海南航空股份有限公司
联运电子客票业务通告

关于我司与澳洲维珍 Virgin Australia Airlines 航空公司

(VA)

建立电子客票联运的通知

Notice on the Implementation of HU & VA IET Cooperation

各售票处、营业部、驻外办事处：

经过前期技术准备，海航正式建立与澳洲维珍 Virgin Australia Airlines 航空公司（VA）的国际电子客票联运（IET）合作。可以实现相互销售对方电子客票，以及换开等相关业务操作。

政策自 2017 年 1 月 20 日起生效。

具体操作请参阅《海航国际 IET 操作手册》。

特此通知。

国际系统支持室

2017 年 1 月 19 日

Dear all sales divisions and overseas branches:

The IET (Interline Electronic Tickets) cooperation between Virgin Australia Airlines (VA) and Hainan Airlines (HU) is in activation since

January 20th, 2017. Please implement booking, ticket issuance, and other related functions accordingly to the policy.

Department of the International System

Support and Development Office

2017/01/19

海航国际 IET 业务列表（截止 19JAN2017）

HU IET Agreement Table（By 19JAN2017）

序号	代码 Code	基本情况 Basic Information	IET 操作 IET operation	外航客票 OA 航

No		公司名称 Airlines	结算号 Ticket Stock Code	婴儿票 Infant Ticket	UM 票 UM Ticket	HU 段 OPEN/ HU OPEN Segment	OA 段同舱改期 Coupons Revalidation for OA Segment	换开 Exchange	UAC	段控制权获取 CPN Control for OA Segment
1	CO	大陆	005	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
2	CI	华航	297	Support	Not Support	Support	Support	Support	Real-time	Help Desk
3	BR	长荣	695	Support	Not Support	Support	Support	Support	72 Hours	Help Desk
4	KE	大韩	180	Support	Not Support	Support	Support	Support	Real-time	Help Desk
5	AY	芬航	105	Support	Not Support	Support	Support	Support	Real-time	Free Access
6	HR	汉亚	169	Support	Not Support	Support	Support	Support	Real-time	/
7	SN	布鲁塞尔航	082	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
8	MA	匈牙利航	182	Support	Not Support	Support	Support	Support	Real-time	Free Access
9	SQ	新加坡航	618	Support	Not Support	Support	Support	Support	72 Hours	Free Access
10	MI	圣安	629	Support	Not Support	Support	Support	Support	72 Hours	Free Access
11	NW	美西北	12	Not Support	Not Support	Support	Not Support	Support	Real-time	Help Desk
12	JL	日航	131	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
13	AA	美航	001	Support	Not Support	Support	Support	Support	Real-time	Free Access
14	AB	柏林航空	745	Support	Not Support	Support	Support	Support	72 Hours	Free Access
15	LT	德国特优	266	Support	Not Support	Support	Support	Support	72 Hours	Help Desk
16	GE	复兴	170	Not Support	Not Support	Support	Support	Support	Real-time	Help Desk
17	AS	阿拉斯加	027	Not Support	Not Support	Support	Not Support	Support	Real-time	Free Access
18	EY	阿联酋国家	607	Not Support	Not Support	Support	Support	Support	Real-time	Free Access
19	OZ	韩亚	988	Support	Not Support	Support	Support	Support	Real-time	Free Access

