid on RBD <b>L</b> . Other RBDs are valid with surcharges as approved in CAT12, applied on the base fare
Stopovers	Cat 08	Fares to CMR - 2 stopovers permitted in the pricing unit. 01 free in BKK and 01 additional stop in BKK at a charge of HKD100.
		Fares to points beyond CMB - 4 Stopovers permitted in the pricing unit. 02 free stopovers in BKK & CMB. 2 additional stopovers permitted in BKK & CMB at a charge of HKD75 each.
		<b>EXCEPTION</b>
		...3HK type fares; Outbound stopover not permitted in CMB
Combinations	Cat 10	<b>COMBINATION EXCEPTION:</b> <b>FOR ECONOMY &amp; BUSINESS PROMO FF - PROMO RESTRICTED FF WITH "P9" MODIFIER IN FARE BASIS NOT PERMITTED</b>
	<b>Open Jaws</b> Sub Cat 101 with 107 / 108	Fares may be combined on half retrun basis with UL fares to form single or double open jaws. Maximum of two international fare components permitted.
		Combination between any fare in rule nos HK01, HK02, 01HK & 02HK
		(ORIGIN OPEN JAW PERMITTED BETWEEN HKG AND CHINA/BKK on manual intervention only. Return YQ applicable for the point of origin to be charged.)
	<b>Round trips / Circle Trips</b> Sub Cat 102 / 103 with 107 / 108	Fares may be combined on half return basis with UL fares to form round trips / circle trips. Maximum of two international fare components permitted.
		Combinations between fares in Rule nos HK01, HK02, 01HK & 02HK
	<b>End-on-end</b> Sub Cat 104	End on end combinations permitted except with other UL fares. End on end is restricted with the list of carriers separately incorporated
Surcharges	Cat 12	<b>UL/TG</b>
		RESERVATION BOOKING DESIGNATOR SURCHARGE OF <b>USD 30.00</b> PER COUPON WILL BE ADDED TO THE APPLICABLE FARE
		PER PASSENGER FOR TRAVEL IN <b>K</b> CLASS IF THE FARE COMPONENT INCLUDES TRAVEL ON ONE OR MORE OF THE FOLLOWING.
		ANY TG FLIGHT OPERATED BY TG.
		<b>UL/SQ</b>
		RESERVATION BOOKING DESIGNATOR SURCHARGE OF <b>USD 50.00</b> PER COUPON WILL BE ADDED TO THE APPLICABLE FARE
		PER PASSENGER FOR TRAVEL IN <b>T</b> CLASS IF THE FARE COMPONENT INCLUDES TRAVEL ON ONE OR MORE OF THE FOLLOWING.
		ANY TG FLIGHT OPERATED BY TG.
		<b>UL/SQ</b>
		RESERVATION BOOKING DESIGNATOR SURCHARGE OF <b>USD 30.00</b> PER COUPON WILL BE ADDED TO THE APPLICABLE FARE
		PER PASSENGER FOR TRAVEL IN <b>L</b> CLASS IF THE FARE COMPONENT INCLUDES TRAVEL ON ONE OR MORE OF THE FOLLOWING.
		ANY TG FLIGHT OPERATED BY SQ
		<b>UL/V</b>
		RESERVATION BOOKING DESIGNATOR SURCHARGE OF <b>USD 60.00</b> PER COUPON WILL BE ADDED TO THE APPLICABLE FARE
		PER PASSENGER FOR TRAVEL IN <b>V</b> CLASS IF THE FARE COMPONENT INCLUDES TRAVEL ON ONE OR MORE OF THE FOLLOWING.
		ANY TG FLIGHT OPERATED BY SQ
		<b>UL/N</b>
		RESERVATION BOOKING DESIGNATOR SURCHARGE OF <b>USD 70.00</b> PER COUPON WILL BE ADDED TO THE APPLICABLE FARE
		PER PASSENGER FOR TRAVEL IN <b>N</b> CLASS IF THE FARE COMPONENT INCLUDES TRAVEL ON ONE OR MORE OF THE FOLLOWING.
		ANY TG FLIGHT OPERATED BY SQ
		<b>UL/3K</b>
		RESERVATION BOOKING DESIGNATOR SURCHARGE OF <b>USD 10.00</b> PER COUPON WILL BE ADDED TO THE APPLICABLE FARE
		PER PASSENGER FOR TRAVEL IN <b>Z</b> CLASS IF THE FARE COMPONENT INCLUDES TRAVEL ON ONE OR MORE OF THE FOLLOWING.
		ANY 3K FLIGHT OPERATED BY 3K.
		<b>UL/A</b>
		RESERVATION BOOKING DESIGNATOR SURCHARGE OF <b>USD 20.00</b> PER COUPON WILL BE ADDED TO THE APPLICABLE FARE
		PER PASSENGER FOR TRAVEL IN <b>A</b> CLASS IF THE FARE COMPONENT INCLUDES TRAVEL ON ONE OR MORE OF THE FOLLOWING.
		ANY 3K FLIGHT OPERATED BY 3K.
		<b>UL/F</b>
		RESERVATION BOOKING DESIGNATOR SURCHARGE OF <b>USD 25.00</b> PER COUPON WILL BE ADDED TO THE APPLICABLE FARE
		PER PASSENGER FOR TRAVEL IN <b>F</b> CLASS IF THE FARE COMPONENT INCLUDES TRAVEL ON ONE OR MORE OF THE FOLLOWING.
		ANY 3K FLIGHT OPERATED BY 3K.
		<b>UL/E</b>
		RESERVATION BOOKING DESIGNATOR SURCHARGE OF <b>USD 35.00</b> PER COUPON WILL BE ADDED TO THE APPLICABLE FARE
		PER PASSENGER FOR TRAVEL IN <b>E</b> CLASS IF THE FARE COMPONENT INCLUDES TRAVEL ON ONE OR MORE OF THE FOLLOWING.
		ANY 3K FLIGHT OPERATED BY 3K.
		<b>UL/P</b>
		RESERVATION BOOKING DESIGNATOR SURCHARGE OF <b>USD 70.00</b> PER COUPON WILL BE ADDED TO THE APPLICABLE FARE
		PER PASSENGER FOR TRAVEL IN <b>P</b> CLASS IF THE FARE COMPONENT INCLUDES TRAVEL ON ONE OR MORE OF THE FOLLOWING.
		ANY 3K FLIGHT OPERATED BY 3K.
		<b>UL/B</b>
		RESERVATION BOOKING DESIGNATOR SURCHARGE OF <b>USD 125.00</b> PER COUPON WILL BE ADDED TO THE APPLICABLE FARE
		PER PASSENGER FOR TRAVEL IN <b>B</b> CLASS IF THE FARE COMPONENT INCLUDES TRAVEL ON ONE OR MORE OF THE FOLLOWING.
		ANY 3K FLIGHT OPERATED BY 3K.
		<b>** ALL SURCHARGES APPLICABLE AS APPROVED IN THE GENERAL RULE, SHALL APPLY **</b>
		<b>Below are approved in the General Rule given here for information purpose only.</b>
		<b>SEQUENCE FLIGHT DATE AMOUNT PER OW</b>
		HKGBKK 891 24DEC//26DEC16 HKD250
		BKK-CMB 891 24DEC//26DEC16 HKD250
		HKGCMCMB 891 24DEC//26DEC16 HKD500
		CMBBKK 890 29DEC//31DEC16 HKD250
		BKK-HKG 890 29DEC//31DEC16 HKD250

