

September 21, 2016

Ref: 1632

To: All Travel Agents

1. AC Fuel Surcharge (YQ) - Updates

With effective for tickets issue/reissue on/after September 15th 2016, the following fuel surcharge will be applied for each AC transpacific sector:

- Origin Canada to Hong Kong: CAD18.00 or equivalent to local currency.
- Origin U.S. to Hong Kong: USD14.00 or equivalent to local currency.

2. AC PNR only accept One set Electronic Ticket per passenger

Please be reminded that AC system would only allow ONE set of electronic ticket being issued for each passenger in the same PNR. Should passengers need to issue separate tickets for their itinerary made, separate bookings/PNRs must be created for electronic ticketing purpose.

3. Safety Advisories of Restricted and Prohibited Items

While specific restrictions apply to the transport of some items, other items cannot be brought onto the plane at all. Please refer to the links below to see what you can and cannot bring in your carry-on and checked baggage.

<https://beta.aircanada.com/hk/en/aco/home/plan/baggage/restricted-and-prohibited-items.html>

The latest advisories from both Transport Canada and Federal Aviation Administration in related to Samsung Galaxy Note 7 can also be found as below:-

<https://www.faa.gov/news/updates/?newsId=86424>

<https://www.tc.gc.ca/eng/tdg/page-1293.html>

Kindly disseminate the above information to your staff concerned.