序号 No	代码 Code	基本情况 Basic Information		IET 操作 IET operation						外航客票 OA 航段控制权获取 CPN Control for OA Segment
		公司名称 Airlines	结算号 Ticket Stock Code	婴儿票 Infant Ticket	UM票 UM Ticket	HU 段 OPEN/ HU OPEN Segment	OA 段同舱改期 Coupons Revalidation for OA Segment	换开 Exchange	UAC	
20	BA	英航	125	Support	Not Support	Support	Support	Support	72 Hours	Free Access
21	IB	西班牙	075	Support	Not Support	Support	Support	Support	72 Hours	Free Access
22	DL	达美航空	006	Cancel						
23	HX	香港航空	851	Support	Not Support	Support	Support	Support	/	/
24	U0	香港快运	128	Support	Not Support	Support	Support	Support	/	/
25	AE	台湾华信	803	Support	Not Support	Support	Support	Support	Real-time	Free Access
26	PG	曼谷	829	Not Support	Not Support	Support	Support	Support	Real-time	Free Access
27	NX	澳门	675	Support	Not Support	Support	Support	Support	/	/
28	OM	蒙古航空	289	Not Support	Not Support	Support	Support	Support	Real-time	Free Access
29	9B	德铁	/	/	Not Support	Support	Support	Support	Real-time	/
30	S7	西伯利亚	421	Support	Not Support	Support	Support	Support	Real-time	Free Access
31	FV	俄罗斯国家	195	Support	Not Support	Support	Support	Support	Real-time	Free Access
32	L0	波兰航空	080	Support	Not Support	Support	Support	Support	Real-time	Free Access
33	LY	以色列	114	Support	Not Support	Support	Support	Support	Real-time	Free Access
34	B7	立荣航空	525	Support	Not Support	Support	Support	Support	Real-time	Free Access
35	KQ	肯尼亚航	706	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
36	PR	菲律宾航	079	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
37	AF	法航	057	Support	Not Support	Support	Support	Support	Real-time	Free Access
38	VV	乌克兰航	870	Cancel						

序号 No	代码 Code	基本情况 Basic Information		IET 操作 IET operation						外航客票 OA 航段控制权获取 CPN Control for OA Segment
		公司名称 Airlines	结算号 Ticket Stock Code	婴儿票 Infant Ticket	UM 票 UM Ticket	HU 段 OPEN/HU OPEN Segment	OA 段同舱改期 Coupons Revalidation for OA Segment	换开 Exchange	UAC	
39	CA	国航	999	Support	Not Support	Support	Support	Support	/	/
40	CZ	南航	784	Support	Not Support	Support	Support	Support	/	/
41	MU	东航	781	Support	Not Support	Support	Support	Support	/	/
42	FM	上海航空	774	Support	Not Support	Support	Support	Support	/	/
43	3U	四川航空	876	Cancel						
44	MF	厦门航空	731	Support	Not Support	Support	Support	Support	/	/
45	SC	山东航空	321	Support	Not Support	Support	Support	Support	/	/
46	KM	马耳他航空	643	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
47	00	STA Travel	000	Support	Not Support	Support	Support	Support	Real-time	Free Access
48	IT	印度翠鸟	090	Not Support	Not Support	Support	Not Support	Support	Real-time	Free Access
49	SK	北欧航空	117	Cancel						
50	BT	波罗的海航	657	Support	Not Support	Support	Support	Support	Real-time	Free Access
51	UA	美联航	016	Support	Not Support	Support	Not Support	Support	72 Hours	Free Access
52	GA	印尼鹰航	126	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
53	U6	乌拉尔航空	262	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
54	XF	海参崴航空	277	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
55	QR	卡塔尔航空	157	Support	Not Support	Support	Support	Support	Real-time	Free Access
56	TG	泰国国际航空	217	Support	Not Support	Support	Support	Support	Real-time	Free Access
57	UN	俄罗斯全禄航空	670	Support	Not Support	Support	Support	Support	Real-time	Free Access

序号 No	代码 Code	基本情况 Basic Information		IET 操作 IET operation						外航客票 OA 航段控制权获取 CPN Control for OA Segment
		公司名称 Airlines	结算号 Ticket Stock Code	婴儿票 Infant Ticket	UM 票 UM Ticket	HU 段 OPEN/HU OPEN Segment	OA 段同舱改期 Coupons Revalidation for OA Segment	换开 Exchange	UAC	
58	AH	阿尔及利亚航空	124	Support	Not Support	Support	Support	Support	Real-time	Free Access
59	RO	罗马尼亚航空	281	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
60	NZ	新西兰航空	86	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
61	J2	阿塞拜疆航空	771	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
62	UL	斯里兰卡航空	603	Support	Not Support	Support	Support	Support	Real-time	Free Access
63	V3	CARPAT 航空	021	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
64	F9	美国边境航空	422	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
65	SU	俄罗斯国际航空	555	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
66	MS	埃及航空	077	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
67	QF	QANTAS 澳航	081	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
68	4Q	阿富汗萨菲航空	741	Support	Not Support	Support	Support	Support	Real-time	Free Access
69	OK	捷克航空	064	Support	Not Support	Support	Support	Support	Real-time	Free Access
70	SA	南非航空	083	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
71	ET	埃塞俄比亚航空	071	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
72	SW	纳米比亚航空	186	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
73	KK	Atlasjet 航空	610	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
74	LG	卢森堡航空	149	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
75	AI	印度航空	98	Support	Not Support	Support	Not Support	Support	Real-time	Free Access