		CMBHKG	890	29DEC//31DEC16	HKD500																																												
		HKGCMB	1891	28JAN//30JAN17	HKD1000																																												
		CMBHKG	1890	02FEB//04FEB17	HKD1000																																												
Travel Restrictions	Cat 14	VALID FOR TRAVEL EFFECTIVE 03Mar 17 - UFN																																															
Sales Restrictions	Cat 15	UL/CX, MH: Now - UFN																																															
		UL/3K: Now - 31Jul 17																																															
		UL/TG: Now - 31May 17																																															
		UL/S9: Now - 31May 17																																															
		Tickets to be issued on UL plate ONLY																																															
Penalties	Cat 16	<table><tr><th>In HKD</th><th>Promo Restricted</th><th>Promo Flex</th><th>Saver</th><th>Value</th><th>Semi Flex</th><th>Flex</th></tr><tr><td>ECONOMY CLASS</td><td>Fare Basis with "P9"</td><td>Fare Basis with "P8"</td><td>O/ Q/ N</td><td>S/ V/ R/ L</td><td>E/ M/ W/ K</td><td>H/ P/ B/ Y</td></tr><tr><td>BUSINESS CLASS</td><td>Fare Basis with "P9"</td><td>Fare Basis with "P8"</td><td>I</td><td>D</td><td>C</td><td>J</td></tr><tr><td>CHANGE FEE</td><td>Not permitted</td><td>600</td><td>470</td><td>320</td><td>200</td><td>Free</td></tr><tr><td>REFUND FEE</td><td>Not permitted</td><td>1000</td><td>780</td><td>590</td><td>390</td><td>390</td></tr><tr><td>NO SHOW</td><td>Not permitted</td><td>1170</td><td>970</td><td>780</td><td>590</td><td>390</td></tr></table>						In HKD	Promo Restricted	Promo Flex	Saver	Value	Semi Flex	Flex	ECONOMY CLASS	Fare Basis with "P9"	Fare Basis with "P8"	O/ Q/ N	S/ V/ R/ L	E/ M/ W/ K	H/ P/ B/ Y	BUSINESS CLASS	Fare Basis with "P9"	Fare Basis with "P8"	I	D	C	J	CHANGE FEE	Not permitted	600	470	320	200	Free	REFUND FEE	Not permitted	1000	780	590	390	390	NO SHOW	Not permitted	1170	970	780	590	390
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**UL GENERAL RULE FOR PENALTIES (CATEGORY 16) EFF 15 AUGUST 2016**

