

## AGENCY BULLETIN

Ref: 1635 October 17, 2016

To: All Travel Agents

## Samsung Galaxy Note 7 Devices are prohibited on board

Further to Civil Aviation Department advisory notice and also that Transport Canada has banned Samsung Galaxy Note 7 devices from commercial aircraft in Canada, for safety reasons, Air Canada informs customers with this device not to travel with it or bring it to the airport. Travellers will not be permitted to board aircraft with this device or in their checked luggage.

Please refer to below webpage for more about restricted or prohibited items on board our aircraft:

http://www.aircanada.com/en/travelinfo/airport/baggage/security.html

Kindly disseminate the above information to your staff concerned.