序号 No	代码 Code	基本情况 Basic Information		IET 操作 IET operation						外航客票OA航段控制权获取 CPN Control for OA Segment
		公司名称 Airlines	结算号 Ticket Stock Code	婴儿票 Infant Ticket	UM 票 UM Ticket	HU 段 OPEN/ HU OPEN Segment	OA 段同舱改期 Coupons Revalidation for OA Segment	换开 Exchange	UAC	
76	TP	葡萄牙航空	47	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
77	AZ	意大利航空	55	Support	Not Support	Support	Support	Support	Real-time	Free Access
78	PS	乌克兰航空	566	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
79	FJ	斐济航空	260	Support	Not Support	Support	Support	Support	Real-time	Free Access
80	CU	古巴航空	136	Support	Not Support	Support	Support	Support	Real-time	Free Access
81	HG	尼基 NIKI 航空	745	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
82	YO	摩纳哥直升机航空	747	Cancel						
83	VN	越南航空	738	Support	Not Support	Support	Not Support	Support	Real-time	Not Support the Free Access of CPN Control in HU
84	HO	吉祥航空	018	Support	Not Support	Support	Support	Support	N/A	N/A
85	OU	克罗地亚航空	831	Support	Not Support	Support	Support	Support	Real-time	Free Access
86	MH	马来西亚航空	232	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
87	VX	美国维珍航空	984	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
88	WS	加拿大西捷航空	838	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
89	QV	老挝航空公司	627	Support	Not Support	Support	Support	Support	Real-time	Free Access
90	KC	阿斯塔纳航空	465	Support	Not Support	Support	Not Support	Support	Real-time	Free Access

序号 No	代码 Code	基本情况 Basic Information		IET 操作 IET operation						外航客票 OA 航段控制权获取 CPN Control for OA Segment
		公司名称 Airlines	结算号 Ticket Stock Code	婴儿票 Infant Ticket	UM 票 UM Ticket	HU 段 OPEN/HU OPEN Segment	OA 段同舱改期 Coupons Revalidation for OA Segment	换开 Exchange	UAC	
91	DV	斯卡特航空公司	655	Support	Not Support	Support	Support	Support	Real-time	Free Access
92	SS	CORSAIR 航空公司	923	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
93	US	全美航空公司	037	Cancel						
94	ZI	法国蓝鹰航空	439	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
95	AT	摩洛哥皇家航空	147	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
96	DZ	东海航空	893	Support	Not Support	Support	Support	Support	/	/
97	B6	捷蓝航空	279	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
98	GF	海湾航空	72	Support	Not Support	Support	Support	Support	Real-time	Free Access
99	HA	夏威夷航空	173	Support	Not Support	Support	Support	Support	Real-time	Free Access
100	JS	朝鲜高丽航空	120	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
101	CN	大新华航空	895	Support	Not Support	Support	Support	Support	Real-time	Free Access
102	UQ	乌鲁木齐航空	886	Support	Not Support	Support	Support	Support	Real-time	Free Access
103	FU	福州航空	666	Support	Not Support	Support	Support	Support	Real-time	Free Access
104	GS	天津航空	826	Support	Not Support	Support	Support	Support	Real-time	Free Access
105	8L	祥鹏航空	859	Support	Not Support	Support	Support	Support	Real-time	Free Access
106	JD	首都航空	898	Support	Not Support	Support	Support	Support	Real-time	Free Access
107	PN	西部航空	847	Support	Not Support	Support	Support	Support	Real-time	Free Access
108	9H	长安航空	856	Support	Not Support	Support	Support	Support	Real-time	Free Access