**NO SHOW/ LATE CHANGE FEE**

**FEE APPLICATION**

**LATE CHANGE FEE -**

WHEN A PASSENGER FAILS TO CHANGE/CANCEL HIS OR HER TICKETED RESERVATION 05 HOURS PRIOR TO FLIGHT DEPARTURE.

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ANY RE BOOKING MADE WITHIN 05 HOURS PRIOR TO DEPARTURE OR AFTER DEPARTURE OF A FLIGHT AS SHOWN IN THE E-TICKET.

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FEE WILL APPLY IF THE TICKET IS RE-ISSUED TO THE NEW DATE/FLIGHT/ROUTE/CABIN WITHIN 05 HOURS OR AFTER DEPARTURE OF THE FLIGHT SHOWN IN THE E-TICKET IRRESPECTIVE OF THE TIME OF CANCELLATION OF RESERVATION.

**NO SHOW FEE**

A NO SHOW FOR A FLIGHT IS CONSIDERED WHEN A PASSENGER FAILS TO USE THE RESERVATION OF THE SCHEDULED FLIGHT.

IN CASE OF NO-SHOW ONLY ONE FEE IS TO BE COLLECTED I.E. EITHER THE NO SHOW FEE OR CHANGE FEE /CANCELLATION FEE WHICHEVER IS HIGHER.

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CHANGE IS A VOLUNTARY DATE AND/OR FLIGHT AND/OR ROUTING AND/OR CABIN AND/OR BOOKING CODE CHANGE WHICH RESULTS IN A MODIFICATION TO A TICKETED ITINERARY.

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**CHANGES/RE-PRICING**

DATE/FLIGHT/CABIN CHANGES ARE PERMITTED ON THE EQUAL OR HIGHER VALUE AND/OR SAME OR HIGHER BOOKING CLASS WHICH EVER IS MORE RESTRICTED ONLY

**1.BEFORE DEPARTURE**

IN THE EVENT A VOLUNATRY CHANGE IS REQUESTED BEFORE UTILIZATION OF THE FIRST FLIGHT COUPON TO THE OUTBOUND AND/OR INBOUND FLIGHT OF THE JOURNEY THE FARE AND CHARGES WILL BE RECALCULATED IN ACCORDANCE WITH NEW FARE/RULES ADHERING TO THE AP CONDITION IN EFFECT ON THE DATE THE CHANGE IS MADE AND REFLECTED ON THE TICKET.

**2.AFTER DEPARTURE**

IN THE EVENT OF VOLUNTARY CHANGE IS MADE AFTER UTILIZATION OF THE FIRST FLIGHT COOUPON ITINERARY MUST BE REPRISED USING FARES IN EFFECT OF THE ORIGINAL TICKETED AND TRAVEL COMMENCEMENT DATE.  
APPLICABLE PENALTY FEE WILL APPLY.

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**RE-ROUTING –**

CHANGE IN THE FARE BREAK POINT IS PERMITTED ON THE SAME OR HIGHER BOOKING CLASS ONLY.

IN CASE THERE IS A CHANGE OF FARE BREAK POINT AND THE NEW FARE RESULTS IN A LOWER FARE / TAX THE RESIDUAL VALUE WILL BE RETURNED TO THE PASSENGER IN THE FORM OF AN EMD FOR FURTHER TRANSPORTATION AND OR REFUND TO THE ORIGINAL FORM OF PAYMENT.

**1.BEFORE DEPARTURE**

IN THE EVENT A FARE BREAK POINT IS CHANGED BEFORE UTILIZATION OF THE FIRST FLIGHT COUPON THE FARE AND CHARGES WILL BE RECALCULATED IN ACCORDANCE WITH NEW FARE/RULES ADHERING TO THE AP CONDITION IN EFFECT ON THE DATE THE CHANGE IS MADE AND REFLECTED ON THE TICKET.

**2.AFTER DEPARTURE**

IN THE EVENT A FARE BREAK POINT IS CHANGED AFTER UTILIZATION OF THE FIRST FLIGHT COOUPON NEW ITINERARY MUST BE REPRISED USING FARES IN EFFECT OF THE ORIGINAL TICKETED AND TRAVEL COMMENCEMENT DATE.  
APPLICABLE PENALTY FEE WILL APPLY.

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**UPGRADE-**

ANY TIME WITHIN TICKET VALIDITY A FARE CAN BE UPGRADED TO ANY HIGHER FARE IN THE SAME CABIN.

APPLICABLE PENALTY FEE WILL APPLY.

ANY TIME WITHIN TICKET VALIDITY A FARE CAN BE UPGRADED TO ANY FARE IN A HIGHER CABIN. IN CASE OF AN UPGRADE TO A HIGHER CABIN AND THE NEW FARE RESULTS IN A LOWER FARE / TAX THE RESIDUAL VALUE WILL BE RETURNED TO THE PASSENGER IN THE FORM OF AN EMD FOR FURTHER TRANSPORTATION AND OR REFUND TO THE ORIGINAL FORM OF PAYMENT.

CHANGE FEE WILL NOT BE APPLICABLE.

LATE CHANGE FEE /NO SHOW FEE WILL BE APPLICABLE.

ANY TIME WITHIN TICKET VALIDITY A FARE CAN BE DOWNGARDED TO ANY FARE IN A LOWER CABIN. IN CASE OF AN DOWNGRADE TO A LOWER CABIN AND THE NEW FARE RESULTS IN A LOWER FARE / TAX THE RESIDUAL VALUE WILL BE RETURNED TO THE PASSENGER IN THE FORM OF AN EMD FOR FURTHER TRANSPORTATION AND OR REFUND TO THE ORIGINAL FORM OF PAYMENT.

APPLICABLE PENALTY FEE WILL APPLY.

**1.BEFORE DEPARTURE**

IN THE EVENT AN UPGRADING IS REQUESTED BEFORE UTILIZATION OF THE FIRST FLIGHT COUPON NEW FARES AND CHARGES FOR THE PASSENGER JOURNEY SHALL BE RE CALCULATED IN ACCORDANCE WITH FARES AND CHARGES IN EFFECT ON THE DATE THE CHANGE IS MADE AND REFLECTED ON THE TICKET.