| 序号 No | 代码 Code | 基本情况 Basic Information | | IET 操作 IET operation | | | | | | 外航客票 OA 航段控制权获取 CPN Control for OA Segment |
		公司名称 Airlines	结算号 Ticket Stock Code	婴儿票 Infant Ticket	UM票 UM Ticket	HU 段 OPEN/ HU OPEN Segment	OA 段同舱改期 Coupons Revalidation for OA Segment	换开 Exchange	UAC	
109	GT	桂林航空	730	Support	Not Support	Support	Support	Support	Real-time	Free Access
110	Y8	扬子江航空	871	Support	Not Support	Support	Support	Support	Real-time	Free Access
111	GX	广西北部湾航空	872	Support	Not Support	Support	Support	Support	Real-time	Free Access
112	WY	阿曼航空	910	Support	Not Support	Support	Support	Support	Real-time	Free Access
113	B2	白俄罗斯航空	628	Support	Not Support	Support	Support	Support	Real-time	Free Access
114	QS	捷克智能翼航空	797	Support	Not Support	Not Support	Support	Support	Real-time	Free Access
115	9U	摩尔多瓦航空	572	Support	Not Support	Support	Support	Support	Real-time	Free Access
116	RJ	约旦皇家航空	512	Support	Not Support	Support	Support	Support	Real-time	Free Access
117	UX	西班牙欧洲航空	996	Support	Not Support	Support	Support	Support	Real-time	Free Access
118	BE	英国 FLYBE	267	Support	Not Support	Support	Not Support	Support	Real-time	Free Access
119	A3	希腊 Aegean	390	Support	Support	Support	Not Support	Support	Real-time	Free Access
120	TK	土耳其航空	235	Support	Support	Support	Not Support	Support	Real-time	Free Access
121	AD	巴西阿苏尔航空	577	Support	Not Support	Not Support	Support	Support	Real-time	Free Access
122	VA	澳洲维珍	795	Support	Not Support	Support	Support	Support	Real-time	Free Access

说明：

1、 OA：Other Airlines,联运方航空公司；

OA: Other Airlines.

2、 HU 段 OPEN：HU 作为出票承运人支持出海航承运航段的 OPEN 客票，但不支持外航承运航段 OPEN；

HU OPEN segment: HU as Validating Carrier will not issue eTickets for interline itineraries with OA's open segments.

3、 支持 OA 段同舱改期：HU 作为出票承运人支持对联运电子客票中外航航段直接改期操作；

| 序号
No | 代码
Code | 基本情况
Basic Information | | IET 操作
IET operation | | | | | | 外航客票 OA 航段控制权获取
CPN Control for OA Segment |
| | | 公司名称
Airlines | 结算号
Ticket Stock Code | 婴儿票
Infant Ticket | UM 票
UM Ticket | HU 段 OPEN/
HU OPEN Segment | OA 段同舱改期
Coupons Revalidation for OA Segment | 换开
Exchange | UAC | |

Support Coupons Revalidation for OA Segment: HU as Validating Carrier will support the coupons revalidation of OA Segment.

不支持 OA 同舱改期：HU 作为出票承运人不支持对联运电子客票中外航航段直接改期操作（海航航段 Not 受影响）；

Not Support Coupons Revalidation for OA Segment: HU as Validating Carrier will not support the coupons revalidation of OA Segment（HU segment will not be influenced）.

4、换开：系统未限制换开操作，但非我司航班原因，不对外航客票进行换开；

Exchange: HU will do not accept exchanges for OA tickets unless it caused by HU.

5、外航客票 OA 航段控制权获取：指我司航班不正常情况下对外航客票进行保护换开时，获取外航承运航段控制权的方式；

CPN Control for OA Segment: The operation of HU to access the CPN Control for OA Segment in irregular flight exchanges.

6、具体操作规定请参阅海航相关业务通告。

Please consult related operation annunciations of HU for specific operations.