**2.AFTER DEPARTURE**

IN THE EVENT AN UPGRADING IS REQUESTED AFTER UTILIZATION OF THE FIRST FLIGHT COUPON NEW ITINERARY MUST BE REPRISED USING FARES IN EFFECT OF THE ORIGINAL TICKETED AND TRAVEL COMMENCEMENT DATE.

ADDITIONAL FARE/TAX IF ANY SHALL BE COLLECTED.

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## CANCELLATIONS

### 1. BEFORE DEPARTURE

#### REFUNDS-

WHEN COMBINED WITH A NON-REFUNDABLE FARE IF THE NON-REFUNDABLE FARE IS PART OF THE INBOUND OR OUTBOUND COMPONENT WITH IN A PRICING UNIT NO REFUND WILL BE PERMITTED ON THE ENTIRE TICKET.

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IF A NON-REFUNDABLE FARE IS RE ISSUED TO A REFUNDABLE FARE THE BASE FARE OF THE ORIGINAL NON-REFUNDABLE TICKET REMAINS AS NON-REFUNDABLE.

WHEN COMBINED WITH A REFUNDABLE FARE APPLY THE HIGHEST PENALTY.

### 2.AFTER DEPARTURE

#### REFUNDS-

WHEN COMBINED WITH A REFUNDABLE FARE DEDUCT THE APPLICABLE PENALTIES AND ONE WAY FARE IN SAME RBD.

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IF ONE WAY FARE IS NOT AVAILABLE ON THE RBD MENTIONED ON THE TICKET THEN DEDUCT THE NEXT AVAILABLE ONE WAY HIGHER RBD FARE FOR THE FLOWN PORTION.

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WHEN COMBINED WITH A NON-REFUNDABLE FARE AND IF THE NON-REFUNDABLE FARE IS USED OF THE OUTBOUND FARE COMPONENT NO REFUND.

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WHEN COMBINED WITH A NON-REFUNDABLE FARE AND IF NON-REFUNDABLE FARE IS PART OF THE INBOUND COMPONENT NO REFUND.

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NO REFUND PERMITTED FOR TRAVEL BEYOND THE FARE BREAK POINT WITHIN A PRICING UNIT AND TICKET UTILISED OUT OF SEQUENCE.

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IF A NON-REFUNDABLE FARE IS RE ISSUED TO A REFUNDABLE FARE THE BASE FARE OF THE ORIGINAL NON-REFUNDABLE TICKET REMAINS AS NON-REFUNDABLE.

#### FEES APPLICATION-

-CHARGE APPLIES FOR ADULT CHILD AND INFANT OCCUPYING A SEAT. CHARGE INCLUDING NO-SHOW FEE WILL NOT APPLY FOR INFANT NOT OCCUPYING A SEAT.

-CHANGE FEE APPLIES PER TRANSACTION.

-WHEN ONE COMPONENT IS CHANGED PENALTY OF THAT COMPONENT WILL APPLY.

-WHEN MORE THAN ONE FARE COMPONENT IS CHANGED THE HIGHEST PENALTY OF THE CHANGED FARE COMPONENTS WILL APPLY.

-CHANGE FEE WILL APPLY EXCEPT WHEN UPGRADING TO A HIGHER CABIN.

-WHEN COMBINED WITH A REFUNDABLE FARE HIGHEST REFUND FEE WILL APPLY.

-IN CASE OF NO-SHOW ONLY ONE FEE IS TO BE COLLECTED I.E. EITHER THE NO SHOW FEE OR CHANGE FEE /CANCELLATION FEE WHICHEVER IS HIGHER.

#### NOTE –

-FEES TO BE COLLECTED ON EMD-S RFIC-D RFISC-98F ONLY AT ALL LOCATIONS WHEN REISSUING MANUALLY OR AUTOMATICALLY.

-REFUND OF FARE/TAX TO BE ISSUED ON EMD-S RFIC-D RFISC-996 ONLY AT UL OFFICE.IF EMD IS NOT AVAILBLE TO BE ISSUED AT AGENCY LOCATION REISSUANCE OF TICKET SHOULD BE HANDLED BY UL OFFICE. SERVICE FEE WILL BE WAIVED OF.

-NAME CHANGE NOT PERMITTED.

-ONE DATE CHANGE IS PERMITTED FOC FOR INBOUND ONLY FOR BOOKINGS MADE WITH TRAVEL BEYOND SYSTEM RANGE.

RETURN TRAVEL DATE MUST BE UPDATED AT THE TIME OF ORIGINAL BOOKING.

IF ORIGINAL RBD IS NOT AVAILABLE THEN ANY FARE DIFFERENCE WILL APPLY.

-REVALIDATION NOT PERMITTED. ALL CHANGES SHOULD BE INDICATED BY RE-ISSUING DOCUMENT.

-REBOOKING/REISSUES CAN BE DONE BY THE ORIGINAL ISSUING AGENT OR UL OFFICE ONLY.

-SERVICE FEE OF LKR 3500 WILL APPLY FOR TICKETS ISSUED AT AGENCY LOCATIONS WORLDWIDE IF CHANGES/REISSUES DONE AT UL OFFICES IN SRI LANKA / GLOBAL CALL CENTRE.

-SUSPENDED TICKET COUPON/S –

FOR AGENCY ISSUED TICKETS EMD SHOULD BE ISSUED FOR THE APPLICABLE PENALTY FEE AND FORWRAD TO UL OFFICE TO OPEN THE COUPON STATUS. TICKET SHOULD BE REISSUED AT THE AGENCY LOCATION AND NEW TICKET SHOULD HAVE THE EMD NO.

-OUT OF SEQUENCE TICKETS

ANYTIME TICKET IS UTILIZED OUT OF SEQUENCE NO REFUND OF FARE AND THE CARRIER IMPOSED SURCHARGE -YQ.

-FOR REFUNDABLE FARES REFUND REQUEST POSSIBLE WITHIN 364 DAYS FROM THE DATE OF ISSUE.

-FOR NON REFUNDBALE TICKETS THE CARRIER IMPOSED SURCHARGE – YQ WILL BE NON REFUNDABLE.

-YQ WHICH IS INCLUDED IN THE CARRIER IMPOSED SURCHARGE IS CONSIDERED AS PART OF CARRIER PUBLISHED FARE AT THE TIME OF REFUND.

-REFUND OF UNUSED COUNTRY TAXES PERMITTED.

UNLESS APPLICABLE QW/ET FARE PLUS CARRIER IMPOSED SURCHARGE – YQ PLUS COUNTRY TAXES FOR ACTUAL TRAVEL IS HIGHER THAN THE ORIGINAL TICKET. IN THIS CASE

UNLESS APPLICABLE OW/RT FARE PLUS CARRIER IMPOSED SURCHARGE – YQ PLUS COUNTRY TAXES FOR ACTUAL TRAVEL IS HIGHER THAN THE ORIGINAL TICKET. IN THIS CASE NO COUNTRY TAX /YQ OR REFUND OF FARE WILL BE PERMITTED.

-ALL CONDITIONS WILL BE AS PER FARE RULE UNLESS OTHERWISE GOVERNED BY THE COUNTRY REGULATIONS.

WAIVERS-

1. INFANT NOT OCCUPYING A SEAT.
2. FLYSMILES SAME DAY /SAME FLIGHT AWARD UPGRADES.
3. FLIGHT DISRUPTIONS.

4. WAIVED FOR DEATH OF PASSENGER OR FAMILY MEMBER.

A COPY OF DEATH CERTIFICATE ISSUED BY COMPETENT MEDICAL AUTHORITY IS REQUIRED.

FAMILY MEMBERS - SPOUSE/CHILDREN/PARENTS/BROTHERS/SISTERS/GRANDPARENTS/GRANDCHILDREN/ PARENTS-IN-LAW/SISTERS-IN-LAW/BROTHERS-IN-LAW/SONS-IN-LAW/DAUGHTERS-IN-LAW